

RSPO PRINCIPLE AND CRITERIA – 3rd Annual Surveillance Assessment (ASA3) Public Summary Report

Genting Plantations Berhad

Client company Address: 10th Floor, Wisma Genting Jalan Sultan Ismail 50250 Kuala Lumpur, Malaysia

Certification Unit:

Genting SDC Sdn Bhd Genting Tanjung Oil Mill

Location of Certification Unit:
Mile 97, Sandakan-Lahad Datu Road
Tenegang, Jalan Jeroco
90200 Kinabatangan
Sabah, Malaysia



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Section 1: Scope of the Certification Assessment

1. Company Details	1. Company Details						
RSPO Membership Number	1-0086-06-000-00	Membership Approval Date	14/11/2006				
Parent Company Name	Genting Plantations Berhad						
Address	10 th Floor, Wisma Genting, Jalan	Sultan Ismail 5025	0 Kuala Lumpur, Malaysia				
Subsidiary (Certification Unit Name)	Genting SDC Sdn Bhd Genting Tanjung Oil Mill	5					
Address	Mile 97, Sandakan-Lahad Datu Road, Tenegang, Jalan Jeroco 90200 Kinabatangan, Sabah, Malaysia						
Contact Name	Mr Tan Cheng Huat (Senior Vice President – Plantation Division)						
Website	http://www.gentingplantations com E-mail Chenghuat.tan@genting.com						
Telephone	+603 2333 6510 (Head office)	Facsimile	+603 2333 6575				

2. Certification Information					
Certificate Number	RSPO 652320	PO 652320 Date of First Certification			
		Certificate Start Date	11/01/2017		
		Certificate Expiry Date	10/01/2022		
Scope of Certification	Palm Oil and Palm Kernel Production				
Applicable Standards	RSPO P&C MY-Ni 2014; RSPO Supply Chain Certification Standard 2017 (CPO Mill – Module E Mass Balance)				

3. Other Certifications						
Certificate Number	Certificate Issued by	Expiry Date				
MSPO 680512	MS 1500:MS 2530-4 Malaysian Sustainable Palm Oil (MSPO) Part 4		00/00/2022			
MSPO 692777	MS 1500:MS 2530-3 Malaysian Sustainable Palm Oil (MSPO) Part 3	BSI Services Malaysia Sdn Bhd	08/08/2023			
MSPO 716640	MSPO Supply Chain Certification: 2018		06/10/2024			
ISCC-PLUS-CERT- 60183796	ISCC	ASG Cert	12/01/2020			
SR 0595	MS 1722:2011		24/02/2020			



SR 0594	OHSAS 18001:2007	SIRIM QAS International Sdn	24/02/2020
EMS 00561	ISO 14001:2015	Bhd	09/04/2020

4.	4. Location(s) of Mill & Supply Bases						
	Name		Location [Map Reference #]	GPS Coordinates			
(Mill	/ Supply Ba	se)	Location [Map Reference #]	Latitude	Longitude		
Genting Tanjung Oil Mill		ill	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 25′ 22.80″ N	118° 16′ 23.90″ E		
Genting (GTJE)	Tanjung	Estate	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 26′ 33.41″ N	118° 10′ 10.23″ E		
Genting (GTGE)	Tenegang	Estate	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 20′ 46.02″ N	118° 13′ 32.20″ E		
Genting (GLWE)	Landworthy	Estate	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 25′ 13.40″ N	118° 18′ 24.60″ E		
Genting (GLYE)	Layang	Estate	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 25′ 21.90″ N	118° 14′ 3.35″ E		
Genting (GBGE)	Bahagia	Estate	Jalan Jeroco, Mile 97, Sandakan-Lahad Datu Road 90200 Kinabatangan, Sabah, Malaysia	5° 21′ 49.50″ N	118° 16′ 33.70″ E		

5. Description of Supply Base					
Estate	Total Planted (Mature + Immature) (ha)	HCV (ha)	Infrastructure & Other (ha)	Total Area (ha)	% of Planted
Genting Tanjung Estate (GTJE)	3,973.66	234.96	257.65	4,466.27	88.97
Genting Tenegang Estate (GTGE)	3,434.89	29.75	187.90	3,652.54	94.04
Genting Landworthy Estate (GLWE)	3,706.61	9.87	322.52	4,039.00	91.77
Genting Layang Estate (GLYE)	1,817.80	179.92	79.69	2,077.41	87.50
Genting Bahagia Estate (GBGE)	4,029.42	44.54	353.08	4,427.04	91.02
Total	16,962.38	499.04	1,200.84	18,662.26	90.89

^{*}Changes of hectarage from previous year were due to resurvey of area and replanting program in all estates within Genting Tanjung and Genting Layang estate areas. Some boundaries between estates were re-demarcated to enhance the HCV area for Corridor of Life mainly within Genting Layang Estate area.



6. Plantings & Cycle							
Estata		Age (Years)				Mature	Immature
Estate	0 - 3	4 - 10	11 - 20	21 - 25	26 - 30		
Genting Tanjung Estate (GTJE)	1,049.06	272.90	198.28	1	2,453.42	2,924.60	1,049.06
Genting Tenegang Estate (GTGE)	779.50	1	600.92	-	2,054.47	2,655.39	779.50
Genting Landworthy Estate (GLWE)	-	1	-	3,706.61	-	3,706.61	-
Genting Layang Estate (GLYE)	-	267.08	1,366.86	183.86	-	1,817.80	-
Genting Bahagia Estate (GBGE)	669.38	-	-	-	3,360.04	3,360.04	669.38
Total	2,497.94	539.98	2,166.06	3,890.47	7,867.93	14,464.44	2,497.94

7. Certified Tonnage of FFB (Own Certified Scope)						
	Tonnage / year					
Estate	Estimated	Actual	Forecast			
	(Jan 2019-Dec 2019)	(Nov 2018- Oct 2019)	(Jan 2020-Dec 2020)			
Genting Tanjung Estate (GTJE)	69,024.00	64,685.87	65,552.00			
Genting Tenegang Estate (GTGE)	59,088.00	59,328.45	50,999.00			
Genting Landworthy Estate (GLWE)	82,515.00	79,992.62	73,658.00			
Genting Layang Estate (GLYE)	35,236.00	38,110.56	39,436.00			
Genting Bahagia Estate (GBGE)	68,767.00	72,166.43	71,657.00			
Total	314,630.00	314,283.93	301,302.00			

8. Certified Tonnage of FFB (from other certified unit(s)) if applicable *						
Tonnage / year						
Estate	Estimated Actual		Forecast			
	(Jan 2018-Dec 2018)	(Nov 2017- Oct 2018)	(Jan 2019-Dec 2019)			
N/A	N/A	N/A	N/A			



Total N/A N/A	N/A
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9. Non-Certified Tonnage of FFB (outside supplier — excluded from certificate) if applicable					
	Tonnage / year				
Independent FFB Supplier	Estimated	Actual	Forecast		
Suppliel	(Jan 2018-Dec 2018)	(Nov 2017- Oct 2018)	(Jan 2019-Dec 2019)		
N/A	N/A	N/A	N/A		

10. Certified Tonnage					
	Estimated	Actual (New 2017, Oct 2018)	Forecast		
	(Jan 2018-Dec 2018)	(Nov 2017- Oct 2018)	(Jan 2019-Dec 2019)		
Mill Capacity:	FFB	FFB	FFB		
60 MT/hr	314,630.00	314,283.93	301,302.00		
SCC Model:	CPO (OER: 21.06 %)	CPO (OER: 20.63 %)	CPO (OER: 21.18 %)		
MB	66,261.08	64,836.77	63,815.76		
	PK (KER: 5.37 %)	PK (KER: 5.05 %)	PK (KER: 5.30 %)		
	16,895.63	15,871.34	15,969.01		

11. Actual Sold Volume (CPO)						
	RSPO Certified	Other Schemes	Certified	Conventional	Total	
	KSF O Cel tilleu	ISCC	RSB	Conventional	Total	
CPO (MT)	4,256.12	57,858.60	-	-	62,114.72	

12. Actual Sold Volume (PK)						
	RSPO Certified	Other Schemes	Certified	Conventional	Total	
	KSF O Certified	ISCC	RSB	Conventional	Total	
PK (MT)	14,999.63	-	-	-	14,999.63	

13. Actual Group certification Claims				
	Credit	Physical Volume (MT)		
IS-CSPO	n/a	n/a		
IS-CSPKO	n/a	n/a		
IS-CSPKE	n/a	n/a		



Section 2: Assessment Process

Certification Body:

BSI Services Malaysia Sdn Bhd,
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BSI is a leading global provider of management systems assessment and certification, with more than 80,000 certified locations and clients in over 180 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems. BSI is ASI Accredited (ASI-ACC-067) to conduct RSPO assessment since 31/10/2014 with accredited office located at Kuala Lumpur, Malaysia and an office at Jakarta and Australia which involve in RSPO Certification Program.

2.1 Assessment Methodology, Programme, Site Visits

The on-site 3rd annual surveillance assessment was conducted from 11-14/11/2019. The audit programme is included as Appendix D. The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. Mill was audited together with the sample estates. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas and local communities.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. RSPO Principles & Criterias 2013 (MY-NI 2014) and RSPO Supply Chain Certification Standard 2017 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. The mill was audited together with the estates (or smallholders) of its supply base.

- The minimum sample size is four estates. Sample size for certification unit with more than four (4) estates were determined based on formula $N = (0.8\sqrt{y}) \times (z)$ where y is the number of estates and where z is the multiplier defined by risk assessment
- As for the smallholders, the sample were determined following the RSPO Management System Requirements and Guidance for Group Certification of FFB Production (2016). The sampling of smallholders were based on the formula (0.8√y) x (z); where y is total number of independent group member and where z is the multiplier defined by the risk assessment. The sampled smallholder listed in Appendix I.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between



the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Section 3.5.

All the previous nonconformities are remains closed. The assessment findings for the initial assessment/annual surveillance assessment are detailed in Section 3.4.

This report is structured to provide a summary of assessment finding as attached in the Appendix A. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

For Initial and Re-certification assessment, the report was externally reviewed by RSPO approved Certification Reviewer prior to certification decision by BSI.

For Annual surveillance assessment, the report was internally reviewed and approved by BSI qualified certification reviewer.

The following table would be used to identify the locations to be audited each year in the 5 vear cycle

Assessment Program	Assessment Program					
Name (Mill / Supply Base)	Year 1 (Initial Certification)	Year 2 (ASA 1)	Year 3 (ASA 2)	Year 4 (ASA 3)	Year 5 (ASA 4)	
Genting Tanjung Oil Mill	√	V	√	√	√	
Genting Tanjung Estate (GTJE)	√	-	√	-	√	
Genting Tenegang Estate (GTGE)	√	-	-	√	-	
Genting Landworthy Estate (GLWE)	-	-	√	-	√	
Genting Layang Estate (GLYE)	-	√	-	√	-	
Genting Bahagia Estate (GBGE)	-	√	-	-	√	

Tentative Date of Next Visit: October 21, 2020 – October 24, 2020

Total No. of Mandays: 10 mandays including 1.0 manday for Supply Chain



2.2 BSI Assessment Team:

Team Member Name	Role (Team Leader or Team member)	Qualifications (Short description of the team members)
Hafriazhar Mohd Mokhtar	Team Leader	Hafriazhar Mohd. Mokhtar is a Chemical Engineer by qualification. He has more than five years of direct work experience in the upstream processes of palm oil within the plantation industry. He is a qualified Lead Auditor for CDM, ISO 14001, ISO 50001 and ISO 9001 and has accumulated more than 500 audit days throughout his current career as the auditor for multiple disciplines covering Malaysia, Indonesia and Thailand. He has been trained in the RSPO P&C and SCCS standards and recently completed his RSPO P&C Lead Assessor training and has been involved in RSPO audits within Malaysia, Papua New Guinea, Solomon Islands, Gabon, Nigeria and Pakistan. During assessment, he covered the legal issues, social issues, worker's welfare and stakeholder consultation. He is fluent in Bahasa Malaysia and English languages
Ragu Samy Erulappan	Team Member	Ragu Erulappan is a fulltime employee with BSI Services Malaysia. He graduated from University Technology Malaysia. He attended internal RSPO training in 22 December 2014. He has completed ISO 9001:2008 Quality Management System Lead Auditor training, ISO 14001, ISO 18001 Lead Auditor Training. Currently he is an ISO 9001:2008, ISO 14001, ISO 18001, C-TPAT (Supply Chain Security) and GDPMD (Good Distribution Practice for Medical Devices) Lead Auditor. He has more than 5 years of auditing experience since August 2010 covering Environment, Safety and Health, Legal aspects in various industries. He is involved as Environment, Safety and Health Auditor during the RSPO Assessment. For this assessment he assesses Mill and Estate OSH, Legal, and Environment aspects. He is able to speak and understand Bahasa Malaysia, English and Tamil.
Amir Bahari	Team Member	He obtained qualification in B.Sc. (Hons) Chemistry USM 1985 & Diploma in Palm Oil Milling Tech/Management MPOB 1996. He has been in the plantations industry for 30 years, among others managing rubber factories, palm oil mills and estates. During the tenure of employment he has been trained as an auditor in ISO 9001, ISO 14001, OHSAS 18001 & also RSPO. He has accumulated 38 man-days in the auditing profession after ending career in the plantation industry. During the assessment he covered mills and estates best practices, workers consultation and occupational safety & health. He is fluent in both verbal/written in Bahasa Malaysia and English

Accompanying Persons:

No.	Name	Role
Nil	n/a	n/a



2.3 Assessment Plan

The Assessment plan was sent to the client prior to the assessment (attached assessment plan).

PRELIMINA	RY AGENDA				
Date	Time	Subjects	нмм	RE	АВ
Sunday 10/11/2019	1025 - 1310	Travel to Sandakan via MH 2710	√	√	√
	0830 - 0900	Opening Meeting at Genting Tenegang Estate:	√	√	√
Monday 11/11/2019	0900 - 1230	Genting Tenegang Estate: Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant etc.), agrochemical mixing area, Schedule waste management, worker housing, clinic, Landfill & etc.	√	√	√
Genting Tenegang	1230 - 1330	Lunch break	√	√	√
Estate	1330 - 1630	Genting Tenegang Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation & etc.)	√	V	√
	1430 - 1600	Genting Tenegang Estate: Stakeholder consultation	√	-	-
	1630 - 1700	Interim briefing	√	√	√
Tuesday 12/11/2019 Genting Layang	0830 – 1230	Genting Layang Estate: Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant etc.), agrochemical mixing area, Schedule waste management, worker housing, clinic, Landfill & etc.	√	√	√
Estate	1000 – 1230	Genting Layang Estate: Stakeholder consultation	√	√	√
	1230 - 1330	Lunch break	√	√	√



PRELIMINAR	RY AGENDA				
Date	Time	Subjects	нмм	RE	AB
	1330 - 1630	Genting Layang Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation & etc.)	√	√	√
	1630 - 1700	Interim briefing	√	√	\checkmark
Wednesday	0900 – 1230	Genting Tanjung Palm Oil Mill: Inspection of FFB receiving, warehouse, workshop, wastes management & Landfill, Effluent Ponds, OSH & ERP, Environment issues, POME application, water treatment, staff, workers and contractor interview, housing and facility inspection, clinic, meeting stakeholders etc.	√	√	√
13/11/2019	1230 – 1330	Lunch break	√	√	√
Genting Tanjung Oil Mill	1330 - 1630	Genting Tanjung Palm Oil Mill : Lab, weighbridge and palm product storage area. Document Review P1 – P8: SOPs, Supply chain for CPO mill, Review on SEIA documents and records, wage records, employee data, training records, legal permits, mill inspection and internal monitoring records, CIP & implementation	√	√	√
	1630 - 1700	Interim briefing	√	√	√
Thursday		Supply chain audit for Genting Tanjung Palm Oil Mill			
14/11/2019	0830 – 1630	General COC for supply chain	√	-	-
Genting Tanjung Oil		RSPO rules communication and claim Module E: Mass Balance			
Mill	1630 - 1700	Closing meeting	√	-	-
Friday 15/11/2019	1355-1635	Travel back to KL via MH 2711	√	√	√



Section 3: Assessment Findings

3.1 Normative requirement applied for this assessment:

\boxtimes	oxtimes Genting Plantations Berhad M	lultiple Management Units / Time Bound Pla	an
	☐ RSPO P&C 2013 Generic		
	\square RSPO Group Certification Star	ndard 2016	
\boxtimes	□ RSPO Supply Chain Certification	on Standard 2017	
	☐ RSPO P&C GA-NIWG 2017		
	☐ RSPO P&C INA-NIWG 2016		
\boxtimes	☑ RSPO P&C MY-NIWG 2014		
	☐ RSPO P&C PNG-NIWG 2017		

3.2 Time Bound Plan progress for multiple management units

Time Bound Plan	Time Bound Plan				
Requirement	Remarks	Compliance			
Summary of the Time Bound	Plan				
Does the plan include all subsidiaries, estates and mills?	All subsidiaries, estates, mills and refinery (existing operations and yet to be constructed) except those estates (landholdings) planned to be developed into property development (West Malaysia).	Yes			
Have all the estates and mills certified within five years after obtaining RSPO membership?	The first oil mill and its supply bases were certified in 2015.	Yes			
Is the time bound plan challenging? • Age of plantations. • Location. • POM development • Infrastructure. • Compliance with applicable law.	Based on age of plantations, location, existing POM facilities and infrastructure as well as status of compliance with applicable law, the time bound found to be challenging.	Yes			
Have there been any changes since the last audit? Are they justified?	On 12 October 2017, the RSPO Secretariat released a statement on Hak Guna Usaha (HGU) to Indonesian stakeholders (https://rspo.org/news-and-events/announcements/revised-rspo-updated-statement-on-hak-guna-usaha-july-2018), The statement set out the requirements on legality of land, whereby an RSPO grower member's rights to land must be in the form of a legitimate HGU and Izin Usaha Perkebunan (IUP), prior to obtaining RSPO certification. Pursuant to this, which was effective as of 12 October 2017, RSPO members must have a legitimate right to cultivate (Hak Guna Usaha or a	Yes			



If there have been changes,	HGU) and IUP in order to secure the RSPO certificates. As of Jan 2020, only 2 PTs in Indonesia have obtained the HGU. The rest are in process of applying for the HGU. Due to the unpredictable timeline for the HGU process, the company will revise this TBP according to the issuance of the HGU. No any circumstances occur that lead to any changes.	N/A
what circumstances have occurred? Have there been any	No comments received.	Yes
stakeholder comments? Have there been any newly acquired subsidiaries?	No new acquisition as of 15 January 2020.	Yes
If yes, have the newly acquisitions certified within a three-year timeframe?	Not applicable	N/A
Have there been any isolated lapses in implementation of the plan?	No lapses however re-scheduling of the certification dates has been made.	Yes
Un-Certified Units or Holdings	5	
No replacement after dates defined in NIs Criterion7.3: Primaryforest. Any area required to maintain or enhance HCVs in accordance with RSPO P&C criterion 7.3.	Sabah 1.Genting Kencana Estate – LUCA passed, Concept Note for Remediation and Compensation submitted to Panel. Concept Note under revision and to be resubmitted to the Panel in 1Q 2019. Indonesia 1. PT SISM – LUCA passed. Concept Note and Remediation Plan submitted and approved by Panel. Action plan to be checked by auditor during the next audit. 2. PT GAL – LUCA under review by RSPO.	Yes
Any new plantings since January 1 st 2010 shallcomply with the RSPO New Plantings Procedure.	NPP for PT PALJ, PT AAC, PT UAI, PT SMA, PT KIU are in progress.	Yes
Any Land conflicts are being resolved through a mutually agreed process, such as RSPO Complaints System or Dispute Settlement Facility, in accordance with RSPO P&C criteria 2.2, 6.4,7.5 and7.6.	Based on the following: http://www.rspo.org/members/complaints/status- of-complaints/view/38 Complaints officially closed on 31 October 2016.	Yes



Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO P&C criterion6.3.	No any labor disputes occur.	Yes
Any Legal non- compliance is being addressed through measures consistent with the requirements of RSPO P&C criteria 2.1	https://askrspo.force.com/Complaint/s/casetracker	Yes
Did the company conduct an internal audit? If so, has a positive assurance statement been produced?	on periodical basis by Sustainability Team. Internal	Yes

3.3 Progress of scheme smallholders and/or outgrowers

Progress of scheme smallholders or outgrowers towards compliance with relevant standards		
Requirement	Remarks	Compliance
Has 100% of scheme smallholders and/or scheme outgrowers comply with the standard within three years of the mill's initial certification?	Not applicable	N/A
OFI shall be raised if after one year where 100% of the scheme smallholders and scheme outgrowers are not in compliance, a minor NC after two years, and a major NC if this requirement is not met after three years.		



3.4 Details of findings

The nonconformity is listed below. The summary report of the assessment by criteria is listed in Appendix A.

During the 3rd Annual Surveillance Assessment there were 2 (two) Major Nonconformities & 1 (one) Minor Nonconformity raised. The Genting Tanjung Oil Mill Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The implementation of the Corrective Actions for the Major Nonconformity(ies) has been verified for it effectiveness and closed accordingly.

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1847887-201911-M1	Clause & Category	Indicator 4.7.2
		(Major / Minor)	Major
Date Issued	14/11/2019	Due Date	10/02/2020
Closed	Yes	Date of nonconformity	14/01/2020
(Yes / No)	163	Closure	14/01/2020
Statement of Nonconformity:		isk rating and risk control re was not adequately addresse	
Requirement Reference:	All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers.		
	Genting Tenegang Estate: There was an (MC>4 days) JKKP 6 incident dated 21/7/19 on the (Harvesting - cutting of palm fronds. However, the HIRARC for the related activity was not reviewed. Genting Layang Estate:		
Objective Evidence:	 a) 1 accident case reported with MC 2 days on 10/9/19. The accident investigation been conducted and HIRARC for the related accident activity - Bodily injury due to Grass Cutting Knife been reviewed on 1/11/19. However, the HIRARC review was not fully addressed as the review on Likelihood rating as not adequately reviewed as per the risk rating matrix. Note: Currently rated: (Likelihood x severity) - (1x2) - 1 is very unlikely. b) HIRARC for Landfill operation was not available. c) Modification works been carried out for the Diesel skid tank operation on the working at height. However, the HIRARC for Diesel operation did not capture on the working at height activity. 		
Corrections:	GTGE: The estate management with guidance from the SHO will conduct the HIRARC review for the related activity GLYE: a) The estate management will amend the reviewed HIRARC and change the risk rating from 1x2 to 2x2		



	b) The estate management with guidance from the CHO will are the
	 b) The estate management with guidance from the SHO will produce the HIRARC for estate landfill.
	The estate management with guidance from the SHO will conduct the risk assessment for working at height activity in the diesel skid tank and update the HIRARC for Diesel Operation in the estate.
Root Cause Analysis:	Some operations HIRARC not adequately addressed due to inconsistent availability of reporting by operating units (OU) of any accident; incident; new activities /operations to the safety officer.
	1. SHO will review the OSH Manual on HIRARC, OM-GPB-07, on how and when to review or update the HIRARC and a flow chart that simplified this procedure will be produce by SHO to improve the effectiveness of this procedure.
Corrective Actions:	2. SHO will conduct training of requirement in OSH Manual, OM-GPB-01 to the estate management so that accident/incident/new activities/operations and First Aid cases by operating units will be reported soonest to SHO.
Corrective Actions.	3. SHO will issue official email or memo to ensure consistent reporting by OU on any accident; incident; new activities/operations and First Aid cases so that SHO can coordinate to do HIRARC review with the OU.
	4. Training and briefing on Accident Reporting and HIRARC by SHO will be implemented yearly and included in GTGE and GLYE OSH Training Plan 2020 as a monitoring plan will be further checked during the next RSPO Internal Audit in the estate.
Assessment Conclusion:	Off-site verification of CAP was done for the following evidence: 1. Reviewed HIRARC based on Occupational Accident report GTGE 2. The amended HIRARC for GLYE 3. HIRARC for landfill GLYE 4. Updated HIRARC for estate's diesel operation GLYE 5. Reviewed OM-GPB-07 and the Produced Flow chart procedure by SHO 6. Briefing record on OSH Manual, OM-GPB-01, to GLYE and GTGE 7. Official Email or Memo from SHO to OU regarding accident reporting. 8. GTGE OSH Training Plan for 2020 9. GLYE OSH Training Plan for 2020
	Verified evidence of corrections and corrective actions taken confirmed to be effective to address the issue. Hence, Major Nonconformity was closed on 14/1/2020.

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1847887-201911-M2	Clause & Category	Indicator 6.8.2
	104/00/-201911-M2	(Major / Minor)	Major
Date Issued	14/11/2019	Due Date	10/02/2020



Closed (Yes / No)	Yes	Date of nonconformity Closure	14/01/2020
Statement of Nonconformity:	Evidence provided that employees among migrant women workers have been discriminated against.		
Requirement Reference:	Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against.		
Objective Evidence:	The Agreement template Sabah OUs; Revised on 1/1/2018; for Para 16.1 Cuti Bersalin specifying "Pekerja wanita tempatan layak menerima cuti bersalin dengan elaun bersalin selama tidak kurang 60 hari (termasuk hari-hari rehat atau cuti umum yang jatuh dalam tempoh itu) setelah memenuhi syarat dan kelayakan mengikut Ordinan Buruh Sabah 2005" shown that there's discrimination against migrant women workers for the entitlement of maternity leave.		
Corrections:	The company's HR will amend the clause 16.1 on the current revised Workers Agreement to 'PEKERJA wanita layak menerima cuti bersalin dengan elaun bersalin selama tidak kurang 60 hari' to indicate that there are no such discriminations on foreign female workers. Immediate action will be taken and complied immediately. A new revised Workers Agreement with the amended paragraph 16.1 will be produce.		
	An addendum agreement for this clause will be issued to all current foreign workers in the estate.		
		s Agreement for Paragraph 1 nditions regarding the work	
	Refer to https://www.imi.gc	ov.my/index.php/ms/pekerja-	asing.html
Root Cause Analysis:	Pekerja asing yang meme seperti berikut: -	gang PL(KS) adalah tertaklı	uk kepada syarat-syarat
		arkan berkahwin dengan wa sepanjang memegang PL(KS	
Corrective Actions:	New revised workers agreement will be use for all new recruited workers for the company in Sabah. This matter will be further monitor during the next RSPO Internal Audit.		
Assessment Conclusion:	New revised Workers Ag The Addendum agreeme	nt issued to estate workers.	
		tions and corrective actions ssue. Hence, Major Nonco	

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1847887-201911-N1	Clause & Category	Indicator 4.7.5



		(Major / Minor)	Minor
Date Issued	14/11/2019	Due Date	Next annual surveillance
Closed (Yes / No)	No	Date of nonconformity Closure	"Open"
Statement of Nonconformity:	First aid case investigation internal procedure requirem	process was not adequately nents.	addressed according to
Requirement Reference:	Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers. Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed.		
Objective Evidence:	Genting Tenegang Estate: There were (MC<4) 4 first aid cases (minor cut due to sharpening the sickle) in June 2019. However, no Accident Investigation Report was conducted as per internal procedure "Carta 1- Pemberitahuan mengenai Kemalangan dan Penyiasatan di Tempat Kerja" requirement. Genting Layang Estate: Chemical Storekeeper first aid kit: - Monthly first aid kit inspection record e.g. sampled for July-19 was available with details of refilled of first aid items for used up first aid items. However, the first aid case usage record was not recorded for the used up first aid items. Genting Tanjung POM: Admin Office First Aid Kit - First Aid cases dated 4/7/19, 17/7/19, 14/8/19, 21/8/19, 24/8/19 and 28/10/19 were recorded in the sampled First Aid Log Book at Admin Office. However, the review of first aid injury cases was not investigated and reviewed accordingly in the OSH Meeting dated 20/9/19 as per internal procedure		
Corrections:	NADOPOD (SP-MGR-06) requirement. GTGE: Accident Investigation Report will be done for all the first aid case through Borang A, as per company OSH Manual procedure. GLYE: The first aid case usage record for the storekeeper First Aid Kit will be updated and the First Aid injury cases for 2019 all will be investigated and review in the next OSH Meeting scheduled in December 2019. GTOM: The First Aid injury cases for 2019 all will be investigated and review in the next OSH Meeting scheduled in December 2019.		
Root Cause Analysis:	First aid case investigation process was not adequately addressed due to inconsistent reporting of all accident/incident case including FA case to SHO and no cross-checking of first aid kit inspection records.		
Corrective Actions:	GTGE: Briefing and Training on OSH Manual will be an annual program conducted by the SHO for all estate HA. This will be included in GTGE OSH Training Plan for 2020. This will be further checked during next RSPO Internal Audit.		



	GLYE: A monthly First Aid Kit Inspection schedule will be produced by HA as a monitoring plan. The estate HA will monitor all the First Aid kit through the Monthly first aid kit inspection. The inspection record will be including worker's name and item issued for each month as well as refill record for each of the first aid kit. All report will be review and sign by Assistant Manager in charge and will be approve by the Estate Manager. This will be further checked during next RSPO Internal Audit.
	GTOM: All accident report including First Aid cases will be investigate and review in all OSH Meeting and will be a permanent in the list of agenda for all OSH Meeting in near future. This will be further checked during next RSPO Internal Audit. SHO will issue official email or memo to ensure consistent reporting by OU on any
Assessment Conclusion:	accident; incident; new activities/operations and First Aid cases Corrective actions plan has been reviewed and deemed to be satisfactory to address the Minor Nonconformity. Evidence CAP will be verified during next assessment.

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1847887-201911-N2	Clause & Category	Indicator 5.3.3
NCK Kei #	1047007 201311 N2	(Major / Minor)	Minor
Date Issued	14/11/2019	Due Date	Next annual surveillance
Closed	No	Date of nonconformity	"Open"
(Yes / No)	INO	Closure	Орен
Statement of Nonconformity:	The waste management an adequately documented and	d disposal plan to avoid or dimplemented.	reduce pollution was not
Requirement Reference:	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented.		
Objective Evidence:	Genting Layang Estate: The was management and disposal plan was not adequately documented and implemented for type of waste generated from demolished buildings (Old Labour Quarters - LQ1) debris which was found within housing compound area of GLYE in front of LQ2.		
Corrections:	Management and handling of Building construction and solid waste management will be based on the estate EIA and waste management plan. The GLYE waste management plan will be revised to include in the management and handling of construction waste. Sustainability Department will assist and review the revised Waste management Plan.		
Root Cause Analysis:	Waste management and disposal plan to avoid or reduce pollution was not adequately documented and implemented for demolished buildings debris since the demolishing work was done by contractor with no briefing on how to manage the waste.		
Corrective Actions:	Training on EIA and its implementation and training for waste management plan will be conducted to the estate management. This training will be included in the estate Annual Training Plan for 2020 as monitoring plan and will be further checked during the next RSPO internal audit.		



	Training and briefing of waste management and disposal plan for contractor will be done in case of any contractor engaged for any demolition work in the estate.
Assessment Conclusion:	Corrective actions plan has been reviewed and deemed to be satisfactory to address the Minor Nonconformity. Evidence CAP will be verified during next assessment.

Opportunity for Improvements		
OFI#	Description	
OFI 1	-Nil-	

	Positive Findings			
PF#	Description			
PF 1	Layang Estate has developed a corridor of life along Sg Tenegang with wide planting of forest trees initiated in 2009. This effort in calibrations with WWF.			
PF 2	Layang Estate had a monthly best performance employees recognition beginning from staff to workers and exhibited in public estate vicinity.			
PF 3	 Genting Tanjung Mill had the following projects in the forthcoming 5 years in the CAPEX. a) Construction of the ESP plant to improve the dust particulate emission anticipated to commission in 2020. Cost of approximately RM.2.2m b) 3MCPD chemical removal from the CPO through new machinery installed in the oil process line anticipated in 2nd half of 2020. c) Bio-Gas Plant installation currently on feasibility study by GPB Head Office 			

3.4.1 Status of Nonconformities Previously Identified and Observations

Summary of Total Number of Nonconformity				
Nonconformity				
NCR Ref #	17074CE 201000 M1	Clause & Category	Indicator 6.2.1	
NCK Rei #	1707465-201808-M1	(Major / Minor)	Major	
Closed	Yes	Date of nonconformity	15/02/2018	
(Yes / No)	163	Closure	15/02/2010	
Statement of Nonconformity:	Consultation and communication procedure was not implemented effectively.			
Requirement Reference:	Consultation and communication procedures shall be documented.			
Objective Evidence:	Interviewed with the female workers who worked on night shift in GTOM and seen the meeting minutes for Gender Committee dated 14/8/2018 found that the workers were asking about the night shift allowance and the Chairman of the committee informed that allowance has agreed as per the memo dated 24/11/2017 issued by top management. Interviewed with the management confirmed that they had only paid 3 months of allowance to the female workers on December 2017, January 2018 and February 2018 and stopped paying the allowance on March 2018 due to they obtained approval from JTK Sabah for exclusion to comply with the terms stated in the permit obtain earlier. However, the workers are not aware that			



	night shift allowance has been stopped for female workers and no evidence to show that management has communicated the issue to the workers.
Corrective Actions:	 i) All communication involving workers and other stakeholders to be conducted as per procedure, documented, filed and to include notice of meeting, minutes, photo etc. ii) Refresher training to the management and section head regarding the requirement of Consultation and Communication Procedure SMP-GPB-17.
Assessment Conclusion:	ASA3 verification: The process implemented based on Sustainability Management Procedure for Consultation and Communication; SMP-GPB-17; Rev. 02; Date: 23/2/2018. Consultation & communication done through meetings, dialogs, and engagement to both internal & external stakeholders. Any complaints or grievances recorded in Genting Plantations Complaints/Grievance Record Book. There's no recurrence of issue hence, the Major NC remained closed.

Summary of Total Number of Nonconformity				
Nonconformity				
NCR Ref #	1707465-201808-M2	Clause & Category	Indicator 6.7.1	
NCK KEI #	1707403-201000-142	(Major / Minor)	Major	
Closed	Yes	Date of nonconformity	15/02/2019	
(Yes / No)	ies	Closure	13/02/2019	
Statement of Nonconformity:	The implementation of social	al and people policy was not	effective.	
Requirement Reference:	There shall be documentary	evidence that minimum age	requirements are met.	
Objective Evidence:	Site visit to crèche and interviewed with a teenager aged 14 years old to she is working in the field with her mother to collect loose fruit togeth another friend who aged 12 years old. She was not feeling well during the and rested at crèche. Field visit to the Block 21 and interviewed with the mand mother of the teenager confirmed that there were two teenagers working lield with them to collect loose fruits. During field visit also found the teenager with age of 12 years old was working in the field.		loose fruit together with eling well during the visit viewed with the mandore two teenagers working in visit also found that the	
Corrective Actions:	To issue Internal Memo on the following: - Continuous monitoring by the Field Supervisor and Assistant In-Charge. - In the event any children found in the field, the matter shall be reported immediately to the Estate manager. - Periodic check estates' register against attendance at Humana, CLC & Creche. - Teachers also to alert management on frequent absent children. - Encourage parents to send their children to school. - Parents to be held responsible. - To include the policies training or awareness programme into the estate annual training plan - To erect awareness signboard at prominent location to create and enhance			
Assessment Conclusion:	workers knowledge regarding the company policy ASA3 verification: Genting Plantation Berhad has established and implemented minimum age policy and no children below ages of 18 working in the estate and this was proven			



through checking the list of employees as well as their biodata and through estate visits
Inspection of a sample of personnel files at the estates office confirmed recruits' ages were checked against their Identity Card for Malaysian workers or their passport in the case of foreign workers. Under-age persons were not observed at any of the work locations visited.
There's no recurrence of issue hence, the Major NC remained closed.

Summary of Total Number of Nonconformity				
Nonconformity				
NCR Ref #	1707465-201808-N1	Clause & Category (Major / Minor)	Indicator 4.7.3 Minor	
Closed (Yes / No)	Yes	Date of nonconformity Closure	12/11/2019	
Statement of Nonconformity:	PPE compliance and its mor	nitoring effectiveness was not	fully adequate.	
Requirement Reference:	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning.		protective equipment shall all potentially hazardous	
Objective Evidence:	During the Genting Landworthy Estate site visit on spraying activities at block 40, noticed that the PPE maintenance for the workers was not adequate. Found one respirator without filter and the other 2 units with worn out filters.			
Corrective Actions:	Estate will monitor and inspect during muster call. All monitoring will be recorded.			
Assessment Conclusion:	ASA3 verification: Awareness and training program had been carried out. All workers involved had been adequately trained in safe working practices. The objective was to ensure all workers involved have been adequately trained in understanding MSDS, safe working practices and the correct use of PPE. Suitable PPE has been provided to the workers based on the information in the SDS and CHRA assessor's recommendation. List of Personal Protective Equipment (PPE) Provided – identifies the type of PPE for the respective activities. a. Melewar POM: Boiler/Engine operator – Safety Helmet, Semi leather Hand Glove, Cotton Gloves, Safety Shoes, Safety Vest and Ear Muff. Sampled PPE issuance record dated 22/08/19 for Safety Helmet – Boilerman, 1/11/19 – Press Operator, 11/11/19 – Engine Room Operator, and 26/5/19 – Engine Room Operator. b. Genting Tenegang Estate: Field workers (sprayer, manure & harvester) – N95 respirator, anti-mist goggles, wellington boots, apron and sickle cover. Sampled PPE issuance record dated 6/11/19 – Safety Boot (Sprayer), 2/2/19 - Safety Goggle (Sprayer) and 13/8/19 – Face Mask (Sprayer). c. Genting Layang Estate: Field workers (sprayer, manure & harvester) – N95 respirator, anti-mist goggles, wellington boots, apron and sickle cover. Sampled PPE issuance record — Apron (Manurer) dated 22/1/19, Latex Rubber Glove			



(Manurer) dated 26/2/19, Face Mask (Manurer) dated 17/5/19, Goggle (Manurer) dated 26/2/19 and Respirator Filter (Sprayer) dated 11/11/19. Verified that the mill & estates chemical store was found to be adequately organized, properly labelled, secured and person in charge understands the OSH procedures. Safety Date Sheet was placed at the chemical stores and is available. The person in charge understands the information written in Safety Data Sheet.
Verified that proposed correction & corrective action plan has implemented accordingly. Verified also that there was no repetitive of similar issue during this assessment visit. Therefore, the Minor NC raised during the previous assessment has been verified and closed effectively on 12/11/2019.

Summary of Total Number of Nonconformity				
Nonconformity				
NCR Ref #	1707465-201808-N2	Clause & Category	Indicator 4.1.2	
NCR Rei #	1707 1 03-201000-112	(Major / Minor)	Minor	
Closed	Yes	Date of nonconformity	12/11/2019	
(Yes / No)	165	Closure	12/11/2019	
Statement of Nonconformity:	The medicine inventory cornot fully effective.	itrol and its ordering process	mechanism found to be	
Requirement Reference:	A mechanism to check cons	istent implementation of prod	cedures shall be in place.	
Objective Evidence:	Visit to the Genting Landworthy Estate in house clinic found that the fever medicine syrups for children has no stock and currently adult paracetamol tablets are used as temporary replacement. Further verification indicate that the Internal Pre-Order Form dated 27/10/18 was yet to be processed for approval of medicine purchase			
Corrective Actions:	SOP/workflow chart to ensure HA monitor and follow up on medicine stock checking and pre-order form. Any delay to be reported to the Estate Manager. Medicine order to be done in advance to avoid shortage.			
Assessment Conclusion:	ASA3 verifcation: The mechanisms to check the implementation of procedures were made among others through; Internal audit, safety and health meeting Daily supervision and inspection by estates executives and mill engineers. Routine inspection (workplace inspection) by Assist Manager, staff and hospital assistant. Inspection and advisory visits by Sustainability and Safety department from HQ/Regional Office. Verified that proposed correction & corrective action plan has implemented accordingly. Verified also that there was no repetitive of similar issue during this assessment visit. Therefore, the Minor NC raised during the previous assessment has been verified and closed effectively on 12/11/2019.			

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1707465-201808-N3	Clause & Category	Indicator 2.1.3
NCR Rei #	1/0/403-201000-N3	(Major / Minor)	Minor



Mechanism of ensuring compliance of legal requirement (Immigration Act 1959/63 - Act 155, Section 15 (1) and Labor Ordinance Sabah (Cap 67) Section 108 were ineffective.	Closed (Yes / No)	Yes	Date of nonconformity Closure	12/11/2019
In Genting Tanjung Oil Mill, Genting Tanjung Estate and Genting Landworthy Estate has found that workers' permits had expired and under process of renewal. Sampled of the work permits that expired as below: a. Permit No.: PD 9134067 valid until 20/8/2018 (GTJE) b. Permit No.: PD 91367340 valid until 8/11/2018 (GTJE) c. Permit No.: PD 9136740 valid until 8/11/2018 (GTJE) d. Permit No.: PD 9136740 valid until 8/11/2018 (GTJE) e. Permit No.: PD 9303693 valid until 20/8/2018 (GTJE) g. Permit No.: PD 9139441 valid until 30/10/2018 (GTOM) h. Permit No.: PD 9134231 valid until 20/8/2018 (GTJE) g. Permit No.: PD 9134421 valid until 30/10/2018 (GTOM) h. Permit No.: PD 9514421 valid until 30/10/2018 (GLWE) j. Permit No.: PD 95145145 valid until 30/10/2018 (GLWE) j. Permit No.: PD 95145145 valid until 30/10/2018 (GLWE) i. Permit No.: PD 9514549 valid until 30/8/2018 (GLWE) n. Permit No.: PD 7516492 valid until 30/8/2018 (GLWE) n. Permit No.: PD 7516492 valid until 30/8/2018 (GLWE) b. Permit No.: PD 316429 valid until 30/8/2018 (GLWE) n. Permit No.: PD 316492 valid until 30/8/2018 (GLWE) e. Permit No.: PD 8136492 valid until 30/8/2017 (GLWE) b. Permit No.: PD 891832 valid until 30/8/2017 (GLWE) b. Permit No.: PD 891832 valid until 30/8/2017 (GLWE) c. Permit No.: PD 891832 valid until 30/8/2018 (GLWE) d. Permit No.: PD 891832 valid until 30/8/2018 (GLWE) e. Permit No.: PD 7848969 valid until 30/8/2018 (GLWE) f. Permit No.: PD 7848969 valid until 30/8/2018 (GLWE) f. Permit No.: PD 8902008 valid until 30/8/2018 (GTJE) p. Permit No.: PD 8902004 valid until 30/8/2018 (GTJE) h. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) j. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) i. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) i. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) j. Permit No.: PD 8902004 valid until 30/8/2018 (GTJE) i. Permit No.: PD 8902006 valid until 30/8/2018 (GTJE) i. Permit No.: PD 8902006 valid until 30/8/2018 (GTJE) i. Permit No.: PD 8902006 valid until 30/8/2		– Act 155, Section 15 (1) and Labor Ordinance Sabah (Cap 67) Section 108 were		
Estate has found that workers' permits had expired and under process of renewal. Sampled of the work permits that expired as below: a. Permit No.: PD 9136074 valid until 20/8/2018 (GTJE) b. Permit No.: PD 9136734 valid until 8/11/2018 (GTJE) c. Permit No.: PD 9136739 valid until 8/11/2018 (GTJE) d. Permit No.: PD 9136739 valid until 8/11/2018 (GTJE) e. Permit No.: PD 9136739 valid until 20/8/2018 (GTJE) f. Permit No.: PD 9139441 valid until 20/8/2018 (GTJE) g. Permit No.: PD 9133441 valid until 20/8/2018 (GTDM) h. Permit No.: PD 9134231 valid until 20/8/2018 (GLWE) j. Permit No.: PD 9134231 valid until 20/8/2018 (GLWE) j. Permit No.: PD 9745433 valid until 30/8/2018 (GLWE) h. Permit No.: PD 9754534 valid until 30/8/2018 (GLWE) n. Permit No.: PD 9754534 valid until 30/8/2018 (GLWE) n. Permit No.: PD 9754534 valid until 30/8/2018 (GLWE) n. Permit No.: PD 9754534 valid until 30/8/2018 (GLWE) n. Permit No.: PD 7851445 valid until 5/6/2018 (GLWE) e. Permit No.: PD 7851445 valid until 5/6/2018 (GLWE) c. Permit No.: PD 8136429 valid until 30/8/2018 (GLWE) e. Permit No.: PD 8135448 valid until 30/8/2018 (GLWE) c. Permit No.: PD 8902014 valid until 30/8/2018 (GLWE) e. Permit No.: PD 8902014 valid until 30/8/2018 (GLWE) e. Permit No.: PD 8902014 valid until 30/8/2018 (GLWE) f. Permit No.: PD 8902014 valid until 30/8/2018 (GLWE) e. Permit No.: PD 8902014 valid until 30/8/2018 (GLWE) f. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) j. Permit No.: PD 8902011 valid until 30/7/2018 (GTJE) j. Permit No.: PD 89020014 valid until 30/7/2018 (GTJE) j. Permit No.: PD 89020014 valid until 30/7/2018 (GTJE) j. Permit No.: PD 89020014 valid until 30/7/2018 (GTJE) j. Permit No.: PD 89020014 valid until 30/7/2018 (GTJE) l. Permit No.: PD 89020014 valid until 30/7/2018 (GTJE) l. Permit No.: PD 8902004 valid until 30/8/2018 (GTJE) l. Permit No.: PD 8902004 valid until 30/8/2018 (GTJE) l. Permit No.: PD 8902014 valid until 30/8/2018 (GTJE) l. Permit No.: PD 8902004 valid until 30/8/2018 (GTJE) l. Permit No.: PD 8902014 valid until 30/	Requirement Reference:	A mechanism for ensuring of	ompliance shall be implemen	ited.
COFFECTIVE ACTIONS: A. Work Permit & Visit Pass:	Objective Evidence: Corrective Actions:	Estate has found that worke Sampled of the work permit a. Permit No.: PD 9134067 vb. Permit No.: PD 9136744 c. Permit No.: PD 9136740 ve. Permit No.: PD 9117270 vg. Permit No.: PD 9139441 vh. Permit No.: PD 9134231 vi. Permit No.: PD 9134231 vi. Permit No.: PD 7851415 vk. Permit No.: PD 7851415 vk. Permit No.: PD 7851415 vm. Permit No.: PD 7629758 vm. Permit No.: PD 7629758 vm. Permit No.: PD 7629758 vm. Permit No.: PD 7851445 vm. Permit No.: PD 6135428 vm. Permit No.: PD 6135428 vm. Permit No.: PD 8902545 vm. Permit No.: PD 8902545 vm. Permit No.: PD 8902008 vm. Permit No.: PD 8902008 vm. Permit No.: PD 8902011 vm. Permit No.: PD 8902006 vm. Permit No.: PD 8902011 vm. Permit No.: PD 8902006 vm. Permit No.: PD 8902008 vm. Permit No.: PD 8902006 vm. Permit No.: PD 890	ers' permits had expired and use that expired as below: valid until 20/8/2018 (GTJE) valid until 8/11/2018 (GTJE) valid until 8/11/2018 (GTJE) valid until 8/11/2018 (GTJE) valid until 8/11/2018 (GTJE) valid until 25/7/2018 (GTJE) valid until 20/8/2018 (GTJE) valid until 30/10/2018 (GTON valid until 28/9/2018 (GLWE) valid until 30/10/2018 (GLWE) valid until 30/10/2018 (GLWE) valid until 30/8/2018 (GLWE) valid until 30/8/2018 (GLWE) valid until 5/6/2018 (GLWE) valid until 5/6/2018 (GLWE) valid until 5/6/2018 (GLWE) valid until 18/8/2017 (GLWE) valid until 18/8/2018 (GLWE) valid until 18/6/2018 (GTJE) valid until 6/7/2018 (GTJE) valid until 6/7/2018 (GTJE) valid until 18/6/2018 (GTJE)	ander process of renewal. (1) (1) (2) (3) (4) (5) (5) (6) (6) (7) (8) (8) (8) (9) (9) (9) (9) (9) (9) (9) (9) (9) (9



	- Follow up closely with HRAD and relevant agencies To ensure the relevant correspondence are kept properly for future reference.
	B. Dependants/Children without valid passport & valid pass - To ensure follow up done with HRAD and authorities for every application sent and the relevant correspondence are kept properly for future reference.
	C. Manpower requirement: To ensure manpower requirement reviewed annually and submitted to JTK for approval.
Assessment Conclusion:	ASA3 verification: Currently, the person/team responsible for monitoring the changes and communicating in Estate is the Assistant Manager and in POM is the Mill Engineer. The mechanisms for ensuring compliance including checking of the implementation of procedures that were made among others through; - Internal audit, safety and health meeting - Daily supervision and inspection by estates executives and mill engineers. - Routine inspection (workplace inspection) by Assist Manager, staff and hospital assistant. Additionally, inspection and advisory visits were also conducted by Sustainability and Safety department from HQ/Regional Office. Verified that proposed correction & corrective action plan has implemented
	accordingly. Verified also that there was no repetitive of similar issue during this assessment visit. Therefore, the Minor NC raised during the previous assessment has been verified and closed effectively on 12/11/2019.

Summary of Total Number of Nonconformity					
Nonconformity	Nonconformity				
NCR Ref #	1707465-201808-N4	Clause & Category	Indicator 6.8.3		
NCR Rei #	1707403-201000-114	(Major / Minor)	Minor		
Closed	Yes	Date of nonconformity	12/11/2019		
(Yes / No)	Tes	Closure			
Statement of Nonconformity:	There was no recruitment procedure to demonstrate the hiring process.				
Requirement Reference:	It shall be demonstrated that recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available.				
Objective Evidence:	Sampled the mandore's checkroll book and interviewed with the mandore confirmed that 4 of the loose fruits collectors who do not possess passport and permit are working in the field and payment of wages was under the mandore's account (Employee No.: E00212). This occurred because the workers did not register in the company's system as they do not have legal documents.				
Corrective Actions:	All recruitment process for new workers in the estate to be based on the Recruitment Procedure published by the HRAD. Training to management team on the new procedure.				
Assessment Conclusion:	ASA3 verification:				



and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. Inspection of a sample of pay records and interviews of staff and workers in all estates did not identify any issues related to discrimination.

Based on interview with employees from different backgrounds, there is no evidence that the management engage in or support any discriminatory practices. The commitment to no discrimination is also stated in the company's social policy.

Verified that proposed correction & corrective action plan has implemented accordingly. Verified also that there was no repetitive of similar issue during this assessment visit. Therefore, the Minor NC raised during the previous assessment has been verified and closed effectively on 12/11/2019.

	Opportunity for Improvement		
OFI#	Description		
OFI 1	-Nil-		

3.4.2 Summary of the Nonconformities and Status

CAR Ref.	Category (Major / Minor)	P&C Indicator	Issued Date	Status & Date (Closure)
1369435M1	Major	2.1.1	23/08/2016	Closed out on 01/09/2016
1369435M1	Major	4.7.2	23/08/2016	Closed out on 01/09/2016
1559908-201709-M1	Major	6.5.1	24/11/2017	Closed out on 19/1/2018
1559908-201709-M2	Major	6.5.2	24/11/2017	Closed out on 19/1/2018
1559908-201709-N1	Minor	5.3.3	24/11/2017	Closed out on 16/11/2018
1707465-201808-M1	Major	6.2.1	16/11/2018	Closed out on 15/02/2019
1707465-201808-M2	Major	6.7.1	16/11/2018	Closed out on 15/02/2019
1707465-201808-N1	Minor	4.7.3	16/11/2018	Closed out on 12/11/2019
1707465-201808-N2	Minor	4.1.2	16/11/2018	Closed out on 12/11/2019
1707465-201808-N3	Minor	2.1.3	16/11/2018	Closed out on 12/11/2019
1707465-201808-N4	Minor	6.8.3	16/11/2018	Closed out on 12/11/2019
1847887-201911-M1	Major	4.7.2	14/11/2019	Closed out on 14/01/2020
1847887-201911-M2	Major	6.8.2	14/11/2019	Closed out on 14/01/2020
1847887-201911-N1	Minor	4.7.5	14/11/2019	"Open"
1847887-201911-N2	Minor	5.3.3	14/11/2019	"Open"

3.5. Stakeholders Consultation



Stakeholder consultation involved internal and external stakeholders. External stakeholders were contacted by telephone to arrange meetings at a location convenient to them to discuss Genting Tanjung Palm Oil Mill Certification Unit's environmental and social performance, legal and any known dispute issues.

Meetings were conducted with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and later was verified with the management team. Any comment which is not complying to the RSPO P&C requirements have been incorporated as an assessment finding.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as below.

List of Stakeholders Contacted		
Internal Stakeholders	Union/Contractors/Local Communities	
Mill supervisors	Neighbouring estates	
Field supervisors	Sundry shop operators	
Mandores	FFB suppliers	
Operation workers	Mill suppliers	
General workers	Estate contractors	
Storekeepers	Workers representatives	
Harvesters		
Sprayers		
Crèche minder		
Genting Auxiliary Police		
Government Departments	NGO	
-	CLC teacher	

IS#	Description
1	Feedbacks: Neighbour Estates: Concerned over issue on "existence" of inter-estate boundary "short-cut" access or "jalan tikus" which might cause intrusion and/or encroachment between both estates. Need full cooperation to resolve the issue.
	Management Responses: Estate management has established a plan to conduct meeting more often with neighbour estate on top of existing stakeholder consultation meeting conducted once a year. Meeting invitation to be made 2 weeks in prior & appropriate action for issues to be taken in timely manner where during recent meeting, estate AP, Sarjan PB SAM has explained patrolling time and action including boundary drain construction at potential encroached area found. There's also few "drain-bridge" been demolished upon sighted during patrolling activities. Management suggested neighbours to create WhatsApp group for ease of communication among neighbouring estates.
	Audit Team Findings: Action already been taken by estate management whom also aware on the issue mentioned. No further issue.
	Feedbacks:



	Sundry shop operator: Having no issue operating sundry shop within Genting estates for more than 10
2	years Management Responses: Positive comments noted.
	Audit Team Findings: No further issue.
3	Feedbacks: Mill suppliers: No issue in products supply pricing and payment. Has long business relationship with company for more than 10 years.
	Management Responses: Positive comments noted.
	Audit Team Findings: No further issue.
4	Feedbacks: CLC teacher: Estate managements always visits and contributes to school programs and activities. 100% of children among estate workers are schooling at CLC including from neighbour estate. School facilities were well maintained by company.
	Management Responses: Positive comments noted.
	Audit Team Findings: No further issue.
5	Feedbacks: Crèche minder: good crèche facilities provided by company. Sufficient minder to take care of children.
	Management Responses: Facilities provided to ensure workers children wellbeing.
	Audit Team Findings: No further issue.



Formal Signing on or Assessment Conclusion and Recommendation

The audit objectives have been achieved and the certificate scope remains appropriate. Based on the results of this audit, it is concluded that Genting Tanjung Palm Oil Mill has complied with the RSPO P&C MYNI 2014 & RSPO Supply Chain Certification Standard (June 2017) and audit criteria identified within the audit report. It is deemed that the management system continues to achieve its intended outcomes. Therefore, it is recommended that the certification of Genting Tanjung Palm Oil Mill Certification Unit is approved & continued.

Report prepared by	Acceptance of Assessment Conclusion
Name:	Name:
Hafriazhar Mohd Mokhtar	Arunan Kandasamy
Company Name:	Company Name:
BSI Services Malaysia Sdn Bhd	Genting Plantations Berhad
Title:	Title:
Lead auditor	Sr Vice President-Plantation
Signature:	Signature:
Affin	(I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents of this report and accept the liability in execution of the procedure in the report.) XAY ARUNA: XANDASAMY WINIOR WICE PRESIDENT PLANTATION (MALAYSIA)
Date: 14/1/2020	Date: 15 1 2020 .



Appendix A: Summary of Findings

Criterio	n / Indicator	Assessment Findings	Compliance			
Principle	Principle 1: Commitment to Transparency					
	Criterion 1.1:					
	·	akeholders on environmental, social and legal issues relevant to RSPO Crite	ria, in appropriate			
	s and forms to allow for effective participation in decision					
1.1.1	There shall be evidence that growers and millers provide adequate information on (environmental, social and/or legal) issues relevant to RSPO Criteria to relevant stakeholders for effective participation in decision making. - Minor compliance -	accessed by the stakeholders to all the stakeholders during the	Complied			
		Information also provided through internal stakeholder meeting conducted on 28/8/2019 for Genting Tenegang Estate, 29/8/2019 for Genting Layang Estate and 20/8/2019 for Genting Tanjung Oil Mill.				

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1.1.2	Records of requests for information and responses shall be maintainedMajor compliance	The management is committed in communicating adequate information to the stakeholders. Among others information requested as summarised below; Genting Tenegang Estate: - Complaints/Grievances Record Book (Buku Rekod Aduan/Kilanan) – latest complaints ref. # 036 dated 1/10/2019 by workers on housing damages – resolved by estate management on 4/10/2019 - Enquiry Register Book – latest external enquiry ref. # 017 dated 14/10/2019 received from Hospital Kinabatangan (Unit Tabung Darah Kawasan Kinabatangan) to invite on blood donation campaign agreed	Complied
		Kawasan Kinabatangan) to invite on blood donation campaign agreed by management to be conducted on 29/10/2019 Genting Layang Estate: - Complaints/Grievances Record Book (Buku Rekod Aduan/Kilanan) — latest complaints ref. # 053 dated 28/10/2019 by workers on rain gutter damages —resolved by estate management on 30/10/2019 & complaint received during workers committee meeting on house toilet blockages (complaint ref. # 052 - Enquiry Register Book — latest external enquiry ref. # 010 dated 16/10/2019 received from Pejabat Kesihatan Kinabatangan (Unit Denggi) to request for information on employees list an layout plan of estate's housing, office and store buildings and provided by management accordingly	
		Genting Tanjung Oil Mill Estate: - Complaints/Grievances Record Book (Buku Rekod Aduan/Kilanan) — latest complaints ref. # 056 dated 7/10/2019 by DOSH Sandakan on the mill inspection matters which has been resolved and responded by the mill management to DOSH as per letter ref. # GTOM/19/10/073 dated 31/10/2019 - Enquiry Register Book — latest external enquiry ref. # 031 dated 2/10/2019 received from Kementrian Pendidikan Dan Kebudayaan	

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Criterion / Indicator	Assessment Findings	Compliance
	Sekolah Indonesia Kota Kinabalu (SIKK) CLC Genting Tanjung	
	requesting for providing bus transport for CLC school children program	
	on 10-13/10/2019 and approved by the mill management	
Criterion 1.2:		
Management documents are publicly available, except where t	his is prevented by commercial confidentiality or where disclosure of informat	ion would result
negative environmental or social outcomes.		
1.2.1 Publicly available documents shall include, but are	The publicly available documents were established and listed in the	
not necessary limited to:	respective criterions in this checklist among others as follows;	Complied
 Land titles/user rights (Criterion 2.2); 	a) Sustainability Policy; Rev. 00; Date: 3/8/2009	
 Occupational health and safety plans (Criterion 	b) Environmental Policy; Rev. 00; Date: 5/10/2009	
4.7);	c) People Policy; Rev. 00; Date: 3/8/2009	
 Plans and impact assessments relating to 	d) Sexual Harassment Policy; Rev. 00; Date: 3/8/2009	
environmental and social impacts	e) Safety and Health Policy; Rev. 01; Date: 1/7/2015	
(Criteria 5.1, 6.1, 7.1 and 7.8);	f) Zero Burning Policy; Rev. 00; Date: 10/8/2011	
 HCV documentation (Criteria 5.2 and 7.3); 	g) Food Safety Policy; Rev. 00; Date: 2/2/2010	
 Pollution prevention and reduction plans (Criterio 		
5.6);	i) MSPO Policy; Rev. 00; Date: 18/3/2014	
 Details of complaints and grievances (Criterion 	j) Policy on Ethical Conduct and Integrity; Rev. 00; Date:	
6.3);	22/6/2015	
 Negotiation procedures (Criterion 6.4); 	k) Social Policy (Incorporating Special Labour and Human Rights	
 Continual improvement plans (Criterion 8.1); 	requirements); Rev. 00; Date: 22/6/2015	
 Public summary of certification assessment 		
report;	All policies were available in dual language (BM & English) and signed by	
 Human Rights Policy (Criterion 6.13). 	Genting Plantations Berhad President & COO.	
- Major compliance –		
Criteria 1.3: Growers and millers commit to ethical conduct in all husiness of		

Growers and millers commit to ethical conduct in all business operations and transactions.



Criterion /	Indicator	Assessment Findings	Compliance
1.3.1	There shall be a written policy committing to a code of ethical conduct and integrity in all operations and transactions, which shall be documented and communicated to all levels of the workforce and operations. -Minor compliance	Tenegang Estate: Communicated during policy briefing session dated 11/10/2019 for policies as following: - Environmental Policy - Human Policy - Sustainable Policy - Sexual Harassment Policy - Occupational Safety & Health Policy - Zero Burning Policy - Food Safety Policy - MSPO Policy - MSPO Policy - Social Policy - Personal Data Protection Policy - Whistleblowing Policy - Integrity & Ethic Policy Briefing of all policies including Ethical Conduct & Integrity Policy was conducted on 4/3/2019 by Genting Tanjung Oil Mill as per training record ref. # PM-MGR-05-F02-0.	Complied

Principle 2: Compliance with applicable laws and regulations

Criterion 2.1:

There is compliance with all applicable local, national and ratified international laws and regulations.

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2.1.1	Evidence of compliance with relevant legal requirements shall be available. - Major compliance -	Genting Tanjung Oil Mill (GTOM) additional permits: Permit Wanita Bekerja Malam; Seksyen 75, Ordinan Buruh (Sabah Bab 67); Serial # 600-1/2/13/78(05/KBN/2018-067); Validity period: 5/4/2018-5/4/2020 Permit Sekatan Kerja Lebih Masa; Seksyen 104(7), Ordinan Buruh (Sabah Bab 67); Serial # 600-1/2/13/78(08/KBN/2018-068); Validity period: 5/4/2018-5/4/2020 Genting Tanjung Oil Mill and supply base had continued to comply with legal requirements as per indicator. Compliance to each applicable law and regulation is monitored by the operating units and sustainability team as sampled follows: Genting Tenegang Estate: a) Jabatan Tenaga Kerja Sabah – Lesen Untuk Menggaji Pekerja Bukan Pemastautin (Seksyen 118, Ordinan Buruh (Sabah Bab 67)), License No. JTK.H.KBN.600-4/1/01261/0394, valid until 27/3/20. b) Energy Commission license no: 2019/1218, serial: 36773 for capacity 136 kW, valid until 26/7/20. c) Jabatan Tenaga Kerja Sabah (Kementerian Sumber Manusia), Permit Potongan Daripada Gaji Pekerja, Seksyen 113(4), Ordinan Buruh (Sabah Bab 67), S/N#600-1/2/13/9(11/KBN/2019-0170), valid until 18/6/21 d) MPOB License No. 504760102000, valid until 30/6/20. e) Negeri Sabah, Malaysia, Ordinan Pelesenan Perdagangan, 1948 – Business License No. A274572, valid until 31/2/19. f) Certificate of Fitness for Unfired Pressure Vessels: - (JKT15-Pin.1/87 PMT-SB/18 17008) – SB PMT 10351 (valid till 29/11/2019). g) Diesel permit serial No: S000556, ref: PPDNKK.SDK.23/2005(SK), valid until 8/5/20.	Complied
		Genting Layang Estate:	

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- a) Schedule Waste License Collector Legenda Bumimas Sdn Bhd, License No. 003440, valid until 30/4/20
- b) Certificate of Fitness for Unfired Pressure Vessels: (JKT15-Pin.1/87 PMT-SB/19 25406) SB PMT 10427 (valid till 4/11/2020)
- c) Negeri Sabah, Malaysia, Ordinan Pelesenan Perdagangan, 1948 Business License No. LD/2019/870, valid until 31/12/19.
- d) MPOB License No. 504759802000, valid until 30/6/20.
- e) Energy Commission license No: 2019/01221, serial: 36774 for capacity 93.5 kW, valid until 4/7/20.
- f) Diesel permit serial No: P: Q00066(SDK), ref: PPDNKK.SDK.09/2011(SK)BL22019013923, valid until 16/5/20.
- g) Jabatan Tenaga Kerja Sabah Lesen Untuk Menggaji Pekerja Bukan Pemastautin (Seksyen 118, Ordinan Buruh (Sabah Bab 67)), License No. JTK.H.KBN.600-4/1/01261/0392, valid until 27/3/20.
- h) Jabatan Tenaga Kerja Sabah (Kementerian Sumber Manusia), Permit Potongan Daripada Gaji Pekerja, Seksyen 113(4), Ordinan Buruh (Sabah Bab 67), S/N#600-1/2/13/9(11/KBN/2019-0169), valid until 18/6/21
- i) Sabah Small Ship License, Ref. No. SN-2019/P-142/2540, valid until 8/10/20.

Genting Tanjung POM:

- a) Seksyen 22(1) EQA 1974 Lesen Melanggar had-had pelepasan yang boleh diterima dibawah Peraturan Kualiti Alam Sekeliling (Udara Bersih) 2014, License No. 005233, valid until 3/9/20
- b) Seksyen 18(1), EQA 1974 Lesen untuk Menduduki atau menggunakan premis yang ditetapkan, License No. 003584, valid until 30/6/20
- c) Certificate of Fitness for Unfired Pressure Vessels: (JKT15-Pin.1/87 PMT-SB/19 25870) Softener Vessel- SB PMT 12188 (valid till 4/11/2020)
- d) MPOB License No. 500137704000, valid until 30/11/20
- e) Energy Commission license No: 2019/01216, serial: 36767 for capacity 4240 kW, valid until 24/7/20

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Criterion	/ Indicator	Assessment Findings	Compliance
2.1.2	A documented system, which includes written information on legal requirements, shall be maintained. - Minor compliance -	f) Jabatan Tenaga Kerja Sabah – Lesen Untuk Menggaji Pekerja Bukan Pemastautin (Seksyen 118, Ordinan Buruh (Sabah Bab 67)), License No. JTK.H.KBN.600-4/1/10401/0379, valid until 27/3/20. g) Jabatan Tenaga Kerja Sabah (Kementerian Sumber Manusia), Permit Potongan Daripada Gaji Pekerja, Seksyen 113(4), Ordinan Buruh (Sabah Bab 67), S/N#600-1/2/13/9(11/KBN/2019-0027), valid until 9/01/21 h) Diesel permit serial No: P: S000576, ref: PPDNKK.SDK.09/2014(SK), valid until 23/6/20 i) Fire Services (Fire Certificate) Regulations 2001 – Fire Certificate S/N#309454, valid until 30/9/20 j) CEPPOME - S/N#CePPOME/00007 – Mr. Lee Kar Leong k) CePSWaM – S/N#CePSWaM/184918 – Mr. Ronlie Bin Ronney Documented system including Legal Requirements Register (Doc: SMP-GPB-22; revision 07 dated 20/03/2019) is available. The content of the register as below: 1. List of local legal requirements applicable to plantation operations in Malaysia 2. List of international standards/requirements applicable to plantation operation in Malaysia: a. Part 1: Environment b. Part 2: Safety and Health c. Part 3: Social d. Part 4: Best Practices and other requirements e. Part 5: International Standards/Requirement	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
Criterion 2.1.3	/ Indicator A mechanism for ensuring compliance shall be implemented Minor compliance -	Currently, the person/team responsible for monitoring the changes and communicating in Estate is the Assistant Manager and in POM is the Mill Engineer. The mechanisms for ensuring compliance including checking of the implementation of procedures that were made among others through; Internal audit, safety and health meeting Daily supervision and inspection by estates executives and mill engineers. Routine inspection (workplace inspection) by Assist Manager, staff and hospital assistant. Additionally, inspection and advisory visits were also conducted by	Compliance
2.1.4	A system for tracking any changes in the law shall be implemented Minor compliance -	Additionally, inspection and advisory visits were also conducted by Sustainability and Safety department from HQ/Regional Office. Genting Plantations Berhad has established a documented Procedures on Regional, National and International Laws (Doc: SMPGPB-21; revision 01 dated 14/08/2014) for tracking any changes in the law. For the changes of laws, the company will refer to as below: 1. Notification of changes from various source of information 2. Monitoring for changes in the Law 3. Clarification and review on the changes 4. Updating of the Legal register administered internally 5. Notification to the operating units and/or the relevant person in charge Currently, the person/team responsible for monitoring the changes and communicating in Estate is the Assistant Manager and in POM is the Mill Engineer.	Complied

Criterion 2.2:

The right to use the land is demonstrated, and is not legitimately contested by local people who can demonstrate that they have legal, customary or user rights.

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2.2.1	Documents showing legal ownership or lease,	Documents showing legal ownership sighted available as following:	
	history of land tenure and the actual legal use of	Genting Tenegang Estate:	Complied
	the land shall be available.	• Land titles/user rights – 1 title:	•
	- Major compliance -	i) Title # Country Lease (CL) 095317463; 4,047ha; 1/1/1990–31/12/2088 (99 years lease); Lot/District: Lot 095317463,	
		Kinabatangan, Sabah	
		• Sabah State Government Quit rent payment receipt # 07201905001234; Date: 28/5/2019; Ref. # 095317463	
		• Area Statement as per Monthly Progress Report for the Month of Oct-	
		19; Div. 9: 906.97ha; Div. 10: 856.36ha; Div. 11: 1,024.76ha; Div. 12: 1,258.77ha	
		• MPOB license # 504760102000; 1/7/2019-30/6/2020; Area reg.: 3,652.54ha	
		* Noted that inconsistency of area between land titles and MPOB license	
		due to a portion 394.32ha area managed by Genting Tenegang Estate	
		w.e.f. 1/1/2011.	
		Genting Layang Estate:	
		Sighted the following:	
		• Land titles/user rights – 2 titles:	
		i) Title # Country Lease (CL) 095318817; 1,683ha; 1/1/1992–	
		31/12/2090 (99 years lease); Lot/District: Lot 095318817, Kinabatangan, Sabah	
		ii) Title # Country Lease (CL) 095317463; 4,047ha; 1/1/1990-	
		31/12/2088 (99 years lease); Lot/District: Lot 095317463,	
		Kinabatangan, Sabah	
		• Jabatan Tanah Dan Ukur Sabah, Malaysia; Notis Peringatan	
		Pembayaran Sewa Tanah (Quit Rent); No. Geran: 095318817; Jumlah	
		Sewa Tanah Yang Perlu Dibayar: RM -1187,155.00; Nilaian tahunan:	
		RM 24,954.00	
		• Area Statement as at October 2019; Monthly Management Report	
		(MMR); Div. 13: 1059.78ha; Div. 14: 1017.63ha; from GTGE: 394.41ha	

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Criterion	/ Indicator	Assessment Findings	Compliance
		 (Memorandum: Hectarage Movement; Ref. # GPOS-VPGM/089/SK18; Date: 30/11/2018) MPOB license # 504759802000; 1/7/2019-30/6/2020; Area reg.: 2077.41ha * Noted that inconsistency of area between land titles and MPOB license due to management of only 394.41ha of area from (CL) 095317463 which belonged to Genting Tenegang Estate. 	
2.2.2	Legal boundaries shall be clearly demarcated and visibly maintained Minor compliance -	Genting Tanjung Oil Mill: Title under Genting Tanjung Estate sighted as following: Title # Country Lease (CL) 095327129; 192.4ha; 1/1/1998— 31/12/2096 (99 years lease); Lot/District: Lot 095327129, Kinabatangan, Sabah The Estate has maps showing the locations of boundary stones that have been physically located and marked. Inspection of boundary stones/markers the estate visited at the following points confirmed that they were clearly marked and maintained.	Complied
		Estate Location Neighbouring / Point Property	
		1 Tenegang P92 Block 23 JC Chang Plantations	
		2 Layang P99 Block 22 Malbumi Estate	
		3 Layang P00 Block 2A Teh Ah Bu Estate.	
		The mill is separated through fencing around the vicinity. The effluent ponds are located at a distance from the processing area as larger space is required. The mill is located within the host estate belonging to the same parent company and of same certification unit	

Criterion	/ Indicator	Assessment Findings	Compliance
2.2.3	Where there are or have been disputes, additional proof of legal acquisition of title and evidence that fair compensation has been made to previous owners and occupants shall be available, and that these have been accepted with free, prior and informed consent (FPIC). - Minor compliance -	The process established as Sustainability Management Procedure for Negotiation, Compensation and Handling Procedure; SMP-GPB-18; Rev. 03; Date: 29/12/2017. There was a dispute in GLYE as per records (Details of dispute and resolution process at Division 13/14; Dated 26/10/2019) where according to procedure, the situation was fall under Type 1 Issue i.e Third party property (plantation companies, private estate) overplanting into estate land; Situation 2: Demand raised from the stakeholders. The recommended resolution as per procedure where estate to refer to VP/GM-Plantation, who shall then escalate the issue to top management and related departments for further advice. Any compensation requested shall be decided by top management based on a case by case basis. The dispute involved encroachment by neighbouring plantations i.e. Tey Ah Bu Sdn. Bhd. On a total area of 3.354ha which involved 333 palms. Current progress recorded that GLYE has negotiated with disputed party and it was recorded that the party agreed and understood on Genting Plantations dispute procedure with all clear and visible markings and numbering of boundary stone were conducted together based on boundary survey map. Records shown that GLYE management has escalated the issue to top management on 26/10/2019 whilst proposing that based on the negotiation done and boundary survey map by Jurukur Masa Sdn. Bhd., the current status quo is preserved until further decision by Genting Plantations Top Management. As of the date of visit, the issue still pending and awaiting on decision by top management.	Compliance
		The process however confirmed to be handled as per procedure (SMP-GPB-18) with both party accepted the current status quo with free, prior and informed consent (FPIC).	

Criterior	ı / Indicator	Assessment Findings	Compliance
2.2.4	There shall be an absence of significant land conflict, unless requirements for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented and accepted by the parties involved. -Major compliance	Except for the land dispute at Genting Layang Estate (GLYE), there's no any significant land conflict presence in other estates within Genting Tanjung supply base.	Complied
2.2.5	For any conflict or dispute over the land, the extent of the disputed area shall be mapped out in a participatory way with involvement of affected parties (including neighbouring communities where applicable). -Minor compliance	GLYE has negotiated with disputed party and it was recorded that the party agreed and understood on Genting Plantations dispute procedure with all clear and visible markings and numbering of boundary stone were conducted together based on boundary survey map	Complied
2.2.6	To avoid escalation of conflict, there shall be no evidence that palm oil operations have instigated violence in maintaining peace and order in their current and planned operations. -Major compliance	No evidence of violence instigated and GLYE management has escalated the issue to top management on 26/10/2019 whilst proposing that based on the negotiation done and boundary survey map by Jurukur Masa Sdn. Bhd., the current status quo is preserved until further decision by Genting Plantations Top Management.	Complied
Criterior Use of the		ustomary or user right of other users without their free, prior and informed of	consent.
2.3.1	Maps of an appropriate scale showing the extent of recognized legal, customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities). - Major compliance -	A boundary survey map by Jurukur Masa Sdn. Bhd. available showing the recognized legal rights of estates within Genting Tanjung supply base and neighbouring property among plantation estates as well. No customary land or communities' presence within Genting Tanjung complex.	Complied

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Criterion	/ Indicator	Assessment Findings	Compliance
2.3.2	Copies of negotiated agreements detailing the process of free, prior and informed consent (FPIC) (Criteria 2.2, 7.5 and 7.6) shall be available and shall include: a) Evidence that a plan has been developed through consultation and discussion with all affected groups in the communities, and that information has been provided to all affected groups, including information on the steps that shall be taken to involve them in decision making; b) Evidence that the company has respected communities' decisions to give or withhold their consent to the operation at the time that this decision was taken; c) Evidence that the legal, economic, environmental and social implications for permitting operations on their land have been understood and accepted by affected communities, including the implications for the legal status of their land at the expiry of the company's title, concession or lease on the land. - Minor compliance -	Except for the land dispute at Genting Layang Estate (GLYE), there's no any land conflict with communities presence in other estates within Genting Tanjung supply base.	Complied
2.3.3	All relevant information shall be available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal arrangements. -Minor compliance	Except for the land dispute at Genting Layang Estate (GLYE), there's no any land conflict with communities presence in other estates within Genting Tanjung supply base.	Complied
2.3.4	Evidence shall be available to show that communities are represented through institutions or representatives of their own choosing, including legal counsel. -Major compliance	Except for the land dispute at Genting Layang Estate (GLYE), there's no any land conflict with communities presence in other estates within Genting Tanjung supply base.	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance		
Principle 3: Commitment to long-term economic and financial viability					
Criterio	on 3.1:				
There is	an implemented management plan that aims to achieve	long-term economic and financial viability.			
3.1.1	A business or management plan (minimum three years) shall be documented that includes, where appropriate, a business case for scheme smallholders. - Major compliance -	Genting Tanjung Production Unit had established a management plan with 3-year projection plan (FY20/21 and FY21/22, FY22/23). The palm oil mill budget includes the projected FFB processed, CPO and PK production, OER and KER, production cost, training, insurance, environment conservation.	Complied		
		Genting Tenegang Estate: Estate has the management plan for FY19/20 with 3-year projection plan for (FY20/21, FY2021/22 and FY22/23) which include on Buildings (Residential, Plant & Machinery, Roads & Bridges, Furniture & Fittings.			
		Genting Layang Estate: Estate has the management plan for FY19/20 with 3-year projection plan for (FY20/21, FY2021/22 and FY22/23) which include on Replanting Expenditure, Crop Production, Yield per Ha, Buildings (Residential, Plant & Machinery, Roads & Bridges, Furniture & Fittings.			
		Genting Tanjung POM: Mill has the management plan for FY19/20 with 3-year projection plan for (FY20/21, FY2021/22 and FY22/23) which include projection budget on Extraction Rates (%) on OER & KER, Capital Expenditure Budget on Buildings – Residential, Others, Plant & Machinery and Motor Vehicle.			



Criterion	/ Indicator	Asses	sment Findi	ngs					Compliance
An annual replanting programme projected for a minimum of five years (but longer where necessary to reflect the management of fragile soils, see Criterion 4.3), with yearly review, shall be available. The replanting programs for the estates are compiled as f program is reviewable on an annual basis which is subject to a All figures in hectares otherwise stated.								Complied	
	- Minor compliance -	No	Estate	2019	2020	2021	2022	2023	
		1	Tenegang	462	284	404	581.8 5	605.88	
		2	Layang	-	-	69.68	172.5 9	174.38	

Principle 4: Use of appropriate best practices by growers and millers

Criterion 4.1:

Operating procedures are appropriately documented, consistently implemented and monitored.

RSPO Public Summary Report Revision 8 (Mar /2019)

4.1.1	Standard Operating Procedures (SOPs) for estates	The estates and mills are guided by the following manuals	
11111	and mills are documented	a) Genting Plantations Oil Palm Manual OPM issued on 9/11/99	Complied
	- Major compliance -	updated June 2013.	
		- Land preparation/nursery/planting/soil conservation/	
		- Pest & Disease/weeding/fertiliser application/harvesting	
		- Managing difficult soils/crop forecast	
		b) Genting Oil Mill – Safe Operating Procedure Nov 2011.	
		- Crane/empty bunch hopper/oil room /press & digester	
		- Kernel plant/boiler station/engine/effluent pond	
		- Workshop operations/decanter/despatches	
		- Bio Polishing Plant	
		c) Sustainability Management Procedure Manual 1/8/13 revised in	
		7/2/19.	
		d) Environmental Control Procedure dated 15/11/11.	
		e) OSH Manual dated 1/1/2010.	
		f) System Procedure 01/8/2017	
		g) Environmental Control Procedure – 01/9/2018	
		h) Store Operating Manual – 2014	
		i) Standard Operating Procedure Genting Sabah Estates rev 3 Oct	
		13.	
		j) Jobs description - 2012	
		The soil fertility and yield enhancement are described in details in the Oil	
		Palm Manual under the following sections	
		a) OPM No 7. Manuring of oil palm	
		b) OPM no 13. Managing difficult soils	
		b) Of 11110 13. Fidingling difficult 3013	
		The estate and mill operations were guided through the manuals and	
		SOPs. The procedures as documented in the manuals and SOPs were	
		disseminated to the staff/workers through morning briefings and	
		trainings. The manuals are kept in the main office for references of	
		employees particularly for the supervisory personnel. Field inspection and	

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Criterion	/ Indicator	Assessment Findings	Compliance
		interviews with the workers confirmed that the SOPs had been implemented and they understood the requirements of the SOPs. The SOPs included the operation activities in the estates and the mills from seedlings in nursery to planting of young palms and plantation upkeep to mill FFB receipt, grading, processing, quality analysis and dispatch of CPO & PK and security in the CU.	
4.1.2	A mechanism to check consistent implementation of procedures shall be in place Minor compliance -	 The mechanisms to check the implementation of procedures were made among others through; internal audit, safety and health meeting daily supervision and inspection by estates executives and mill engineers. Routine inspection (workplace inspection) by Assist Manager, staff and hospital assistant. Inspection and advisory visits by Sustainability and Safety department from HQ/Regional Office Records of monitoring as shown in 4.1.3 	Complied
4.1.3	Records of monitoring and any actions taken shall be maintained and available, as appropriate Minor compliance -	The monitoring of the SOP implementation was closely made by the all levels of the supervisory personnel with records maintained and checked. Among others the records are; a) Daily production/work records for the core activities at the estates/mill b) field cost book, c) chemical consumption record d) mature/immature field work program - fertilizer application, - herbicide spraying, - rat baiting , - Harvesting and collection of FFB. All the above records were kept for a minimum period of 12 months	Complied

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Criterion	/ Indicator	Asse	ssn	nent Findings					Compliance
4.1.4	The mill shall record the origins of all third-party sourced Fresh Fruit Bunches (FFB). - Major compliance -	via lis FFB s identi certifi	The origins of all third-party sourced Fresh Fruit Bunches (FFB) is verified via list of approved FFB supplier rev:6, dated 28/7/17. The legality of the FFB supplier is checked and verified. For non-certified FFB, no traceability identification stamped in the FFB delivery note and only stamped for certified FFB under RSPO and ISCC. Records were maintained details among others as listed below;						
				Supplier	Date	Vehicle no	driver	Weight kg	
			1	Malbumi Estate	12/11/1 9	SS7697 F	SHAN	7990	
			2	Tenera Eco Plntn	12/11/1 9	SS1688 J	MUHD	8460	
			3	Ace Foremost	11/11/1 9	SD4768 C	ROMA	5050	
			4	Anchor Prospects	12/11/1 9	SAB603 5A	KOSMA S	4650	
				Supplier		MPOB No	License	Validity	
			1	Malbumi Estate S	Sdn Bhd	502782	102000	30/11/19.	
			2	Tenera Eco Plar Bhd,	ntation Sdn	562985	00200	31/07/20	
			3	Ace Foremost SE		503622	702000	31/1/20	
			4	Anchor Prospect	s Sdn Bhd	540026	002000	31/5/20	



Criterion	/ Indicator	Assessment Findings	Compliance
4.2.1	There shall be evidence that good agriculture practices, as contained in Standard Operating Procedures (SOPs), are followed to manage soil fertility to a level that ensures optimal and sustained yield, where possible. - Minor compliance -	The estates and mills are guided by the following manuals k) Genting Plantations Oil Palm Manual OPM issued on 9/11/99 l) Sustainability Management Procedure Manual 1/8/13 revised in 7/2/19. m) OSH Manual dated 1/1/2010. n) Environmental Control Procedure – 01/9/2018 o) Store Operating Manual – 2014 p) Standard Operating Procedure West Malaysia Estates 17/1/2011. q) Jobs description - 2012 The soil fertility and yield enhancement are described in details in the Oil Palm Manual under the following sections c) OPM No 7. Manuring of oil palm d) OPM no 13. Managing difficult soils Other details as provided 4.1.1	Complied

4.2.2	Records of fertiliser inputs shall be maintained Minor compliance -	Rec aud	described be a) progran b) Field co c) Reconci cords of pro ditors. Reviev	low; n sheets, st book, f liation of grams an v of the re	ram was monition cards, ertiliser applicempty bags was applications ecords showed the program.	ation mo ersus the s of ferti	nitoring for issuance.	orms, etc. re reviewe	ed by	Complied
			Estate	Field	Туре		kg/palm			
				no		Jan	June	Aug		
			Tenegang	P92 B1	NK Mix B AC	2.50	2.50	0.00		
			Tenegang	P92 B1	NK B AC	-	2.00	-		
			Tenegang	P92 B18	NK Mix B AC	2.50	2.25	2.25		
			Tenegang	P92 B23	NK Mix B AC	2.75	2.00	2.25		
			Estate	Field	Туре		kg/palm			
				no		Apr	Jun	Aug		
		2	Layang	19	NK Mix B AC	2.25	1.75	1.00		
			Layang	20	NK Mix B AC	2.25	1.75	1.00		
			Layang	21	BRP	1.50	-	-		
			Layang	21	NK Mix B AC	-	3.00	-		
			Layang	21	NK Mix B AS	-	-	2.75		



Criterion	/ Indicator	Assessment Findings	Compliance
4.2.3	There shall be evidence of periodic tissue and soil sampling to monitor changes in nutrient status. - Minor compliance -	Periodic tissue and soil sampling were carried out in the estates to monitor changes in nutrient status and its results formed the basis for the fertilizers input recommendation. The soil analysis provided the indication of soil health and monitors the changes in the organic carbon and total nitrogen. Soil samplings are made on a 5 year cycle to detect the following analysis. The duration of soil sampling has been extended to a 10 year cycle following a ban issue of soil import permit by DOA dated 29/3/19. The recent sampling was made on 25/04/2015 report <i>ref no BR05/2015</i> (Tenegang Estate and Layang Estate on 23/12/2013. a) PH, Carbon b) Total N, P, K, Ca, Mg, Na Foliar analysis by <i>Genting Research Plantations Centre</i> was carried out on 09/1/19 to facilitate the 2019 fertilizer programme.	Complied



Criterion	/ Indicator	Ass	Compliance								
4.2.4	A nutrient recycling strategy shall be in place, and may include use of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), and palm residues		e estate a follows;	cation having records	Complied						
	after replanting Minor compliance -		Estate	F	Field no	Nutri	ent	mt (Prograr 2019)	m Ha		
		1	Tenegai	ng B	Block 39	EFI	В	61.93	52.69		
			Tenegai	ng B	Block 39	EFI	В	387.9	52.69		
ļ		2	Layang	g B	Block 18	EFI	В	66.71	39.61		
			Layang	g B	Block 17	EFI	В	88.80	49.19		
			Field	Block no	ha		Fie	eld Block	c ha		
ļ			i icia	no	l liu		''	no	` ""		
		1	1991	14	48.70	4	19	91 18	58.82		
ļ		2	1991	16	56.19	5	20	15 10	28.83		
		3	1991	17	56.80	6	20	15 19	48.67		
		The decanter cake is being applied on the following estates as at Jan-Oct 2019.									
ļ				Estates	S	1	No of	trips	Tonnage		
		1	Gentin	g Baha	agia		98		8642		
I	l l	2		_			4.7)	446		
		3					12 11		116 1828		



Criterio	n / Indicator	Ass	ess	Assessment Findings									
4.3.1	Maps of any fragile soils shall be available Major compliance -	are	prep para	pared by <i>Ge</i>	enting Pla	ntations	Res	rises of the f search Centro 018.and 14/	e. The da	te of map	Complied		
				Tenegan	g Estate								
				Soil type	ha	%		Soil	ha	%			
			1	Buran	2521. 14	68.2 9	6	Liku/de ep	340.3 3	9.22			
			2	kumansi	281.6 4	7.63	7	Tepus	370.6 3	10.0 4			
			3	lating	178.0 0	4.82	8	-	-	-			
				Layang E	state			- I					
				Soil type	ha	%		Soil	ha	%			
			1	Lokan	20.83	1.05	6	lungmani s	20.35	1.03			
			2	Bidu Bidu	45.36	2.29	7	k/batang an	1706. 02	86.2 5			
			3	Kretam	185.4 4	9.38	8	_	-	-			

Criterion	/ Indicator	Asses	ssn	nent Findings					Compliance
4.3.2	A management strategy shall be in place for	Both	the	e estates had also i	mplemen	ted pre	vention o	of soil erosion	
	plantings on slopes above a certain limit (this needs	meas	Complied						
	to be soil and climate specific).			pe areas. Cover crops					
	- Minor compliance -			ment had generally end					
				the site found that sig			-		
				leprolepis biserrata.					
		Mucu	na.	<i>bracteata.</i> The topogra	apny detai	iis of the	e estate is	shown below;	
					Tonoc	7200	Lavana	Estato	
			Tenegang Layang Estate Estate						
			Terrain classes / Ha % Ha %						
				degree	Ha	/0	i ia	70	
			1	Flat 0-2	3411.3	92.4	1479.1	74.77	
			_		8	0	9		
			2	Undulating 2-6	278.62	7.55	401.67	20.30	
			3	Rolling 6-12	1.75	0.05	92.05	4.65	
			4	Hilly 12-20	0	0	5.50	0.28	
			5	Steep 20-25	0	0	0	0	
			6	Very steep >25	0	0	0	0	
			7	total	3691.7	100	1978.4	100	
					5		1		

Criterion	/ Indicator	Assessment Findings	Compliance
4.3.3	A road maintenance programme shall be in place Minor compliance -	During the field visit, it was observed that the main and field roads were in satisfactory condition and accessibility was made possible by regular maintenance. There was evidence of road maintenance programmes which consist of the following works a) road resurfacing with grading & compaction b) culvert maintenance, c) Road side pruning. d) Planting of <i>Guatemala /vertivar</i> grasses Work schedule were staggered into various fields and months. Concentration of timing is targeted in Jan – May avoiding the monsoon months. Duration of work stretched from Jan – Dec priority wok to be carried out during the dry months. Road maintenance program for both the estates were sighted and verified. Provisions were in the annual budget i.e. Tenegang Estate RM 434000 (RM11.15/ha) and Layang Estate RM263000 (RM158.26/ha).	Complied
4.3.4	Subsidence of peat soils shall be minimised and monitored. A documented water and ground cover management programme shall be in place Minor compliance -	There is no peat soil in both the estates. This is verified through the soil map, site visits and interviews with the estates executives/staff.	Complied
4.3.5	Drainability assessments shall be required prior to replanting on peat to determine the long-term viability of the necessary drainage for oil palm growing. - Minor compliance -	There is no peat soil in both the estates. This is verified through the soil map, site visits and interviews with the estates executives/staff.	Complied
4.3.6	A management strategy shall be in place for other fragile and problem soils (e.g. sandy, low organic matter, acid sulphate soils). - Minor compliance -	There is no peat soil in both the estates. This is verified through the soil map, site visits and interviews with the estates executives/staff.	Complied

4.4.1	An implemented water management plan shall be	The C	CU	had its Wate	r Management Plan for year 201	.9 which was	
	in place.				aintain the quality and availability of		Complied
	- Minor compliance -	resour	rces	by practicin	g efficient water consumption thi	rough various	
		metho	ds	such as			
		a)		•	of rain water harvest, construction	•	
					anagement of collection/main drain,		
		b)			of <i>mucuna bracteata</i> to prevent eros	ion, side drain	
					control water, frond stacking,		
		c)	E	inhancement c	of ground vegetation at bare ground	area.	
					oply of piped treated water from ow	`	
					estic consumption. There was rain		
					/mill. The general use of compound by water catchment. Water from tr		
					is reused for spraying. Records of r		
					anagement plans were sighted fro		
					ollowing management plan in rela		
				•	ew was in 12 Sept 19 for the estate		
			<i>-</i>			_	
				Key Areas	Area of concern		
			1	Water	Government treated water		
				source	Catchment pond		
				Efficient	Monitoring of pipe leakages		
			2	use of	Spraying pump maintenance		
				water	Education and training		
				Renewable	Monitoring of rainfall data		
			3	water	Rain water captured at		
				source	catchment pond		
				Water	Chemical mixing bay		
			4	pollution	Workshop washing bay		
				F =	Water sampling 2x/year		

			Maintain water level		
		_	Drain management		
			Maintenance and desilting		
	5	Field soil	Maintain drain sizes as per		
			size/specs		
			Annual desilting & de grassing		
			of canals		
	6	G4	Monitoring of rainfall data.		
	О	flood	Desilting drain program		
The n	nitig	ation and actio	n plans for the key areas identified a	among others	
		below;	•	3	
		•			
		Key Areas	Monitoring/Action Plan		
			Nursery watering, tractor		
	1	Water	washing		
		source	Cleaning of compound		
			Pipe leakages monitoring		
		Efficient	Housing equipped with		
	2	use of	individual meter		
		water	Education / training		
			conservation		
		Renewable	Leakages to be reported and		
	3	water	attended		
		source	Monitoring by management staff		
		Water	Drain system free flowing		
	4	pollution	Drainage repair given priority		
			Maintain water level 50-75 cm		
	5	Field soil	Maintain drain sizes as per		
		i iciu suii	size/specs		

			Annual desilting & de grassing of canals
		6 flood	Drain desilting as per schedule WCP as part of management plan
Th ²	ne aff		d prone area as Sg Tenegang is crossing the estate. re planted on a platform system a part of the
are and	eas e	mphasised ame le line being sh	Management plan was updated on 26/10/19. Key ong others as detailed below. There are also PIC own in the management plan. The main source of the estate <i>Danau Water Pond</i> .
		Key Areas	Strategies
	1	Water source	Take account efficiency use of sources
	2	Efficient use of water	Ensure usage does not result in adverse impact within catchment area local communities optimise usage and reduce wastage
		Renewable	Education & training Monitoring of rainfall data
	3		Rain water captured at catchment pond
	4	Avoidance of contaminati on	Avoid contamination of surface and ground water through run off Outgoing water be monitored to detect any negative impacts

Criterion / Indicator	Assess	sment Finding	Assessment Findings							
			To ensure mill activities do not cause adverse impacts to water sources.	Compliance						
		tigation and act wn below;	ion plans for the key areas identified among oth	er						
		Key Areas	Mitigation/Action Plan							
		1 Water	Rain water harvesting for mil compound							
		source	Tube well for drinking water							
		2 Efficient use	Installation of rain gutter							
			Installation of flow meter - monitor intake							
			Monitor leakages							
		3 Renewable	Rainfall monitoring							
		water	Monitoring of catchment water level							
		source								
	4	4 Avoidance	Inspection of bund CPO storage & SW							
		of	store							
		contaminati	Scheduled EFB despatches							
		on	Land application for POME discharge							
			Landfill min 400 m from water course							
			Overhead tank for both drinking / raw							
			water checked							

4.4.2	Protection of water courses and wetlands, including maintaining and restoring appropriate riparian and other buffer zones (refer to national best practice and national guidelines) shall be demonstrated. - Major compliance -	wetland zones a estates. life zone trees be a) b)	estates in the Class including maint at or before replaying the Sg Tereginning 2009. Tenegang Estate Layang Estate water a seatment results 12	aining and anting alon alon as follo egang join and a Sg Ulu To a Tenegan alysis (test	restoring g all natu ws. Layar c effort wit enegang F ng P99 Blo	appropriate rural waterwaying Estate had the WWF plantop P92 Block 15. ick 19	iparian buffer ys within the a corridor of ed with forest ories Sdn Bhd	Complied
			Tenegang Estate 12/9/19 15/7/19					
			Parameter	INQW S	STD B	Actual	Actual	
			1 PH	5-9	6.5-9	7.1	6.5	
			2 BOD	<100	200	0.2	3.8	
		I —	3 COD	<12	50	<15	29	
		<u> </u>	4 S Solids	<300	100	<2	48	
			5 Dissolved oxygen	<5.0	-	-	-	
			6 A Nitrogen	<2.7	1.5	0.04	0.08	
			7 Phosphorous	-	-	0.6	1.4	
			8 E-coli	-	ND	ND in 100 ml	ND in 100 ml	
			Total coliform		ND	ND in 100 ml	ND in 100 ml	



Layang Estate water analysis (tested in Dynakey Laboratories Sdn Bhd after treatment results 06/9/19 as extracted on random basis are provided below;

	Layang Estate	-06/9/1	9	
	Parameter	INQW	STD B	Actual
		S		
1	PH	5-9	6.5-9	6.9
2	BOD	<100	200	0.2
3	COD	<12	50	<15
4	S Solids	<300	100	<2
5	Dissolved	<5.0	-	-
	oxygen			
6	A Nitrogen	<2.7	1.5	ND
7	Phosphorous	-	-	ND
8	E-coli	-	ND	ND in 100
				ml
9	Total coliform		ND	ND in 100
				ml

Both estates had samples taken for the flowing river /streams within the estates vicinity. Samples are taken every 6 monthly. Results dated 17/9/19 *Sg Ulu Tenegang as* provided below;

	Tenagang Estate – 17/9/19								
	Parameter Spec Pt 4 Pt 5								
1	PH	5-6	6.7	7.1	7.1				
2	BOD	3-6	10	7	8				
3	COD	23-30	199	90	105				
4	S Solids	50-150	30	26	51				



5	Dissolved O2	3-5	67.6	85.5	88.2
6	A Nitrogen	0.3-0.9	<1	<1	<1
7	WQI	51-76	67	78	75

Layang Estate similarly have water sampling from the raw source with results below

	Layang E 06/9/19						
	Paramet er	Spec	Pt 4		Parameter	Spec	Pt 4
1	PH	5-6	7.1	5	Dissolved O2	3-5	7.1 5
2	BOD	3-6	0.8	6	A Nitrogen	0.3-0.9	ND
3	COD	23-30	ND	7	WQI	51-76	-
4	S Solids	50-150	ND	-	-	-	-

The mill similarly sends treated water samples for quality monitoring taken every quarter. Results (tested in *Envilab Sdn Bhd*) as shown below;

	Tanjung Palm	28/6/ 19	10/12 /18		
	Parameter	INQW S	STD B	Actual	Actual
1	PH	5-9	6.5-9	7.0	7.4
2	BOD	<100	200	ND<0. 2	<2
3	COD	<12	50	9	13
4	S Solids	<300	100	<2	ND<4



5	Dissolved	<5.0	-	-	-
	oxygen				
6	A Nitrogen	<2.7	1.5	ND	ND
7	Phosphorous	-	-	ND	ND
8	E-coli	-	ND	ND	ND
9	Total coliform	-	ND	Nil	Nil

The mill also sampled water quality for detection of contamination through sampling at the monsoon drains of 4 points within the vicinity of the mill complex. The water samples are being tested for any chemical presence i.e zinc, manganese, arsenic, boron, phenol, aluminium, and nickel among others. The results shown below are for samples taken on 28/6/19. The frequency at 2 times/year

	Tanjung Pa	lm Oil Mi	II 28/6	/19		
	Parameter	Spec	Pt 1	Pt 2	Pt 3	Pt 4
1	PH	5-6	8.1	7.4	7.5	7.0
2	BOD	3-6	2	2	4	2
თ	COD	23-30	22	15	36	17
4	S Solids	50-150	120	7	9	100
5	Dissolved O2	3-5	ı	1	ı	-
6	A Nitrogen	0.3-0.9	ND	ND	ND	ND
7	WQI	51-76	1	ı	1	-

The management concludes that the water quality is acceptable and does not create major impact to the water system.

Water courses and wetlands are protected including maintaining and restoring appropriate riparian buffer zones. The guidelines are detailed in the River Reserve Management (Management of River Reserve in Genting

Criterion	/ Indicator	Asses	sment Findings			Compliance
		Planta	tions Bhd and DID guidel	ffer zones established		
		are as	following:			
			River	Buffer		
			width/met	zone/m		
			ers	eters		
			40	50		
			20 – 40	40		
			10 – 20	20		
			5 – 10	10		
			< 5	5		
					•	

Criterion	/ Indicator	Asse	SSI	ment Findings						Compliance
4.4.3	Appropriate treatment of mill effluent to required	The 6	efflu	uent treatment	plant was m	nade in acco	ordance a	nd interview	with	
	levels and regular monitoring of discharge quality,	opera	ator	r in charge reve	ealed that t	he operation	n was in	accordance	with	Complied
	especially Biochemical Oxygen Demand (BOD),	stanc	standard operation procedure and legal requirements. No over flow was							
	shall be in compliance with national regulations	obsei	rve	d, and flow me	ter reading	was record	led daily.	Genting Tai	njung	
	(Criteria 2.1 and 5.6).	POM	rec	cords the efflue	nt monitorin	ng for DOE	submissio	on in the 'B	orang	
	- Minor compliance -	Peny	ata	Suku Tahunan	. Details as	follows;				
				Parameter	standard	23/7/19	13/8/1	21/9/19		
							9			
			1	PH	5.0-9.0	8.40	8.00	7.60		
			2	BOD	20.00	17.00	15.00	16.00		
			3	COD	-	371.00	177.00	147.00		
				Total Solids	-	1014	778	686		
		-	4	S Solids	200	56.00	55.00	23.00		
		-	5	O&G	20	6.00	6.00	6.00		
		-	6	A Nitrogen	150	1.00	1.00	1.00		
		-	7	Total	200	12.00	11.00	15.00		
				Nitrogen						
					•	•				
		The I	Mill	license was for	r land applic	cation and	the requi	rement is fo	or the	
		The Mill license was for land application and the requirement is for the BOD to be less than 20mg/l. Effluent samples are analysed in KL <i>-Kepong (Sabah) Sdn Bhd laboratory.</i>								
		`			,					



Criterion / Indicator			Assessment Findings							
4.4.4	Mill water use per tonne of Fresh Fruit Bunches	Record	s of water	consumption	used for FF	B processing ar	re maintained.			
	(FFB) (see Criterion 5.6) shall be monitored Minor compliance -	The en	tire 2019 d	ata is given b	elow.			Complied		
			Month	FFB	Water/L	Water				
			/19			L/FFB				
			Jan	35171	37715	1.07				
			Feb	33141	33140	1.00				
			Mac	34884	34182	0.98				
			April	30100	30478	1.01				
			May	29744	32234	1.08				
			June	26871	29838	1.11				
			July	26680	25249	0.95				
			Aug	26892	28492	1.06				
			Sept	29382	31668	1.08				
			Oct	34181	37560	1.10				
			Total	307047	321258	1.04				
		Target	is 1.35. R	emarks are p	provided for	the variation of	of ratio in the			
		report.								

Pests, diseases, weeds and invasive introduced species are effectively managed using appropriate Integrated Pest Management techniques.



Criterio	n / Indicator	Assessment Findings	Compliance
4.5.1	Implementation of Integrated Pest Management (IPM) plans shall be monitored. - Major compliance -	Both estates continued to implement Integrated Pest Management (IPM). The estates continued to manage pests, disease, weeds and invasive introduced species using appropriate IPM techniques guided by the Oil Palm Manual OPM No 5 – Pest And Diseases The IPM program among others involved the following practices; a) Includes pest management of rats, bagworms, nettle caterpillars, rhinoceros beetles and ganoderma. b) In order to minimize use of pesticides and bagworm control the estates had planted beneficial plants mainly <i>Tunera subulata, cassia cobanensis and Antigonon leptopus</i> with maps indicating areas planted. c) All the estates carried census on rat damage and diseases like Ganoderma. Rat baiting was by calendar baiting at 2 campaigns per year. Baiting was continued until bait acceptance fell below 20%. Barn Owl boxes are erected at ratio of 1: 10 ha to 1: 20 ha however the system was proven not viable in Sabah. Layang estate had a trial of Barn Owl Boxes as part of IPM initiative.	Complied
4.5.2	Training of those involved in IPM implementation shall be demonstrated. - Minor compliance -	Trainings were provided to the employees on the IPM management and procedures. Details as listed below. Subject Tenegan attend Layang attend ee 1 IPM 12/9/19 13 24/10/1 18 management 9 The training among others includes the following; a) Control of pest in estates Rhinoceros Beetle RB b) Rhinoceros Beetle census and control measures c) Beneficial plant cultivation and ratio of planting	Complied



Criterio	on / Indicator	Assess	ment Find	ngs			Compliance		
Criterio	on 4.6:						_		
Pesticide	es are used in ways that do not endanger health or the ϵ	environm	ent						
4.6.1	Justification of all pesticides used shall be	All pest							
	demonstrated. The use of selective products that	1974. 7	The CU had i	sed only class II class III & cla	ss IV pesti	cides.	Complied		
	are specific to the target pest, weed or disease and			ochemicals (stated by local a	nd interna	tional laws)			
	which have minimal effect on non-target species		paraquat was used in their estates.						
	shall be used where available.	,	_	the agrochemicals was based		,			
	- Major compliance -		-	Procedure doc no SMP-GPB-2					
				d revised on 17/3/15. SOP and		•			
			andard Bool irious fields (where written justifications	nad been p	provided for			
		: -1- :1:	es the use of						
				nat are specific to the targeted covered the use of PPE when					
		The est							
		uscu III	Produc	among others as shown below Name of chemical	Class	1			
			Name	Name of chemical	Ciuss				
		-	1 Ally	Ally-metsulfuron methyl	IV	1			
			2 Kenily	Kenily 20 WG	IV	1			
			3 Supremo	Glyphosate	III	1			
		-	Ken Amir	,,		1			
			5 Monex	MSMA	III	1			
			5 Blendo	Blendo	IV	1			
			7 Rogor	Rogor L-40	III	1			
			Basta	Glufosinate ammonium	III	1			

4.6.2	Records of pesticides use (including active ingredients used and their LD50, area treated, amount of active ingredients applied per ha and number of applications) shall be provided. - Major compliance -	Both the estates had records to show the types of pesticides used with active ingredients and their LD50 and where these pesticides had been used, the total quantity, number of applications and active ingredients (ai) per ha. Pesticides are used only when justified and areas used are recorded in bin cards, program sheets, chemical register, field-cost books and in progress reports. Records of pesticides used were available and verified. All pesticides used were those officially registered under the Pesticide Act 1974. The CU had used only class II, class III & class IV pesticides. No illegal agrochemicals (stated by local and international laws) in particular <i>paraqua</i> t were used in their estates. The usage of pesticides has been summarised below;	Complied
		Layang Estate 2017 2018 2019	
		Tenegang Estate 2017 2018 2019	
		2 Total pesticides /ha 1.317 1.893 1.173 Variation of the chemical usage is attributed to the following factors	
		 among others; a) Immature fields following a replanting program requiring monthly weeding b) Rain pattern with flooding areas affecting the spraying program 	
		for the field maintenance. c) Changes in work method inter pump of 16 L to 12 L capacity and sizes of volume. d) Regeneration interval differences of weeds in certain fields.	

Criterion	/ Indicator	Assessment Findings	Compliance
4.6.3	Any use of pesticides shall be minimised as part of a plan, and in accordance with Integrated Pest Management (IPM) plans. There shall be no prophylactic use of pesticides, except in specific situations identified in national Best Practice guidelines. - Major compliance -	Both Tenegang and Layang estates are committed to minimize the usage of agrochemicals through the implementation of IPM practices among others; a) The planting of beneficial plants i.e. <i>Tunera subulata, Cassia cobanensis</i> and <i>Antigonon leptopus.</i> b) Blanket spraying was not practiced by this CU and soft grasses maintained in the field. It had also been the practice that insecticides are used only after a threshold level has been exceeded as per the GENP Oil Palm Manual OPM No 6. Weeding Management c) No prophylactic use of such pesticides is permitted. d) Use of alternative pesticides that are less toxic and safer i.e. basta and glyphosate	Complied
4.6.4	Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, except in specific situations identified in national Best Practice guidelines. The use of such pesticides shall be minimised and eliminated as part of a plan, and shall only be used in exceptional circumstances Minor compliance -	The estate confined usage of pesticides which were officially registered under the Pesticides Act 1974 (Act 149) and the relevant provision (Section 53A) and in accordance with USECHH Regulations 2000. a) The review of the chemical register concluded that all pesticides used were of class II, III & class IV. The use of paraquat had been prohibited in all GPSB estates. b) There was no evidence of pesticides that are categorized as World Health Organization Class 1A or 1B, or that were listed by the Stockholm or Rotterdam Conventions been used.	Complied
		Sighted from records and interviews with workers, staff and estate assistants, concluded that trainings were held with all precautions being taken and all legal requirements are met.	

Criterion	/ Indicator	Assessment Findings	Compliance
4.6.5	Pesticides shall only be handled, used or applied by persons who have completed the necessary training and shall always be applied in accordance with the product label. Appropriate safety and application equipment shall be provided and used. All precautions attached to the products shall be properly observed, applied, and understood by workers (see Criterion 4.7). - Major compliance -	Pesticides were handled, used or applied by trained workers applied in accordance with the product label. Latest training for pesticides handler was conducted as follow: Genting Tenegang Estate: a) SOP & Policy Training for Chemical Store Keeper dated 3/8/19 b) Training for Chemical Sprayers dated 5/7/19 c) Training on Manuring process dated 15/5/19 Genting Layang Estate: a) Pesticide Handling Training for Sprayers dated 13/3/19 b) Manuring SOP, PPE SOP for Manuring Workers dated 26/4/19 c) Pesticide Handling, SOP and SDS Training for Chemical Store Keeper	Complied
4.6.6	Storage of all pesticides shall be according to recognised best practices. All pesticide containers shall be properly disposed of and not used for other purposes (see Criterion 5.3). - Major compliance -	dated 24/5/19 The operating units comply with Regulation 9 of the Pesticides Act 1974 requiring balance of remaining solution to be kept under lock and key. During visit it was noted that all the remaining pesticides are kept in the store and securely locked and comply with regulation.	Complied
4.6.7	Application of pesticides shall be by proven methods that minimise risk and impacts. - Minor compliance -	During the audit, it was noted that the 2 estates and the mill had not use chemicals categorized as World Health Organization (WHO) type 1A or 1B or listed by the Stockholm or Rotterdam Conventions. a) Paraquat usage has been prohibited in all units and the entirety of the organization. b) The Safety Procedures for pesticides application were well described in Pictorial Safety Standard. The training included the safety aspects and usage of PPE when handling with pesticides. Record of training in relation to pesticides handlings as provided in 6.6.5 above.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
4.6.8	Pesticides shall be applied aerially only where there is documented justification. Communities shall be informed of impending aerial pesticide applications with all relevant information within reasonable time prior to application. - Major compliance -	Aerial application of agrochemicals is not practiced in CU. This is confirmed through observation during the site visit, estate complex and interview with the employees.	Complied
4.6.9	Maintenance of employee and associated smallholder knowledge and skills on pesticide handling shall be demonstrated, including provision of appropriate information materials (see Criterion 4.8). - Minor compliance -	No associated smallholders at Genting Tenegang estate & Genting Layang Estate. Employees demonstrate knowledge and skills on pesticide handling. MSDS/SDS was displayed in local Bahasa Malaysia language at the agrochemical store for each chemical stored as well as the use of safety pictorial poster for the easy understanding of the agrochemical handlers.	Complied
4.6.10	Proper disposal of waste material, according to procedures that are fully understood by workers and managers shall be demonstrated (see Criterion 5.3). - Minor compliance -	Proper disposal of waste material was carried out as per the company procedures. The procedures are fully understood by workers and managers. Workers interview reveal that they are aware of the zero burning policy including domestic waste are not allowed to be burned. Management disposes waste material as per regulation for schedule waste and domestic waste. E.g. at POM, training for waste recycle handling done on 5/10/19 for workers and managers.	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
4.6.11	Specific annual medical surveillance for pesticide operators, and documented action to treat related health conditions, shall be demonstrated. - Major compliance -	Genting Tenegang Estate: Annual medical surveillance for sprayers and pesticide operators were demonstrated adequately. Annual medical surveillance was conducted by Klinik Elopura Sdn Bhd. Medical examination programme established for sprayers and pesticide handlers. Sampled the result for 22 workers dated 19/10/19 & result of the medical surveillance report found to be that 21 workers fit for work with 1 worker not fit to work. The unfit worker has been relocated to general works activities with the estate aware of medical health follow up to be made accordingly. Genting Layang Estate: Annual medical surveillance for sprayers and pesticide operators were demonstrated adequately. Annual medical surveillance was conducted by Klinik Elopura Sdn Bhd. Medical examination programme established for	Complied
4.6.12		sprayers and pesticide handlers. Sampled the result for 24 workers dated 13/02/19 & result of the medical surveillance report found to be that all 24 workers fit for work.	
4.6.12	No work with pesticides shall be undertaken by pregnant or breast-feeding women. - Major compliance -	The monthly check-up including pregnancy test was conducted by HA. Sampled the monthly test report for Oct-19 at Genting Tenegang Estate & Genting Layang Estate. No pregnant women or breastfeeding women noticed working with pesticide handling activities.	Complied

4.7.1	A health and safety policy shall be in place. A	The Occupational Safety and Health Policy was established, signed by	
<i>-</i>	health and safety plan covering all activities shall be	President & Chief Operating Officer on 1/07/2018. The communication	Complied
	documented and implemented, and its	between employer and employees can be seen through briefing during	•
	effectiveness monitored.	morning muster and displayed the policy on the notice board. The safety	
	- Major compliance -	and health management plan 2018 was established and prepared by Mill	
		Engineer and approved by Mill Manager. All the activities were included in	
		this Safety and Health Management plan.	
		Seen the OSH Policy communication record to workers and employees	
		dated 12/10/19 at Genting Tenegang Estate, 12/7/19 at Genting Layang	
		Estate and 2/1/19 at Genting Tanjung POM.	
		Chemical Health Risk Assessment (CHRA)	
		Genting Tenegang Estate & Genting Layang Estate - Latest CHRA	
		conducted on 26/3/2019 by registered assessor from QMSPRO Sdn Bhd –	
		Registration No. JKKP HQ/03/ASS/00/154. The CHRA report is still	
		pending issuance from the assessor and the estates was following up	
		closely on the status issuance of the CHRA assessment report.	
		At Genting Tanjung POM, CHRA was conducted on 11/5/2015 by	
		Competent Person #JKKPHIE 127/171-2(160)) from ENVOSHA Sdn Bhd.	
		Relevant work units were assessed and related recommendation report	
		under from F of the report. All necessary action has been progressively	
		implemented based on recommendation by assessor.	
		Medical Surveillance Programme	
		Annual medical surveillance was last carried out on 13/10/19 with DAB	
		OH Sdn Bhd, OHD Reg. No. HQ/18/DOC/00/00201 for 5 workers exposed	
		to Hexane. Overall medical surveillance report indicates that all 5 workers	
		were fit to work.	
		Annual Audiometric Testing	

Criterion	/ Indicator	Assessment Findings	Compliance
		Annual audiometric testing was carried out on 2/10/2019 by DAB OH Sdn Bhd, OHD Registration No. HQ/10/DOC/00/167. Seen the summary audiometric report with total 25 total worker tested with all workers having normal hearing result.	



4.7.2	All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers. - Major compliance -	Genting Tanjung Production Unit had identified and reviewed significant hazards and risks and determined appropriate risk control measures. The hazard identification, risk assessment and risk control (HIRARC) records, as well as CHRA reports were verified during the assessment. Appropriate control measure has been determined and revised in the HIRARC register. Genting Tanjung POM - HIRARC was reviewed whenever there is a change in process, or accident. The latest HIRARC review was done on 1/06/2019 and approved by the Mill Manager. The HIRARC for Mill activities was identified and risk assessed with respect to e.g. office, FFB grading, FFB loading ramp, Crane Station, Marshalling Yard, Press Station, Oil Room, Boiler Plant, Engine Room, Empty Bunch Hopper, Incinerator, Water Treatment Plant, Laboratory, Effluent Treatment Plant, CPO & PK Despatch, Confine Space, Workshop, EFB Plant. At the Genting Tenegang Estate & Genting Layang Estate, among the HIRARC carried out covered activities like chemical mixing, replanting, spraying, manuring, chemical/ fertilizer/ POL storage, harvesting and FFB collection, pruning, nursery, FFB Transport, working at height, and workshop. The latest review was done on 25/1/19 (annual review) at Genting Tenegang Estate & Genting Layang Estate. The hazard identification, risk rating and risk control review measures details in certain HIRARC operations was not adequately addressed. Genting Tenegang Estate: There was an (MC>4 days) JKKP 6 incident dated 21/7/19 on the (Harvesting - cutting of palm fronds. However, the HIRARC for the related activity was not reviewed.	Major nonconformance
		Genting Layang Estate: a) 1 accident case reported with MC 2 days on 10/9/19. The accident investigation been conducted and HIRARC for the related accident activity	

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Criterion	/ Indicator	Assessment Findings	Compliance
		- Bodily injury due to Grass Cutting Knife been reviewed on 1/11/19.	
		However, the HIRARC review was not fully addressed as the review on	
		Likelihood rating as not adequately reviewed as per the risk rating matrix.	
		Note: Currently rated: (Likelihood x severity) – (1x2) – 1 is very unlikely.	
		b) HIRARC for Landfill operation was not available.	
		c) Modification works been carried out for the Diesel skid tank operation	
		on the working at height. However, the HIRARC for Diesel operation did	
		not capture on the working at height activity.	
		Thus, a Major NC been raised.	

-			
4.7.3	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning. - Minor compliance -	Awareness and training program had been carried out. All workers involved had been adequately trained in safe working practices. The objective was to ensure all workers involved have been adequately trained in understanding MSDS, safe working practices and the correct use of PPE. Suitable PPE has been provided to the workers based on the information in the SDS and CHRA assessor's recommendation. List of Personal Protective Equipment (PPE) Provided – identifies the type of PPE for the respective activities. a. Melewar POM: Boiler/Engine operator – Safety Helmet, Semi leather Hand Glove, Cotton Gloves, Safety Shoes, Safety Vest and Ear Muff. Sampled PPE issuance record dated 22/08/19 for Safety Helmet – Boilerman, 1/11/19 – Press Operator, 11/11/19 – Engine Room Operator, and 26/5/19 – Engine Room Operator. b. Genting Tenegang Estate: Field workers (sprayer, manure & harvester) – N95 respirator, anti-mist goggles, wellington boots, apron and sickle cover. Sampled PPE issuance record dated 6/11/19 – Safety Boot (Sprayer), 2/2/19 - Safety Goggle (Sprayer) and 13/8/19 – Face Mask (Sprayer). c. Genting Layang Estate: Field workers (sprayer, manure & harvester) – N95 respirator, anti-mist goggles, wellington boots, apron and sickle cover. Sampled PPE issuance record – Apron (Manurer) dated 22/1/19, Latex Rubber Glove (Manurer) dated 26/2/19 and Respirator Filter (Sprayer) dated 11/11/19. Verified that the mill & estates chemical store was found to be adequately organized, properly labelled, secured and person in charge understands the OSH procedures. Safety Date Sheet was placed at the chemical stores and is available. The person in charge understands the information written in Safety Data Sheet.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
4.7.4	The responsible person/persons shall be identified. There shall be records of regular meetings between	The OSH policy is well briefed to all workers. Interview with workers reveal that they understand the policy and the importance of safety at work.	Complied
	the responsible person/s and workers. Concerns of	Genting Tenegang Estate:	Complica
	all parties about health, safety and welfare shall be	OSH meeting conducted on quarterly basis. The OSH meeting minutes	
	discussed at these meetings, and any issues raised	available and seen the meeting minutes conducted on 15/04/19, 22/07/19	
	shall be recorded.	& 24/10/19 has been adequately covered.	
	- Major compliance -	Genting Layang Estate:	
		OSH meeting conducted on quarterly basis. The OSH meeting conducted	
		on 3/09/19, 21/6/19 & 22/03/19 and the meeting has been adequately	
		covered. Verified that the OSH Committee Members chart and the	
		appointment has been issued accordingly.	
		Genting Tanjung POM:	
		OSH meeting conducted on quarterly basis. The OSH meeting conducted	
		on 20/09/19, 20/06/19 & 23/03/2019 and the meeting has been	
		adequately covered. Verified that the OSH Committee Members chart and	
		the appointment letters has been issued accordingly.	



4.7.5	Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers. Accident procedures shall be available in	Accident and emergency procedures have been communicated to employees, contractors and visitors.	Minor nonconformance
	the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first	1. Genting Tenegang Estate: Fire evacuation drill was last conducted on 11/07/2019 to test the state of readiness during emergency situation.	
	aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed Minor compliance -	2. Genting Layang Estate: Fire evacuation drill was last conducted on 8/03/2019 to test the state of readiness during emergency situation.	
		3. Genting Tanjung POM: Fire evacuation drill was last conducted on 07/05/2019 to test the state of readiness during emergency situation.	
		Accident and emergency procedures are in Bahasa Malaysia and this is understood by the responsible workers, staff or executives involved in the operation. Good understanding level observed among the workers.	
		1. Training for First Aid is conducted in annually. Sufficient first aiders been trained. First Aid Training at Genting Tenegang Estate was conducted on 22/07/19. At Genting Layang Estate: the first aid training was conducted on 8/03/19. As for the Genting Tanjung POM, the First Aid Training was conducted on 26/10/19.	
		2. First aid equipment is available at worksites. During the site visit there is evident that First Aid Box is available at the relevant area with sufficient contents and in good condition.	
		 Fire extinguisher (ABC Powder) assessed during the site observation are available and within the expiry date. Portable emergency eye wash & shower facility available at chemical store, workshop, mixing area and laboratory and are in good working condition. 	



Genting Tanjung POM:

As to date no accident cases reported for year 2019. JKKP 8 was sent to DOSH accordingly on 19/01/2019. DOSH visit been recorded in the DOSH log book. Seen the latest DOSH visit recorded dated 7/10/19 on the PMT renewal inspection process.

Genting Tenegang Estate:

1 cases reported with JKKP 6 submission for year 2019. Seen the JKKP 6 submission report dated 21/7/19. Verified that the Incident Investigation Report been raised according.

JKKP 8 was sent to DOSH accordingly on 5/01/2019. Seen the Annual JKKP 8 submission reference: JKKP 8/21255/2018. DOSH visit been recorded in the DOSH log book. Seen the latest DOSH visit recorded dated 4/11/19 on the Air compressor PMT approval.

Genting Layang Estate:

So far no cases reported with JKKP 6 submission for year 2019. 1 accident case reported on 10/9/19 with the accident investigation report been raised. Annual JKKP 8 was sent to DOSH accordingly on 4/01/2019. Seen the JKKP 8 submission reference: JKKP 8/8364/2018. DOSH visit been recorded in the DOSH log book. Seen the latest DOSH visit recorded dated 5/08/19 on the Air compressor SB PMT 10427 approval.

First aid case investigation process was not adequately addressed according to internal procedure requirements.

Genting Tanjung POM:

Admin Office First Aid Kit - First Aid cases dated 4/7/19, 17/7/19, 14/8/19, 21/8/19, 24/8/19 and 28/10/19 were recorded in the sampled First Aid Log Book at Admin Office. However, the review of first aid injury cases was not investigated and reviewed accordingly in the OSH Meeting dated 20/9/19 as per internal procedure NADOPOD (SP-MGR-06) requirement.

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Criterion	/ Indicator	Assessment Findings	Compliance
		Genting Tenegang Estate:	
		There were (MC<4) 4 first aid cases (minor cut due to sharpening the	
		sickle) in June 2019. However, no Accident Investigation Report was	
		conducted as per internal procedure "Carta 1- Pemberitahuan mengenai	
		Kemalangan dan Penyiasatan di Tempat Kerja" requirement.	
		Genting Layang Estate:	
		Chemical Storekeeper first aid kit: - Monthly first aid kit inspection record	
		e.g. sampled for July-19 was available with details of refilled of first aid	
		items for used up first aid items. However, the first aid case usage record	
		was not recorded for the used up first aid items.	
		Thus, a Minor NC been raised.	
4.7.6	All workers shall be provided with medical care, and	Medical care and accident insurance is provided to all the employees.	
	covered by accident insurance.	Workers are covered under SOCSO scheme. Seen the Sosco scheme	Complied
	- Minor compliance -	payment schedule at mill/estates as follows:	
		a) Genting Tenegang Estate: Sampled Sosco Jadual Caruman for August	
		2019, September 2019 and October 2019	
		b) Genting Layang Estate: Sampled Sosco Jadual Caruman for August	
		2019, September 2019 and October 2019	
		c) Genting Tanjung POM: Sampled Sosco Jadual Caruman for August	
		2019, September 2019 and October 2019	
		Above Sosco submission were done using the Borang 8A. Details of the	
		Employer and worker's details been available accordingly.	



cupational injuries shall be recorded using Lost ne Accident (LTA) metrics inor compliance -	a) Genting Tenegang Estate: JKKP 8 was sent to DOSH accordingly on 5/01/2019. Seen the JKKP 8 submission reference: JKKP 8/21255/2018. b) Genting Layang Estate:	Complied
	h) Conting Layang Estato:	ļ
	JKKP 8 was sent to DOSH accordingly on 4/01/2019. Seen the JKKP 8 submission reference: JKKP 8/8364/2018.	
	c) Genting Tanjung POM: JKKP 8 was sent to DOSH accordingly on 19/01/19. Seen the JKKP 8 submission reference: JKKP 8/29139/2018.	
ers, smallholders and contract workers are appropr	riately trained.	
ormal training programme shall be in place that ers all aspects of the RSPO Principles and eria, and that includes regular assessments of ning needs and documentation of the	Formal training problem for the year 2019 available and implemented. Regular assessment of training conducted to ensure understanding among the employees. Trainings conducted include a formal training programme on all aspects of RSPO Principles and Criteria and the Supply Chain Certification System. The various trainings conducted and the	Complied
er ni	ria, and that includes regular assessments of ng needs and documentation of the ramme.	ria, and that includes regular assessments of ng needs and documentation of the among the employees. Trainings conducted include a formal training programme on all aspects of RSPO Principles and Criteria and the Supply

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4.8.2	Records of training for each employee shall be	Records of training for each employee are available in Mill and estates.	
7.0.2	maintained.	Sampled as follows:	Complied
	- Minor compliance -	Sampled as follows:	Complica
	Minor compilance	Genting Tenegang Estate:	
		a) Training of Company Policy on Environmental, S&H, Zero Burning,	
		Sexual Harassment dated 12/10/19	
		b) Chemical Handling Training for Store Keeper dated 3/8/19	
		c) Training for Sprayers dated 5/7/19	
		d) First Aid Training dated 22/7/19	
		e) Safety Committee Training dated 4/11/19	
		f) Water Treatment Plant Operating Procedure Training dated 7/6/19	
		g) Workshop Operator Training dated 10/10/19	
		h) Harvesting Training dated 5/7/19	
		11) Harvesting Training dated 5/7/15	
		Genting Layang Estate:	
		a) Schedule Waste SOP Training dated 6/11/19	
		b) River Buffer Zone Management Procedure Training dated 10/9/19	
		c) RSPO Briefing, Company Policy Training dated 12/7/19	
		d) PPE, HIRARC & Machinery Safe Work Practice Training dated 26/8/19	
		e) Pesticide Handling, SOP and SDS Training for Chemical Store Keeper	
		dated 24/5/19	
		f) Generator Set Operation Training dated 6/10/19	
		g) ERT & Fire Extinguisher Training dated 10/10/19	
		h) FFB Contractor Briefing on FFB, RSPO, MSPO & ISCC	
		i) PPE & Harvesting SOP Training dated 22/8/19	
		j) Fire Drill Training dated 8/3/19	
		k) First Aid Training dated 8/3/19	
		I) Pesticide Handling Training for Sprayers dated 13/3/19	
		m) Manuring SOP, PPE SOP for Manuring Workers dated 26/4/19	
		Genting Tanjung POM:	
		a) Fire Extingusher Training dated 16/11/19	

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Criterion / Indicator	Assessment Findings	Compliance
Criterion / Indicator	b) Waste Recycle Training dated 5/10/19 c) First Aid Training dated 26/10/19 d) Boiler Chemical Training dated 10/7/19 e) Chemical Handling Training dated 11/7/19 f) Schedule Waste Training dated 24/10/19 g) Lockout Tagout & Permit to Work/HIRARC & Aspect Impact Training dated 22/7/19 h) Welding Technique & Use Oxy Acetylene Training dated 19/10/19	Сотриансе
	i) Vehicle Handling & precaution Training dated 23/7/19 j) Fire Drill Training dated 7/5/19 k) Training on All Company Policy & Sub Policy dated 2/1/19 i) Chemical Drill Training dated 7/5/19	

Principle 5: Environmental responsibility and conservation of natural resources and biodiversity

Criterion 5.1:

Aspects of plantation and mill management, including replanting, that have environmental impacts are identified, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

Criterio	n / Indicator	Assessment Findings	Compliance
5.1.1	An environmental impact assessment (EIA) shall be documented. - Major compliance -	POM and Estates carried out the annual review of environmental impacts in term of Environmental Impact Evaluation. The last review was conducted in 1/6/19 at POM on water quality and water availability, contamination of oil and water and air pollution. The assessment covered all area and process in the mill such as FFB reception, loading ramp & marshalling yard, sterilizer, threshing, pressing, clarification station, kernel plant and etc.	Complied
		Genting Layang Estate: List of Identification of Environmental Aspect and Impact and Evaluation of Significance available dated 16/10/19. Sampled the Environmental Aspect and Impact Identification (EAI) for activities such as Herbicides Spraying, Manuring, Harvesting/Pruning, Chemical (herbicides/fertilizer) receiving and storage, Building Construction.	
		Genting Tenegang Estate: List of Identification of Environmental Aspect and Impact and Evaluation of Significance available. Sampled the Environmental Aspect and Impact Identification (EAI) for activities such as Herbicides Spraying, Manuring, Harvesting/Pruning, Chemical (herbicides/fertilizer) receiving and storage, Building Construction, Management of Housing and Other Amenities.	
5.1.2	Where the identification of impacts requires changes in current practices, in order to mitigate negative effects, a timetable for change shall be developed and implemented within a comprehensive management plan. The management plan shall identify the responsible person/persons. - Minor compliance -	The continuous implementation of the improvements activities was checked during the field and document audit. The environmental management plan has been established to monitor the identified significant activities that give impacts on environment. A specific staff and executive have been appointed to do the monitoring to ensure the plan is effectively implemented.	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
5.1.3	This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to reflect the results of monitoring and where there are operational changes that may have positive and negative environmental impacts. - Minor compliance -	An environmental improvement plan was implemented to monitor the effectiveness of the mitigation measures. This plan incorporated a monitoring protocol, which is adaptive to operational changes and is reviewed every year to reflect the results of monitoring operational changes that may have positive and negative environmental impacts. Continuous awareness training programme has been carried out by the company to its workers and other stakeholders. Monitoring plan was established based on DOE license compliance schedule which include scheduled waste storage and disposal record, POME final discharge BOD, stack monitoring and boiler stack sampling.	Complied
Cuitorion		Sampled at Genting Tanjung POM for the Stack emission monitoring report# MS/GTOM/2019/Boiler No.3 (S3) -1st Half date 28/05/19, Verified the average Dust Emission Load (average Particulate, PM) for Boiler No.3 (S3) was within permissible limit of 400.0mg/Nm³ corrected at 12% CO ₂ .	

Criterion 5.2:

The status of rare, threatened or endangered species and other High Conservation Value habitats, if any, that exist in the plantation or that could be affected by plantation or mill management, shall be identified and operations managed to best ensure that they are maintained and/or enhanced.



Criterion	/ Indicator	Assessment Findings	Compliance
5.2.1	Information shall be collated in a High Conservation Value (HCV) assessment that includes both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors). - Major compliance -	The CU had re-assessed to collate information relating to HCV. The assessment contained information of both planted area and relevant wider landscape-level, and result HCV identified. The inventory of the HCV sites was conducted in FY2010 by Dr Yap Son Kheong which covered all the Sabah region estates of Genting Plantations. Based on the findings of the assessment, the management and monitoring plan for HCV areas report dated 10th October 2014; High Conservation Value (HCV) areas have been identified such as forested area, river buffer zone, steep terrain, wildlife sanctuary in Genting Tenegang Group Estate. The following aspects areas were assessed as to their state and management. a) Area of HCV-Shared management of forest reserve and boundary areas/buffer zones b) The presence of large mammals and birds and how they are protected from poaches. c) IPM: use of plants to attract parasitoids to control bagworms & barn owls for rats management and success d) Drainage and the conditions. Determining the presence of fishes as a bio-indicator of water health The breakdown of the HCV classes identified in the estate at various sites is given below; Estate	Complied
		qualified assessor titled Inventory On HCV sited in Oct 2009 –July 2010. The report was sighted and verified.	

5.2.2	Where rare, threatened or endangered (RTE) species, or HCVs, are present or are affected by plantation or mill operations, appropriate measures that are expected to maintain and/or enhance them shall be implemented through a management plan. - Major compliance -	Therein a) b) c) d) In reconstrates implem on material training and a constraining a constraining and a constraining a constraining and a constraining and a constrai	n providing wildlife Birds / Mammals Herpetofauna / C List of offences 2010. Provocation of wi ords there is no RT is in CU. Relevar mented concerning ap and ground, res g to workers and p	and penalties under Wildlife Conservation Act	Complied
			HCV area	Management & Monitoring	
		1	Protected areas	Boundary markers estate/forest reserve Signage on no illegal hunting/collecting & no authorised entry	
		2	RTE	Patrol the boundary area Inform all stakeholders on HCV assessment and protection Education & awareness for workers Ensure no agrochemicals activities at bordering water bodies	
		3	Sacred sites	Clear demarcation and proper fencing at identified HCV Inform community concerning utilisation of site To maintain cleanliness / upkeep of areas	

Criterion / Indicator	Asses	ssment Findings		Compliance
			Maintain a buffer in order to secure the ares from fire and other disturbances To include areas in HCV map	
	4	Ecosystem	Place clear boundary markers between estate and forest reserve. Place signage on no illegal activities Patrol boundary areas within forest reserve regularly Socialise the HCV assessment consisting of identification management and monitoring to all employees Information to stakeholders on the HCV	



Criterion	ı / Indicator	Assessment Findings	Compliance
5.2.3	There shall be a programme to regularly educate the workforce about the status of these RTE species, and appropriate disciplinary measures shall be instigated in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect or kill these species. - Minor compliance -	There were programs held by the estates /mill to all employees in pertaining to the awareness of HCV areas and RTE species. Interview with the employees concluded that training and briefing made during the ad hoc session and morning muster. This is also emphasized during the training held by the Sustainability Unit programs. Employees are aware of the following reminders; a) An offence to capture, harm, kills any wildlife. b) Disciplinary measures shall be taken if found violating company rules. c) Riparian buffer zone to be free from any chemicals application/pollution d) Relevant signs NO HUNTING NO FELLING ALLOWED Training in relation to the HCV management is shown below; Subject Tenega attend Layang attendee 1 Riparian Zone 09/7/19 8 10/9/1 13 Protection 9	Complied
5.2.4	Where a management plan has been created there shall be ongoing monitoring: • The status of HCV and RTE species that are affected by plantation or mill operations shall be documented and reported; • Outcomes of monitoring shall be fed back into the management plan. - Minor compliance -	The CU observed implemented the established action plans, including monitoring (patrolling) of the conservation areas by Auxiliary Police. Record of monitoring (patrolling) observed maintained. Observed that there is no monitoring outcomes that requires changed of practices or action plan	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
	Where HCV set-asides with existing rights of local communities have been identified, there shall be evidence of a negotiated agreement that optimally safeguards both the HCVs and these rights. - Minor compliance -	There is no HCV set-asides with existing rights of local communities were observed.	Complied
Criterion Waste is re	5.3: educed, recycled, re-used and disposed of in an environment of the control	onmentally and socially responsible manner.	

Criterio	n / Indicator	Assessment Findings	Compliance
5.3.1	All waste products and sources of pollution shall be	Visits made to Mill together with Genting Tenegang Estate, Genting	_
	identified and documented.	Layang Estate showed that all waste products and sources of pollution	Complied
	- Major compliance -	were identified and documented. The documentation and identification of	
		all the waste products such as scheduled waste, domestic waste and	
		recyclable waste such as metal, plastic, mill waste and polluting materials	
		e g. EFB, POME, Stack emissions and Boiler ashes were maintained and	
		monitored at the Mill. At the estates Scheduled Waste identified included	
		spent hydraulic oil (SW 305), spent lubricant oil (SW306), used chemical	
		containers/drums (SW 409), used battery (SW102), clinical waste SW404	
		and used filters SW 410). Records on the usage and disposal e.g.	
		inventory and consignment notes were recorded and documented.	
		Sampled seen 6 th schedule consignment note#B005318, SW 305 dated	
		26/06/19 at Genting Tenegang Estate, consignment note no.	
		2019092412H7SOPG dated 24/9/19 for SW 404, consignment note no.	
		B0053007 dated 26/6/19 for SW 305 at Genting Layang Estate.	
		At the Genting Tanjung POM sampled 6 th schedule consignment	
		note#2019063018YNU4C7 for SW 305 dated 30/6/19, consignment	
		note#2019063018FYMXN for SW 409 dated 30/6/19 and consignment	
		note#2019070917TZ0M26 for SW 410 dated 9/7/19.	
		Discussed of Head Laboratory Oil (CM/205), Head Oil Filter (CM/410)	
		Disposal of Used Lubricant Oil (SW305), Used Oil Filter (SW410),	
		Contaminated Container (SW409) were done using Legenda Bumimas	
		Sdn Bhd whereas Clinical Waste Disposal done using Sedafiat Sdn Bhd.	
		Appropriate secondary containment with necessary spill kits for the diesel	
		skid tanks, chemical and scheduled waste storage areas was adequately	
		maintained.	
		Verified that the 5 th Schedule Monthly Inventory been maintained	
		accordingly at the mill and estates with latest inventory record of October	
		2019.	1



Criterion	/ Indicator	Assessment Findings	Compliance
5.3.2	All chemicals and their containers shall be disposed	The disposal of used chemicals and containers were done in accordance	
	of responsibly.	with their schedule on waste management as planned. Stores for	Complied
	- Major compliance -	scheduled waste were inspected at audited sites i.e. Mill and disposal was	
		done by scheduled waste disposal company authorized and licensed by	
		Department of Environment. The mill and estates also have a proper	
		Scheduled Waste Store for storing scheduled waste until time of disposal	
		by DOE authorized waste disposal contractor by Legenda Bumimas Sdn.	
		Bhd and Sedafiat Sdn Bhd (for clinical waste).	



Criterion	/ Indicator	Assessment Findings	Compliance
5.3.3	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented. - Minor compliance -	Segregation of wastes i.e. general wastes and scheduled wastes including clinical waste was verified in the mill/estates. Proper storage areas were identified for the storage of the recyclable wastes at the estates and mill with adequate pollution control methods been implemented e.g. disposal of non-scheduled waste (empty chemical	Minor nonconformance
		container). Environmental Improvement Plan/Pollution Prevention Plan for year 2019 been established accordingly e.g. for Leaking of pesticide during chemical mixing and washing and leaking of lubricant/oil from servicing/parking tractor.	
		However, visit to Genting Layang Estate found that the waste management and disposal plan to avoid or reduce pollution was not adequately documented and implemented. This was based on the evidence that waste generated from demolished buildings (Old Labour Quarters - LQ1) debris which was found not managed properly within housing compound area of GLYE in front of LQ2. Hence, a Minor non-conformance has been raised on the matter.	
Criterion			
Efficiency (of fossil fuel use and the use of renewable energy is o	ptimised.	

5.4.1	A plan for improving efficiency of the use of fossil fuels and to optimise renewable energy shall be in place and monitored. - Minor compliance -	incor	rporated into the foll a) Environmental A latest revision da b) Diesel usage effi 31/1/19	spect and Impact Assessment Register for 2019	Complied
			Genting Tanjung	g Palm Oil Mill	
			Concern	Management Plan	
				Shut off engine if > 3 min	
				Maintain operating 6 presses out of 9	
		1	Diesel usage	units.	
		1	Diesei usage	Future plan to apply SESB in replace	
				of gen-set	
				Scheduled inspection of boiler	
		2	GHG emission	Min gen-set running	
				Regular checking of vehicle	
				Have target consumption /year	
		3	Diesel use/year	Change gen-set to TNB during non	
				processing hours	
		•	Tenegang / Lay	ang Estates	
			Concern	Management Plan	
				to carry out scheduled maintenance	
				for machineries to unsure diesel and	
			Discolusion	lubricant usage is at optimal level and	
		1	Diesel usage	in good condition.	
				to brief workers during muster briefing	
				on how to reduce diesel usage.	

2		Skid tank management		traction to e and conce to e when unan	gramme as pays in good tor movements all equipolation. Insure no specific not in use authorized di	uipment for lo diesel in good illage and leak e is always loc ed to avoid	sure it is ase ading
		Genting Ta					
		Month 2019	FFB /	mt	Diesel /L	Diesel /FFB	
		Jan	3517		16304	0.46	
		Feb	3314		15368	0.46	
		Mac	3488		13219	0.38	
		April	3010		12806	0.43	
		May	2974		17660	0.59	
		June	2687		20641	0.77	
		July	2668		14738	0.55	
		Aug	2689		20667	0.77	
		Sept	2938		12659	0.43	
		Oct	3418		18998	0.56	
		Total	3070	47	163060	0.53	



	The m	ill diesel consumptio	n ac deta	1 11 1			
		iii dieser consumptio	ii as uela	lea below			
		states maintained Is were sighted and		cords for	the diesel	consumption.	
		Tenegang Estate	2017	2018	2019 (Oct)		
		FFB processed mt	59058	58278	89389		
		Diesel – estate L	32393 5	40754 2	372912		
		Diesel /FFB	5.48	6.99	4.17		
		Layang Estate	2017	2018	2019 (Oct)		
		FFB processed mt	33392	32669	28603		
		Diesel – estate L	18719 7	24927 4	200188		
		Diesel /FFB	5.61	7.63	7.00		
	mill th diesel variand	were variation in the roughput, design, rengine etc. The este of the vehicles/meather pattern nces.	nachine l tates hav achinery i	ine up an e variation utilization.	nd technology n of crop tre . In addition t	input, no of nd and timing the irregularity	



Criterion	/ Indicator	Assessment Findings	Compliance
5.5.1	There shall be no land preparation by burning, other than in specific situations as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Major compliance -	There was no land preparation in the Estates CU by burning ever since Genting Plantations practice zero burning as per the policy in the Zero Burning Policy dated 10/8/11 signed by the President & Chief Operating Officer. Therein stating a) No open burning of any kind in all OU b) All types of waste products disposed appropriately c) Limited open burning allowed for cooking and religious purposes under appropriate supervision.	Complied
		In the 2019 replants visited during the audit in GKBE it was evident that all palms were felled, shredded, windrowed and left to decompose	
5.5.2	Where fire has been used for preparing land for replanting, there shall be evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Minor compliance -	There was no evidence that fire had been used to prepare land for replanting in all the estates. No fire was used for waste disposal.	Complied

Plans to reduce pollution and emissions, including greenhouse gases, are developed, implemented and monitored.

Criterion	/ Indicator	Asse	essment Findin	ngs	Compliance
5.6.1	An assessment of all polluting activities shall be conducted, including gaseous emissions, particulate/soot emissions and effluent (see Criterion 4.4). - Major compliance -	An a mon and Action sour mos	issessment of ic itored, inclusive effluent. The '/ on Plan' dated 1: ces of pollution	lentified polluting activities is being conducted and of gaseous emissions, particulate / soot emissions Pollution Identification Environmental Improvement (7/10/19— is used to identify the waste products and is in place and is being reviewed accordingly. The evironmental receptors for the estates and mill source Source from boiler stack (smoke and	Complied
		1	Air	particulate), vehicle & generator (smoke and gases), anaerobic processes (ETP, EFB dumping – GHG emission	
		2	Water	Cleaning water/run-off/process station waters (hydro cyclone/clay bath /sterilizer condensate/clarification waste) & boiler quenching water and blow down	
		3	land	Scheduled waste, domestic waste and industrial/process waste.	



Criterion	/ Indicator	Assessment Findings	Compliance
5.6.2	Significant pollutants and greenhouse gas (GHG) emissions shall be identified, and plans to reduce or minimise them implemented Major compliance	The Pollution Identification Environmental Improvement Action Plan' identifies the waste products / sources of pollution and actions taken to mitigate and reduce them. The Plan is being reviewed accordingly the recent being on 18/7/2019. a) The main source of GHG from this operation is CO2 from fossil fuel combustion and NO2 from fertilizer applications. b) The reduction plan for minimizing NO2 emission is to replace straight fertilizers with compound fertilizers c) Reduction on tractor usage by implementing clusters harvesting and systematic evacuation. The structure cluster harvesting was verified. Green House Gaseous – Potential sources are being identified using 'Carbon Inventory Calculation Methodology. Emission Sources have been identified from Land Conservation, Fertilizer (mineral), Manufacture &	•
5.6.3	A monitoring system shall be in place, with regular	Transport, NO from fertilizer, Fuel Consumption, and reported in the Palm GHG Summary Report	
5.0.3	A monitoring system shall be in place, with regular reporting on progress for these significant pollutants and emissions from estate and mill operations, using appropriate tools. - Minor compliance -	RSPO has made a compulsory for submitting GHG beginning 1/1/2017. All the Genting Plantations Mill/Estates audited had used RSPO Palm GHG v4.0 calculator as a tool. Records were maintained individually in the respective office. The final emissions value per product as shown in appendix C below.	Complied

Principle 6: Responsible consideration of employees and of individuals and communities affected by growers and millers.

Criterion 6.1:

Aspects of plantation and mill management that have social impacts, including replanting, are identified in a participatory way, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

Criterion	/ Indicator	Assessment Findings	Compliance
6.1.1	A social impact assessment (SIA) including records of meetings shall be documented. - Major compliance -	SIA recorded as RSPO Social Impact Assessment (SIA) and Human Rights Impact Assessment (HRIM) Report Genting Tenegang Estate (GTGE) October 2018. The report was prepared by Sustainability Department dated 31/10/2018. The report shown assessment involved participation by internal and external stakeholders among employees, shop owners, Humana school, contractors, surau, smallholders and government agencies. Genting Layang Estate (GLYE) October 2018	Complied
6.1.2	There shall be evidence that the assessment has been done with the participation of affected parties. - Major compliance -	Evidence available as per records of external stakeholder meeting conducted at Genting Tanjung Estate Club House; Date: 21/10/2019 and external stakeholder meeting involved Government Agencies conducted at Genting Plantation Office Sabah (GPOS) Sandakan on 30/10/2019 attended by Balai Polis Sukau, Jabatan Perkhidmatan Veterinar Sandakan, Pejabat Kesihatan Daerah Kinabatangan, Klinik Kesihatan Batu Putih, Jabatan Pengangkutan Jalan Sandakan and Jabatan Hidupan Liar Kota Kinabatangan. Information also provided through internal stakeholder meeting conducted on 28/8/2019 for Genting Tenegang Estate, 29/8/2019 for Genting Layang Estate and 20/8/2019 for Genting Tanjung Oil Mill.	Complied
6.1.3	Plans for avoidance or mitigation of negative impacts and promotion of the positive ones, and monitoring of impacts identified, shall be developed in consultation with the affected parties, documented and timetabled, including responsibilities for implementation. - Major compliance -	Based on SIA & HRIM studies, a Social Management and Monitoring Plan of Genting Tenegang Estate (GTGE) Procedures and Responsibilities for Implementation; Last updated: 22/9/2019 has been established.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
6.1.4	The plans shall be reviewed as a minimum once every two years and updated as necessary, in those cases where the review has concluded that changes should be made to current practices. There shall be evidence that the review includes the participation of affected parties. - Minor compliance -	Mitigation action plan last reviewed after External Stakeholder meeting conducted on 21/10/2019 for relevant issues raised by stakeholders.	Complied
6.1.5	Particular attention shall be paid to the impacts of smallholder schemes (where the plantation includes such a scheme). - Minor compliance -	Not applicable as there is no scheme smallholders involved in the operating units.	Not applicable
Criterion	6.2:		
There are interested	•	d consultation between growers and/or millers, local communities and other	affected or
6.2.1	Consultation and communication procedures shall be documented Major compliance -	The process implemented based on Sustainability Management Procedure for Consultation and Communication; SMP-GPB-17; Rev. 02; Date: 23/2/2018. Consultation & communication done through meetings, dialogs, and engagement to both internal & external stakeholders. Any complaints or grievances recorded in Genting Plantations Complaints/Grievance Record Book.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
6.2.2	A management official responsible for these issues shall be nominated Minor compliance -	Genting Tenegang Estate Appointment as Sustainability Social and Risk Management Representative for Adriansa Abdul Samad (Field Supervisor) dated 28/9/2019.	Complied
		Genting Layang Estate Appointment as Person In-Charge for Documentation requirements of ISCC, RSPO and MSPO Sustainability Standards for Muhammad Syafiq Ikhwan Bin Husni (Assistant Manager) dated 2/1/2019.	
		Appointment as Management Representative for ISCC, RSPO and MSPO Related Matters of Senior Mill Manager Genting Tanjung Oil Mill; Date: 24/10/2017.	
6.2.3	A list of stakeholders, records of all communication, including confirmation of receipt and that efforts are made to ensure understanding by affected	Genting Tenegang Estate list of Internal Stakeholders; Date: 1/9/2019 and List of External Stakeholders; Date: 1/8/2019	Complied
	parties, and records of actions taken in response to input from stakeholders, shall be maintained Minor compliance -	Genting Layang Estate list of Internal Stakeholders; Date: August 2019 and List of External Stakeholders; Date: 1/8/2019	
	·	Genting Tanjung Oil Mill Stakeholder List; Date: 30/9/2019 consist of Approved Suppliers, Refinery Buyers, General Suppliers, Workers Committee Representatives, Gender Committee Representatives, External Stakeholders (Government)	
Criterion		with complaints and grievances, which is implemented and accepted by all ϵ	effected parties.
6.3.1	The system, open to all affected parties, shall resolve disputes in an effective, timely and appropriate manner, ensuring anonymity of complainants and whistleblowers, where requested. - Major compliance -	Mechanism implemented as per Whistleblower Policy; Rev. 00; Date: 4/4/2013 under the Sustainability Management Group Policies established through specific contact person at Genting Plantation HQ office via phone or email or website form.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
6.3.2	Documentation of both the process by which a	The process implemented based on Sustainability Management Procedure	-
	dispute was resolved and the outcome shall be	for Consultation and Communication; SMP-GPB-17; Rev. 02; Date:	Complied
	available.	23/2/2018. Consultation & communication done through meetings,	
	- Major compliance –	dialogs, and engagement to both internal & external stakeholders. Any	
		complaints or grievances recorded in Genting Plantations	
		Complaints/Grievance Record Book.	
Criterion	ı 6.4:		
Any negot	tiations concerning compensation for loss of legal, cust	omary or user rights are dealt with through a documented system that enab	oles indigenous
		eir views through their own representative institutions.	-
6.4.1	A procedure for identifying legal, customary or user	Established as Sustainability Management Procedure for Negotiation,	
	rights, and a procedure for identifying people	Compensation and Handling Procedure; SMP-GPB-18; Rev. 03; Date:	Complied
	entitled to compensation, shall be in place.	29/12/2017. The objective of the procedure is to provide guidelines on	
	- Major compliance -	handling issues as follow:	
		Land/ Boundary dispute including NCR related land conflict	
		Squatter issue	
		Social issue	
		Negotiation will be carried out between estate management and the	
		stakeholders. If it fails, then will consult Legal Department and etc. in	
		Head Office. Any compensation claims will be decided by the HO top	
		management bases on case basis and current value. If negotiation and	
		compensation fails, HQ top management will proceed with legal action	
		against the affected party. However, no disputes recorded since the last	
		visit.	



Criterion	/ Indicator	Assessment Findings	Compliance
6.4.2	A procedure for calculating and distributing fair compensation (monetary or otherwise) shall be established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. This procedure shall take into account: gender differences in the power to claim rights, ownership and access to land; differences of transmigrants and long-established communities; and differences in ethnic groups' proof of legal versus communal ownership of land. - Minor compliance -	SOP same as above criteria 6.4.1 which includes calculating and distributing monetary or other type of compensation.	Complied
6.4.3	The process and outcome of any negotiated agreements and compensation claims shall be documented, with evidence of the participation of affected parties, and made publicly available. - Major compliance -	No issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit.	Complied

Criterion 6.5:

Pay and conditions for employees and for contract workers always meet at least legal or industry minimum standards and are sufficient to provide decent living wages.

6.5.1	Documentation of pay and conditions shall be	Genting Tenegang Estate sample:	
	available.	- Employee # E10300; Gang: Sprayer Div. 12; Date joined: 5/12/2018;	Complied
	- Major compliance -	Nationality: Indonesia	
		- Employee # E11432; Gang: Replanting Div. 11; Date joined: 1/10/2017; Nationality: Indonesia	
		- Employee # E11434; Gang: Loose Fruit Div. 12; Date joined:	
		1/10/2017; Nationality: Indonesia	
		- Employee # E11281; Gang: Harvesting Div. 11; Date joined: 3/5/2016;	
		Nationality: Indonesia	
		- Employee # E11439; Gang: Loose Fruit Div. 9; Date joined:	
		1/10/2017; Nationality: Indonesia	
		- Employee # E11663; Gang: Harvesting Div. 12; Date joined:	
		19/7/2019; Nationality: Indonesia - Employee # E11528; Gang: Manuring Div. 10; Date joined: 7/1/2018;	
		Nationality: Indonesia	
		- Employee # E11299; Gang: Gardener/Creche Ayah; Date joined:	
		3/5/2016; Nationality: Indonesia	
		- Employee # E01132; Gang: Security Div. 10; Date joined: 28/12/2012;	
		Nationality: Indonesia	
		Genting Layang Estate sample:	
		- Employee # E01157; Gang: Harvester 2A; Date joined: 31/1/2018;	
		Nationality: Indonesia	
		- Employee # E01168; Gang: Loose Fruit 5C; Date joined: 6/9/2018;	
		Nationality: Indonesia	
		- Employee # E00887; Gang: Creche Ayah 5C; Date joined: 12/8/2013;	
		Nationality: Indonesia - Employee # E01185; Gang: Sprayer 5C; Date joined: 28/1/2019;	
		Nationality: Indonesia	
		- Employee # P00058; Gang: Manuring 6A; Date joined: 10/10/2013;	
		Nationality: Indonesia	

Criterion / Indicator	Assessment Findings	Compliance
	 Employee # E00866; Gang: Upkeep Compound 6A; Date joined: 24/10/2014; Nationality: Malaysia Employee # E01120; Gang: Water Treatment Operator 6A; Date joined: 1/8/2017; Nationality: Indonesia Employee # E00992; Gang: Watchman 4D; Date joined: 4/4/2015; Nationality: Indonesia 	
	Genting Tanjung Oil Mill sample: - Employee # E000161; Gang: G14 Shovel Driver; Date joined: 6/12/2018; Nationality: Philippine; - Employee # E00270; Gang: G15 Incinerator Operator; Date joined: 8/5/2019; Nationality: Indonesia - Employee # E00268; Gang: G10 Marshalling Yard; Date joined: 11/4/2019; Nationality: Indonesia - Employee # E00255; Gang: G11 Kernel Plant Operator; Date joined: 6/10/2017; Nationality: Indonesia - Employee # E00062; Gang: G05 Electrical Wireman; Date joined: 27/6/2008; Nationality: Philippine - Employee # E00089; Gang: G11 Nut Polishing Plant; Date joined: 31/10/2008; Nationality: Indonesia - Employee # E00128; Gang: G04 Lab Sampler; Date joined: 9/5/2013; Nationality: Indonesia - Employee # E00127; Gang: G11 Cage Handler/Crane; Date joined:	

Criterion	/ Indicator	Assessment Findings	Compliance
6.5.2	Labour laws, union agreements or direct contracts of employment detailing payments and conditions of employment (e.g. working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.) shall be available in the languages understood by the workers or explained carefully to them by a management official. - Major compliance -	Agreement template Sabah OUs; Revised on 1/12/2017; Para 16.1 Cuti Bersalin "Pekerja wanita tempatan layak menerima cuti bersalin dengan elaun bersalin selama tidak kurang 60 hari (termasuk hari-hari rehat atau cuti umum yang jatuh dalam tempoh itu) setelah memenuhi syarat dan kelayakan mengikut Ordinan Buruh Sabah 2005"	Complied
6.5.3	Growers and millers shall provide adequate housing, water supplies, medical, educational and welfare amenities to national standards or above, where no such public facilities are available or accessible. - Minor compliance —	The mill and estates have provided housing facilities to the workers. They also supplied water tanks for the workers to store water. Water was treated in the mill treatment plant and found is clean. Interview with the housewives and workers found out that water and electricity was provided without charges. Clinic is located in the estate compound to provide medical facilities to all the workers. Community Learning Center (CLC) was also found in the estate. Crèche is provided in the mill and estate for the kids. Borang Pemeriksaan Kawasan Perumahan GTOM; Date: 9/7/2019	Complied
		Based on the result of analysis for drinking water sample taken from treated water storage tank in mill, the drinking water supplied found complied to the Standard for Water & Package Drinking 25 th A Schedule of Malaysian Food 1983 (Act 281) & Regulation (Subregulation 394 (1) as at 1 st March 2013. Results available in Certificate of Analysis; Report # GentingTanjung/E/N14802; Dated: 12/7/2019 by Envilab Sdn. Bhd.	

	n / Indicator	Assessment Findings	Compliance
6.5.4	Growers and millers shall make demonstrable efforts to monitor and improve workers' access to adequate, sufficient and affordable food. - Minor compliance –	Sundry shops and canteens were located in the estate. The goods and foods price list was displayed at the shop. Besides, the management has provided transport to send workers to Lahad Datu town once a month to purchase goods and foods upon request. GTOM Kendai Runcit Sri Tanjung & Kedai Runcit Sri Kepayang; Senarai Harga Semasa Barang-Barang Runcit; Date: 5/11/018	Complied
Criterior	n 6.6:	· · · · ·	
	on and collective bargaining are restricted under law, the	oin trade unions of their choice and to bargain collectively. Where the right to he employer facilitates parallel means of independent and free association ar	
6.6.1	A published statement in local languages recognising freedom of association shall be available. - Major compliance -	The statement published as per as per People Policy; Rev. 00; Date: 3/8/2009 sighted available in local languages recognizing freedom of association.	Complied
6.6.2	Minutes of meetings with main trade unions or workers representatives shall be documented. - Minor compliance -	Minutes of meetings with main trade unions or workers representatives were available in documented as following: - Genting Tenegang Estate Mesyuarat Wakil-Wakil Pekerja (Workers Committee); Date: 27/9/2019 - Genting Layang Estate Mesyuarat Ahli Jawatankuasa Pekerja GLYE (Workers Committee); Date: 10/10/2019	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
6.7.1	There shall be documentary evidence that minimum age requirements are met Major compliance -	Genting Plantation Berhad has established and implemented minimum age policy and no children below ages of 18 working in the estate and this was proven through checking the list of employees as well as their biodata and through estate visits	Complied
		Inspection of a sample of personnel files at the estates office confirmed recruits' ages were checked against their Identity Card for Malaysian workers or their passport in the case of foreign workers. Under-age persons were not observed at any of the work locations visited.	
Any forr prohibite	m of discrimination based on race, caste, national origin,	religion, disability, gender, sexual orientation, union membership, political a	affiliation, or age, is
6.8.1	A publicly available equal opportunities policy including identification of relevant/affected groups in the local environment shall be documented. - Major compliance -	Genting Plantation Berhad has established a Social Policy, signed by President & Chief Operating Officer dated on 22.06.2015 in order to ensure equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. Inspection of a sample of pay records and interviews of staff and workers in all estates did not identify any issues related to discrimination.	Complied
		Based on interview with employees from different backgrounds, there is no evidence that the management engage in or support any discriminatory practices. The commitment to no discrimination is also stated in the company's social policy.	



Criterion	/ Indicator	Assessment Findings	Compliance
6.8.2	Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against. - Major compliance -	The Agreement template Sabah OUs; Revised on 1/1/2018; for Para 16.1 Cuti Bersalin specifying "Pekerja wanita tempatan layak menerima cuti bersalin dengan elaun bersalin selama tidak kurang 60 hari (termasuk hari-hari rehat atau cuti umum yang jatuh dalam tempoh itu) setelah memenuhi syarat dan kelayakan mengikut Ordinan Buruh Sabah 2005" shown that there's discrimination against migrant women workers for the entitlement of maternity leave.	Major nonconformance
		This has indicated as evidence that employees among migrant women workers have been discriminated against. Hence a Major nonconformance has been raised on the matter.	
6.8.3	It shall be demonstrated that recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available. - Minor compliance -	Genting Plantation Berhad has established a Social Policy, signed by President & Chief Operating Officer dated on 22.06.2015 in order to ensure equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. Inspection of a sample of pay records and interviews of staff and workers in all estates did not identify any issues related to discrimination.	Complied
		Based on interview with employees from different backgrounds, there is no evidence that the management engage in or support any discriminatory practices. The commitment to no discrimination is also stated in the company's social policy.	

There is no harassment or abuse in the work place, and reproductive rights are protected.

Criterion	/ Indicator	Assessment Findings	Compliance
6.9.1	Policy to prevent sexual and all other forms of harassment and violence shall be implemented and communicated to all levels of the workforce. - Major compliance -	Genting Plantation Berhad has established Sexual Harassment Policy, dated 3/8/2009. The Policy has signed by the Mr. Yong Chee Kong, President & Chief Operating Officer to prevent sexual and all other forms of harassment and violence.	Complied
		The policy was communicated by displayed at the strategic location, induction & training, memo and meetings as per sample records as following: - Genting Tenegang Estate Mesyuarat Ahli Jawatankuasa Wanita & Kanak-Kanak (JWKK); Date: 13/8/2019; Previous: 12/2/2019 - Minit Mesyuarat 2019 Jawatankuasa Wanita & Kanak-Kanak (JWKK) Genting Layang Estate; Date: 20/8/2019 - Minit Mesyuarat Persatuan Wanita; Date: 14/9/2019; Venue GTOM Meeting Room	
		Interviews of internal stakeholders confirmed awareness and understanding of the Policy.	

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Criterion	ı / Indicator	Assessment Findings	Compliance
6.9.2	A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce. - Major compliance -	Genting Plantation Berhad has established Social Policy which incorporating special labour and human rights requirements, dated 22/6/2015 and People Policy, dated 3/8/2009 to protect the reproductive rights of all, especially of women. The Policy has signed by the Mr. Yong Chee Kong, President & Chief Operating Officer.	Complied
		The policy was communicated by displayed at the strategic location, induction & training, memo and meetings as per sample records as following: - Genting Tenegang Estate Mesyuarat Ahli Jawatankuasa Wanita & Kanak-Kanak (JWKK); Date: 13/8/2019; Previous: 12/2/2019 - Minit Mesyuarat 2019 Jawatankuasa Wanita & Kanak-Kanak (JWKK) Genting Layang Estate; Date: 20/8/2019 - Minit Mesyuarat Persatuan Wanita; Date: 14/9/2019; Venue GTOM Meeting Room	
		Interviews of internal stakeholders confirmed awareness and understanding of the Policy.	
6.9.3	A specific grievance mechanism which respects anonymity and protects complainants where requested shall be established, implemented, and communicated to all levels of the workforce. - Minor compliance -	A specific grievance mechanism which respects anonymity and protects complainants upon requested was established as a gender committee as per sample appointment of committee members sighted i.e. Surat Perlantikan Ahli Jawatankuasa Kebajikan Wanita; Ref. Memo # GROM/601/14/17; Date: 29/11/2017.	Complied
Criterion Growers a	6.10: and mills deal fairly and transparently with smallholders	s and other local husinesses	
6.10.1	Current and past prices paid for Fresh Fruit Bunches (FFB) shall be publicly available Minor compliance -	FFB pricing based on records of MPOB Press Release; Date: 1/11/2019; MPOB Monthly FFB Reference Price - October 2019 (Mill Gate). Sighted GTOM displayed the previous and current FFB price on the notice board in front of weighbridge office for Aug, Sep and Oct 2019. Noted for Sabah Region Grade C (OER 20%) price: RM374/tonne for Oct 2019.	Complied

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Criterior	ı / Indicator	Assessment Findings	Compliance
6.10.2	Evidence shall be available that growers/millers have explained FFB pricing, and pricing mechanisms for FFB and inputs/services shall be documented (where these are under the control of the mill or plantation). - Major compliance -	GTOM provided evidence of explanation to external FFB suppliers as per Polisi Perolehan Tandan Buah Sawit (TBS)" [External Fresh Fruit Bunch (FFB) Procurement Policy Agreement] for following signed External FFB Supplier samples as per following: - Winking Plantation Sdn. Bhd.; Signed date: 22/8/2019 - Harus Permai Sdn. Bhd.; Signed date: 26/8/2019 - Tentu Murni Sdn. Bhd.; Signed date: 27/8/2019	Complied
6.10.3	Evidence shall be available that all parties understand the contractual agreements they enter into, and that contracts are fair, legal and transparent. - Minor compliance -	Genting Tenegang Estate: - Memorandum of Agreement (MOA) for Contractor (For Contracts With General Work Orders); Contractor: Andi Haslinda Binti Andi Sikandar; Agreement # GTGE/MOA/19/06; Agreement period: 1/1/2019 – 31/12/2019 - Memorandum of Agreement (MOA) for Contractor (For Contracts With General Work Orders); Contractor: Kartini Binti Kamaruddin; Agreement # GTGE/MOA/19/08; Agreement period: 1/1/2019 – 31/12/2019 Genting Layang Estate: - Loading and Transporting of Fresh Fruit Bunch (FFB) and Loose Fruit Agreement; Contractor: Man Fook Hing Transport PLT; Agreement # GLYE/TC/19/04; Agreement period: 1/1/2019 – 31/12/2019 GTOM provided evidence of explanation to external FFB suppliers as per Polisi Perolehan Tandan Buah Sawit (TBS)" [External Fresh Fruit Bunch (FFB) Procurement Policy Agreement] for following signed External FFB Supplier samples as per following: - Winking Plantation Sdn. Bhd.; Signed date: 22/8/2019 - Harus Permai Sdn. Bhd.; Signed date: 27/8/2019	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
6.10.4	Agreed payments shall be made in a timely	Genting Tenegang Estate:	
	manner.	- Harvesting contract payment ref. # GTGE/11/G1910001; Date:	Complied
	- Minor compliance -	1/10/2019; MOA ref. # GTGE/MOA/19/08	
		- Harvesting contract payment ref. # GTGE/09/G1910001; Date:	
		1/10/2019; MOA ref. # GTGE/MOA/19/06	
		Genting Layang Estate:	
		- Schedule of work completed (SOWC) - GWO payment ref. #	
		GLYE/13/F1910001; Date: 31/10/2019; Contractor ref. # 18001358	
		(Man Fook Hing Transport PLT)	
		GTOM FFB suppliers payment samples:	
		- FFB Supplier: Ace Foremost Sdn. Bhd.; Payment transaction ref. #	
		517692290100012; Date: 11/10/2019	
		- FFB Supplier: Syarikat Yu Kwang Development Sdn. Bhd.; Payment	
		transaction ref. # 517974490100201; Date: 12/11/2019	
Criterio			
	and millers contribute to local sustainable development		
6.11.1	Contributions to local development that are based	Contributions made were demonstrated as following samples:	
	on the results of consultation with local	Genting Layang Estate Summary of Corporate Social Responsibility; Date:	Complied
	communities shall be demonstrated.	19/10/2019:	Complica
	- Minor compliance –	- Badminton Match; RM500/year	
		- Labour day celebration: food, volleyball, sepak takraw & futsal	
		competitions, prize giving, lucky draw; RM7000	
		- Sambutan hari raya korban, majlis berbuka puasa;	
		GTOM:	
		Membeli sapi untuk kenduri kilang 2019; Ref. # GTOM/601/18/001; Date:	
		22/4/2019	



Criterion	/ Indicator	Assessment Findings	Compliance
6.11.2	Where there are scheme smallholders, there shall be evidence that efforts and/or resources have been allocated to improve smallholder productivity Minor compliance –	No scheme smallholders involved within Getting Tanjung Oil Mill certification units. Hence, this requirement is not applicable.	Not applicable
Criterion	6.12:		
No forms	of forced or trafficked labour are used.		
6.12.1	There shall be evidence that no forms of forced or trafficked labour are used Major compliance -	The company has recruited all the employees with legal identification for local and valid passport and work permit for foreign workers. Contract of employment was signed by the workers prior to work. Sampled of foreign workers with valid work permit as sighted as per indicator 6.5.1 above.	Complied
6.12.2	Where applicable, it shall be demonstrated that no contract substitution has occurred. - Minor compliance —	No any contract substitution occurred among Genting Plantation workers.	Complied
6.12.3	Where temporary or migrant workers are employed, a special labour policy and procedures shall be established and implemented. - Major compliance -	Genting Plantation Berhad has established Social Policy which incorporating special labour and human rights requirements, dated 22/6/2015 and People Policy, dated 3/8/2009. The Policy has signed by the Mr. Yong Chee Kong, President & Chief Operating Officer.	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
6.13.1	A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations (see Criteria 1.2 and 2.1). - Major compliance -	Genting Plantation Berhad has established Social Policy which incorporating special labour and human rights requirements, dated 22/6/2015 and People Policy, dated 3/8/2009. The Policy has signed by the Mr. Yong Chee Kong, President & Chief Operating Officer.	Complied
		The policy was communicated by displayed at the strategic location, induction & training, memo and meetings as per sample records as following: - Genting Tenegang Estate Mesyuarat Ahli Jawatankuasa Wanita & Kanak-Kanak (JWKK); Date: 13/8/2019; Previous: 12/2/2019 - Minit Mesyuarat 2019 Jawatankuasa Wanita & Kanak-Kanak (JWKK) Genting Layang Estate; Date: 20/8/2019 - Minit Mesyuarat Persatuan Wanita; Date: 14/9/2019; Venue GTOM Meeting Room	
		Interviews of internal stakeholders confirmed awareness and understanding of the Policy.	
6.13.2	As long as children of foreign workers in Sabah and Sarawak are ineligible to attend government school, the plantation companies should engage in a process to secure these children access to education as a moral obligation.	Genting Plantations has set up the school facility (Community Leaning Centre-CLC) within the estate's compound for foreign workers children. Contributions include tables/chairs, toilets, water supply, lights, fans and gated compound. An assistant teacher is allocated to the school to support the teacher from CLC.	Complied

Genting Tanjung Oil Mill and supply base did not carry out any new plantings after November 2005. Therefore, the requirement of Principle 7 is not applicable during the annual surveillance. The immature areas are replanted area as verified during site visit. Document reviewed on the land title and area statement of planting cycle confirmed that no new plantings activities since November 2005.

Principle 8: Commitment to continual improvement in key areas of activity

Criterion 8.1:



Criterio	on / Indicator	Assessment Findings	Compliance
	·	, and develop and implement action plans that allow demonstrable continua	l improvement in
key ope			
8.1.1	The action plan for continual improvement shall be implemented, based on a consideration of the main social and environmental impacts and opportunities of the grower/mill, and shall include a range of Indicators covered by these Principles and Criteria. As a minimum, these shall include, but are not necessarily be limited to: • Reduction in use of pesticides(Criterion 4.6); • Environmental impacts (Criteria 4.3, 5.1 and 5.2); • Waste reduction (Criterion 5.3); • Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8); • Social impacts (Criterion 6.1); • Optimising the yield of the supply base. - Major compliance -	Reduction in use of pesticides (Criterion 4.6) The estate adopted several continuous improvements in reducing of pesticides i.e. increasing planting of beneficial plants mainly Tunera subulata, Cassia cobanensis and Antigonon leptopus. The estate also adopted planting of Legominious Cover Crop mainly Pueraria Javanica and Calopogonium Mucunoides at replanting area to minimize circle and selective weeding. Woody sprayings were carried out whenever necessary and only twice a year. Blanket spraying was not practiced encouraging soft grasses in inter row and frond stacking area. Mills wastes such as EFB were used as fertilizer in the selected fields where the application is economically viable currently in Tanjung Estate being the host estate for the mill Environmental impacts (Criteria 4.3, 5.1 and 5.2) Environmental impact assessment, management action plans and continuous improvement plan for the estate has been updated and monitored by management. Among others the improvement actions: Construction of sump at chemical and workshop to prevent ground or water contamination. Collect back chemicals bags and allocate store for control of misused. use of tray for tractor parking to prevent ground contamination Waste reduction (Criterion 5.3) The management had planned to reduce emission by daily inspection and monitoring for their farm tractors / lorries to prevent any leakage and problem which can impact on smoke emission. Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8)	Complied

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Criterion / Indicator	Assessment Findings	Compliance
	The management of the estate had plan to reduce emission by daily inspection and monitoring for their farm tractors/ lorries to prevent any leakage and problem which can impact on smoke emission	
	Optimising the yield of the supply base. The yield performance has always been the top priority in ensuring long-term economic and financial viability. In general, various efforts to optimise the yield of the plantation among others - maximizing crop recovery, - optimum ripeness standard (harvest ripe bunches only and 100% loose fruit collection), - the soil fertility were maintained and planting only high yielding planting material	
	 Genting Palm Oil Mill The mill had the following projects in the forthcoming 5 years in the CAPEX. Construction of the ESP plant to improve the dust particulate emission anticipated to commission in 2020. Cost of approximately RM.2.2m 3MCPD chemical removal from the CPO through new machinery installed in the oil process line anticipated in 2nd half of 2020. Bio-Gas Plant installation currently on feasibility study by GPB Head Office 	
	Action plan for continual improvement has been implemented, based on a consideration of the main social and environmental impacts and opportunities of the grower/mill. On-going monitoring of management plan was sighted for the following aspects: i) Reduction in use of pesticides – cattle grazing through integrated cattle management for the estate.	

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Criterion / Indicator	Assessment Findings	Compliance
	ii) Waste Reduction – Continuous recycling programme through 3R	
	campaign.	



Appendix B: Approved Time Bound Plan

No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certificati on	Status as of 23 July 2018	Any unresolved non- compliances				
1	Genting	Genting Sri Gading Estate,	Supply base for	Dec,2014	Certified	None				
2	Plantations (WM) Sdn Bhd	Genting Sungei Rayat Estate,	Genting Ayer Item Oil Mill,							
3	& Setiamas Sdn Bhd(100%)for	Genting Kulai Besar Estate,	Johor, Malaysia							
4	estates	Genting Tanah Merah Estate,		Dec,2015						
5	Genting Oil Mill Sdn Bhd (100%) for mill	Genting Tebong Estate,		July, 2015						
6	Genting Plantations (WM) Sdn Bhd (100%)for estates	Genting Selama Estate, Kedah, Malaysia		July,2015 To be recertified in July 2019	Voluntary Suspension of the Certificate w.e.f 1 Sept 2017	Land title conversion in progress				
7	Genting SDC Sdn Bhd (100%)	Genting Sabapalm Estate, Sabah, Malaysia	Supply base for Genting Sabapalm Oil Mill, Sabah, Malaysia	Aug,2015	Certified	None				
8	Genting Tanjung	Genting Tanjung Estate, Sabah,Malaysia	Supply base for Genting Tanjung	Aug,2016	Certified	None				
9	Bahagia Sdn Bhd (100%) for estates	Genting Tenegang Estate, Sabah,Malaysia	Oil Mill, Sabah, Malaysia							
10		Genting Layang Estate, Sabah, Malaysia								
11		Genting Bahagia Estate,								
12	Landworthy Sdn Bhd (84%)	Genting Landworthy Estate, Sabah, Malaysia								
13	Genting Tanjung	Genting Indah Estate, Sabah, Malaysia	Supply base for Genting Indah	Oct 2018		The Remediation Compensation				
14	Bahagia Sdn Bhd (100%) for estates	Genting Permai Estate, Sabah, Malaysia	Oil Mill, Sabah, Malaysia			Procedures is pending for Genting Kencana Estate.				
15		Genting Kencana Estate, Sabah, Malaysia				LUCA has been passed. Concept Note (CN) for Remediation and Compensation has been submitted to RSPO.				
16	Genting SDC Sdn Bhd (Genting Jambongan Estate, Sabah,Malaysia	Supply base for Genting Jambongan Oil	Sept 2019		Concept Note and Remediation Plan has been				



No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certificati	Status as of 23 July 2018	Any unresolved non- compliances
	100%) for estate and mill		Mill,Sabah,Malay sia			submitted to RSPO. RSPO allowed for Genting Jambongan to proceed with its certification programme.
17	Genting Plantations Bhd Wawasan Land Progress Sdn Bhd (100%)	Genting Sekong Estate, Sabah, Malaysia	Supply base for Genting Trushidup Oil Mill, Sabah, Malaysia	Sept,2017	Certified	None
18	Asiaticom Sdn Bhd (100%) Sawit Sukau Usahasama Sdn Bhd(56%)	Genting Suan Lamba Estate, Sabah, Malaysia				
19	PT Sepanjang Intisurya Mulia (70%)	Mulia 1 & 2 Mulia 3 & 4 Mulia 5 & 6	Supply base for Mulia Oil Mill, Kalimantan, Indonesia	Oct, 2017	Audited	None
20	PT Sawit Mitra Abadi (70%)	Abadi 1 & 2 Abadi 3 & 4				
21	Genting Plantations Berhad (100%)	Genting Mewah Estate, Sabah, Malaysia	Supply base for Genting Mewah Oil Mill,Sabah, Malaysia	Mar,2017	Certified	None
22	Genting Plantations (WM) Sdn Bhd (100%)	Genting Bukit Sembilan Estate, Kedah, Malaysia		July,2017	Certified	None
23	PT Globalindo Agung Lestari (60%)	Lamunti Barat Estate Lamunti Timur Estate I &II Mengkatip Estate I & II Bakuta Estate Plasma Timur & Barat	Supply base for Globalindo Oil Mill, Kalimantan, Indonesia	Oct,2023		In process of obtaining HGU NPP for PT UAI in
24	PT United Agro	PT UAI 1 & 2		Oct, 2023		progress. In the process of obtaining HGU for UAI.
	Indonesia(60%)	UAI Plasma				



No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certificati on	Status as of 23 July 2018	Any unresolved non- compliances
25	PT Susantri Permai (95%)	Puroh Estate Masaha Estate Zircon Hill Estate	Supply base for Golden Hill Oil Mill, Kalimantan, Indonesia	Oct, 2022		In the process of obtaining Forest Release and Forest Exchange prior to HGU application.
		SP Plasma		Oct, 2023		
26	PT Kapuas Maju Jaya (95%)	Waterfall Estate I & II Muhun Estate I & II Talawang Estate I & II	Supply bases for Golden Hill Oil Mill, Kalimantan Indonesia	Oct,2022		In the process of obtaining Forest Release and Forest Exchange prior to HGU application.
		KMJ Plasma		Oct, 2023		
27	PT Dwie Warna Karya (95%)	Golden Hill Estate I Golden Hill Estate II Diamond Hill Estate		Oct , 2022		In the process of obtaining Forest Release and Forest Exchange prior to HGU application.
		DWK Plasma		Oct, 2023		
28	PT Citra Sawit Cemerlang (70%)	CSC Estates	Supply base for CSC Oil Mill*	Oct,2021		In process of obtaining HGU.
29	PT Surya Agro Palma (70%)	SAP Estate 1&2 SAP Estate 3&4 SAP Estate 5&6	Supply base for SAP Oil Mill*	Oct, 2020		In process of obtaining HGU.
30	PT Agro Abadi	AAC 1 & 2				NPP In Progress.
	Cemerlang (70%)	AAC 3 & 4				HCV report being reviewed at HCVRN.
31	PT Palma Agro Lestari Jaya (70%)	PALJ Estates	Supply base for PALJ Oil Mill*	Aug,2023		NPP In Progress. HCV report under review by HCVRN.
		PALJ Plasma				
32	Knowledge One Investment Pte Ltd (85%)-PT Kharisma Inti Usaha (KIU)	KIU 1 & 2 KIU 3 & 4	Supply base for KIU Oil Mill	July, 2019		In progress to engage consultants to carry out assessments as per NPP requirements.
		KIU Plasma		July 2022		

Note: The above time-bound plan is subject to revision and changes by top management. If any change is made, the Certification Body will be notified before the next audit.

Estates not to be included into the TBP due to its future plan for property development.

^{*}Oil Mill planned for construction



No	Subsidiaries & Ownership (%)	Name of Estate
1	Genting Plantations (WM) Sdn Bhd	Genting Cheng Estate, Melaka
		Genting Sepang Estate, Selangor

Time bound Plan for Downstream Business (Supply Chain Certification)

No	Subsidiaries & Ownership (%)	Name of Plant	TBP for Certification	Status as of 31 March 2018	Any unresolved non compliances
1	Genting MusimMas Refinery Sdn Bhd (72%)	Genting MusimMas Refinery		Certified	None



Appendix C: GHG Reporting Executive Summary

The GHG emissions that were produced in 2018 for Genting Tanjung Palm Oil Mill and supply base was calculated using the PalmGHG Calculator version 3.0.1. The assessment team had verified the data input in the PalmGHG Calculator against operations records. PalmGHG Calculation Options selected 'Full version' and 'Exclude LUC Emission' calculation option is not applied. The records verified includes:

- i. Estates area planted data
- ii. Fuel consumed
- iii. Mill datas include CPO produced, PKO Produced and FFB Processed
- iv. Fertilizer consumed data for both estates and smallholders.

The summary of the Net GHG emitted in 2018 for Genting Tanjung Palm Oil Mill and supply base are as following:

Emission per product	tCO₂e/tProduct
СРО	1.32
PK	1.32

Extraction	%
OER	20.51
KER	5.38

Production	t/yr
FFB Process	314,483.93
CPO Produced	64,878.03
PK Produced	15,881.44

Land Use		На
OP Planted Area		16,962.38
OP Planted on peat		1
Conservation (forested)		499.04
Conservation (non-forested)		-
	Total	17,461.42

Summary of Field Emission and Sink

	Own Crop*		Group		3 rd Party		Total	
	tCO₂e	tCO ₂ e / FFB	tCO₂e	tCO ₂ e / FFB	tCO₂e	tCO ₂ e / FFB	tCO₂e	tCO₂e / FFB
Emission								
Land Conversion	149,722.17	0.50	-	1	-	1	149,722.17	0.50
CO ₂ Emission from fertilizer	9,798.66	0.03	-	-	-	-	9,798.66	0.03
N₂O Emmisions from peat	-	1	1	ı	-	1	ı	ı
N₂O Emmisions from fertilizer	8,579.94	0.03	-	1	-	1	8,579.94	0.03
Fuel Consumption	6,090.43	0.02	-	-	-	-	6,090.43	0.02
Peat Oxidation	-	-	-	-	-	-	-	-
Sink								
Crop Sequestration	- 82,888.33	- 0.28	-	-	-	-	- 82,888.33	- 0.28



Conservation Sequestration	- 4,576.20	- 0.02	-	-	1	-	- 4,576.20	- 0.02
Total	86,726.67	0.29	1		29,665.56	-	116,392.52	0.29

Summary of Mill Emission and Credit

	tCO₂e	tCO₂e/tFFB
Emission		
POME	39	96.05
Fuel Consumtion	70	08.44
Grid Electricity Utilisation	7,05	51.58 0.02
Credit		
Export of Grid Electricity	- 2,87	73.24 - 0.01
Sales of PKS		-
Sales of EFB		-
Total	5,28	32.83 0.01

Summary of Kernel Crusher Emission and Credit (if applicable)

Emissions	tCO₂e
PK from own mill	-
PK from other source	-
Fuel Consumptions	-
Total Crusher emissions	-

^{*}This mill has no kernel crusher operation.

Palm Oil Mill Effluent (POME) Treatment:		
Divert to Compost (%)	ı	
Divert to anaerobic diversion (%)	100	

POME Diverted to Anaerobic Digestion:	
Divert to anaerobic pond (%)	100
Divert to methane captured (flaring) (%)	-
Divert to methane captured (energy generation) (%)	-



Appendix D: General Chain of Custody Requirements for the Supply Chain

5.1 Ap	5.1 Applicability of the general chain of custody requirements for the supply chain			
	Requirement	Evidence For any N/A raised, justification is required.	Compliance (Yes / No or N/A)	
5.1.1	The General Chain of Custody requirements of the RSPO Supply Chain Standard shall apply to any organization throughout the supply chain that takes legal ownership and physically handles RSPO Certified Sustainable oil palm products at a location under the control of the organization including outsourced contractors. After the end product manufacturer, there is no further requirement for certification.	Genting Plantation headquarter has the physically handle the RSPO Certified Sustainable oil palm products. All trading, contract and sales were managed by Genting Plantation Marketing department at HQ that held Palm Trace registration number for respective mill (Genting Tanjung Oil Mill: RSPO_PO1000005521)	Yes	
5.1.2	Traders and distributors require a licence obtained from RSPO Secretariat to sell RSPO certified product but do not themselves require certification. When selling RSPO certified products, a licensed trader and/or distributor shall pass on the certification number of the product manufacturer and the applicable supply chain model.	Genting Tanjung Oil Mill (GTOM) is not a trader or distributor.	Not applicable	
5.1.3	Either the operator at site level or its parent company seeking certification shall be a member of the RSPO and shall register on the RSPO IT platform.	Company info available through RSPO IT Platform as following: Member Name Genting Tanjung Oil Mill Member ID RSPO_PO1000005521 RSPO Membership Number 1-0086-06-000-00(Genting Plantations Berhad)	Yes	
5.1.4	Processing aids do not need to be included within an organization's scope of certification.	No processing aids needed and included within GTOM scope of certification.	Yes	
5.2 Supply chain model				

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5.2.1	The site can only use the same supply chain model as its supplier or go to a less strict system. Declassification/downgrading can only be done in the following order: Identity Preserved -> Segregated -> Mass Balance.	The Palm Oil Mill receives and process both certified and non-certified FFB. Therefore, it uses the Mass Balance supply chain system and module. During the P&C assessment, the audit team verified the volumes and sources of certified and non-certified FFB entering the mill, the implementation of processing controls and volume sales of RSPO certified Products.	Yes
5.2.2	The site can use one (1) or a combination of supply chain models as audited and certified by the CB.	Genting Tanjung Oil Mill is certified with Mass Balance Module.	Yes
5.3. D	ocumented Procedures		
5.3.1	The site shall have written procedures and/or work instructions or equivalent to ensure the implementation of all elements of the applicable supply chain model specified. This shall include at minimum the following: • Complete and up to date procedures covering the implementation of all the elements of the supply chain model requirements.	Supply Chain and Traceability (Mill) Procedure Manual, Doc. No. SMP-GPB- 23, Rev.09 dated 23/9/2019 has been established to ensure the handling of incoming FFB and outgoing CPO and PK are carried out in a proper manner to meet the sustainability requirements for traceability and mass balance. Besides, procedures that are relevant were developed as below: a. Incoming Inspection (Direct Material), Doc. No. PM-PRD-04 dated 2/1/2018 b. Product Identification & Traceability, Doc. No. PM-PRD-01 dated 2/1/2018 c. Handling, Storage, Preservation and Delivery, Doc. No. PM-LAB-03 dated 2/1/2018 d. Internal Audit, Doc. No. PM-IA-01 dated 2/1/2018 e. Management Review, Doc. No. PM-MR-01 dated 2/1/2018	Yes
	Complete and up to date records and reports that demonstrate compliance with the supply chain model requirements (including training records).	Among the records included in the procedures are: a. Weighbridge tickets b. Dispatch of CPO/PK delivery note c. Daily Production Report	Yes

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		d. Mass Balance Worksheet e. Training records All the records were found to be up-to-date. The following training records were sighted for SCC: a) GHG Calculation/Mass Balance New Format Training dated 20/10/19 b) RSPO, MSPO and ISCC Supply Chain Training dated 16/8/19 c) Traceability and Mass Balance Training dated 16/8/19 The above trainings involved the person responsible such as Mill Manager, Weighbridge operator and transporters. Attendance list was sighted.	
	Identification of the role of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the organization's procedures for the implementation of this standard.	The Senior Mill Manager has appointed Chief Clerk of Genting Tanjung Oil Mill as person-in-charge for Supply Chain, Traceability and Mass Balance requirements of RSPO, ISCC and MSPO sustainability standards. Appointment letter dated 25/1/2017 was sighted. The person-in-charge has been trained on 23/10/2019 by Sustainability Executive. Interviewed with the Chief Clerk confirmed that she was able to demonstrate the implementation of their procedures in accordance to the standard.	Yes
5.3.2	The site shall have a written procedure to conduct annual internal audit to determine whether the organization; i) conforms to the requirements in the RSPO Supply Chain Certification Standard and the RSPO Market Communications and Claims Documents.	Internal Audit Procedure, Doc. No. PM-IA-01 dated 2/1/2018 was developed and implemented in the Oil Mill. The frequency of the internal audit is not less than once a year as per the procedure. The requirements of RSPO have been addressed in the procedure.	Yes
	ii) effectively implements and maintains the standard requirements within its organization	The last internal audit was carried out on 24/10/2019 by Sustainability Executive. Verified that the Audit Plan, Audit Checklist and Audit Report been prepared and conducted	Yes



		accordingly. There was 1 non-conformance raised during the audit and been closed effectively.	
.4. Purchasing and goods in			
products are in compliance and the RSPO certified products is made a form: The name and address of the buy. The name and address of the sell. The loading or shipment/delivery. The date on which the document. A description of the product, in	date; s were issued; cluding the applicable supply chain gated or Mass Balance or the approved vered; cion;	When FFB delivered to the mill from the estates, the transporters presented Delivery Order (DO) to the mill weighbridge clerk in order the FFB to be received by the mill. Sampled following FFB Despatch Note from RSPO certified estates: a) Despatch Note#094783 dated 30/10/19 – Genting Landworthy Estate b) Despatch Note#107733 dated 31/10/19 – Genting Tanjung Estate c) Despatch Note#62086 dated 19/9/19 – Genting Bahagia Estate d) Despatch Note#054233 dated 15/9/19 – Genting Layang Estate Verified that name and address of the buyer, name and address of the seller, loading or shipment/delivery date, date on which the documents were issued, description of the product – Mass Balance, quantity of the products delivered, related transport documentation- D.O, Supply Chain certificate number of the seller & identification number been made available accordingly on the sampled Despatch Note.	Yes
document or across a range of do	can be presented either on a single ocuments issued for RSPO certified oil very notes, shipping documents and	The information was available in various documents such as delivery order and weighbridge tickets.	Yes
	oil palm products shall ensure that the O certified. For sites that are required	The mill has a list of certified FFB suppliers which has the	

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	to announce and confirm trades in the RSPO IT platform, this shall include making Shipping Announcements/Announcements and Confirmations on the RSPO IT platform per shipment or group shipments. Refer to section 5.7.1 of this document for further guidance.	information about certificate number and validity period. This is applied to both second and third party FFB suppliers. The origins of all third-party sourced Fresh Fruit Bunches (FFB) is verified via list of External Stakeholders (FFB Suppler) approved list dated Oct-2019. Verified that Shipping Announcements/Announcements and Confirmations on the RSPO IT platform per shipment.	Yes
	• A check of the validity of the Supply Chain Certification of suppliers is required for all sites that are SC certified. This shall be checked via the list of RSPO Supply Chain Certified sites on the RSPO website (www.rspo.org) at least annually or through the RSPO IT Platform by confirmation of (shipping) announcements.	A check of the validity of supply chain certification of supplier is done via the list of RSPO Supply Chain Certified sites on the RSPO website (www.rspo.org).	Yes
	The validity of licence for traders and distributors shall also be checked via the RSPO website at least annually or through the RSPO IT platform by confirmation of shipping announcements / announcements.	NA – this part is applicable for supply chain actor after refinery.	Not applicable
5.4.2	The site shall have a mechanism in place for handling non-conforming oil palm products and/or documents.	Addressed in the SOP, Supply Chain and Traceability, SMP-GPB-23, Rev:09 dated 23/9/19, clause 9.7 and 9.8 for handling of Non-conforming Products.	Yes
5.5. O	utsourcing activities		
5.5.1	In cases where an operation seeking or holding certification outsources activities to independent third parties (e.g. subcontractors for storage, transport or other outsourced activities), the operation seeking or holding certification shall ensure that the independent third party complies with the requirements of the RSPO Supply Chain Certification Standard. A CPO mill and independement mil cannot outsource processing activities like refining or crushing.	The company has outsourced the transportation for CPO and PK delivery to third parties. Transporter Agreements were sighted as below: a. Landasan Kember Sdn Bhd valid from 1/1/2018 to 31/12/2020 for CPO and PK. b. Chong Shu Min Trading valid from 1/1/2018 to 31/12/2020 for CPO and PK.	Yes
	This requirement is not applicable to outsourced storage facilities where the management of the oil palm product(s) and instructions for tank	Requirement to adhere to RSPO standard is clearly defined in the agreement and the contractors have acknowledged on the	

	movements are controlled by the certified organization (not the tank farm manager).	requirements to be complied. The transporters have been trained on the RSPO Supply Chain and Traceability (Mill) procedure on 16/8/19 by Sustainability Executive. Attendance list of the training was sighted. The management has carried out Supplier Monitoring Report – CPO Tanker Transporters on yearly basis and the last monitoring was carried out on 30/06/2019 by Mill Manager for the monitoring period from 1/6/2018 to 30/6/2019 for Landasan Kembar and on 31/7/19 for monitoring period from 1/8/18-31/7/19 for Chong Shu Min Trading. The management has decided to continue the transporters as approved suppliers.	
5.5.2	Sites which include outsourcing within the scope of their RSPO Supply Chain certificate shall ensure the following: a. The site has legal ownership of all input material to be included in outsourced processes;	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable
	b. The site has an agreement or contract covering the outsourced process with each contractor through a signed and enforceable agreement with the contractor. The onus is on the site to ensure that certification bodies (CBs) have access to the outsourcing contractor or operation if an audit is deemed necessary.	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable
	c. The site has a documented control system with explicit procedures for the outsourced process which is communicated to the relevant contractor.	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable
	d. The site seeking or holding certification shall furthermore ensure (e.g. through contractual arrangements) that independent third parties engaged provide relevant access for duly accredited CBs to their	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable



this is announced in advance.		
The site shall record the names and contact details of all contractors used for the processing or physical handling of RSPO certified oil palm products.	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable
The site shall at its next audit inform its CB of the names and contact details of any new contractor used for the processing or physical handling of RSPO certified oil palm products.	Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill.	Not applicable
les and goods out		
 The supplying site shall ensure that the following minimum information for RSPO certified products is made available in document form. The name and address of the buyer; The name and address of the seller; The loading or shipment/ delivery date; The date on which the documents were issued; A description of the product, including the applicable supply chain model (Identity Preserved, Segregated or Mass Balance or the approved abbreviations); The quantity of the products delivered; Any related transport documentation; Supply chain certificate number of the seller; A unique identification number 	 Buyer: Genting Musimmas Refinery Sdn. Bhd.; Contract # SSD/1019/T01CPO; Date: 24/9/2019; Commodity: ISCC EU Crude Palm Oil; Quantity: 3,220mt CPO RSPO MB (certified) Buyer: Genting Musimmas Refinery Sdn. Bhd.; Contract # SSD/1019/T02CPO; Date: 24/9/2019; Commodity: RSPO MB Crude Palm Oil; Quantity: 1,530mt 	Yes
	for the processing or physical handling of RSPO certified oil palm products. The site shall at its next audit inform its CB of the names and contact details of any new contractor used for the processing or physical handling of RSPO certified oil palm products. Ies and goods out The supplying site shall ensure that the following minimum information for RSPO certified products is made available in document form. The name and address of the buyer; The name and address of the seller; The loading or shipment/ delivery date; The date on which the documents were issued; A description of the product, including the applicable supply chain model (Identity Preserved, Segregated or Mass Balance or the approved abbreviations); The quantity of the products delivered; Any related transport documentation; Supply chain certificate number of the seller;	for the processing or physical handling of RSPO certified oil palm products. The site shall at its next audit inform its CB of the names and contact details of any new contractor used for the processing or physical handling of RSPO certified oil palm products. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certification as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certified products as the CPO mill. Not applicable as there was no outsourcing activity which is within the scope of their RSPO Supply Chain Certified products available in trading contract documents as per following sample contracts: CPO (uncertified) Buyer: Lahad Datu Edible Oils Sdn. Bhd.; Contract # SSD/1019/T01CPO; Date: 19/9/2019; Commodity: Crude Palm Oil; Quantity: 1,000mt CPO ISCC (certified) Buyer: Genting Musimmas Refinery Sdn. Bhd.; Contract # SSD/1019/T02CPO; Date: 24/9/2019; Commodity: RSPO MB

	 Buyer: KLK Premier Oils Sdn. Bhd.; Contract # SSD/1019/T01PK; Date: 23/9/2019; Commodity: Palm Kernel; Quantity: 300mt PK RSPO MB (certified) Buyer: KLK Premier Oils Sdn. Bhd.; Contract # SSD/1019/T02PK; Date: 23/9/2019; Commodity: RSPO MB Palm Kernel; Quantity: 1,000mt 	
Information shall be complete and can be presented either on a single document or across a range of documents issued for RSPO certified oil palm products (for example, delivery notes, shipping documents and specification documentation).	A complete and detail information were presented in the transaction documents as per following: Sample dispatch of CPO: - Uncertified Buyer: Lahad Datu Edible Oils Sdn. Bhd.; W/bridge ticket # CPO19000331W; Date: 25/9/2019; DO # 26418; Contract # SSD/0919/T03CPO; Nett weight: 27,340kg; Vehicle # SAB2957V/SS2217V - ISCC EU Buyer: Genting Musimmas Refinery Sdn. Bhd.; W/bridge ticket # CPOEU19001363W; Date: 13/11/2019; DO # 73069/23055; Contract # SSD/1019/T01CPO; Nett weight: 40,220kg; Vehicle # SAB3718Y/SS908V - RSPO MB Buyer: Genting Musimmas Refinery Sdn. Bhd.; W/bridge ticket # CPOMB19000115W; Date: 11/10/2019; DO # 26576/72556; Contract # SSD/1019/T02CPO; Nett weight: 38,750kg; Vehicle # SM6378T/S838	Yes
	Sample dispatch of CPO: - Uncertified Buyer: KLK Premier Oils Sdn. Bhd.; W/bridge ticket # PK19000194W; Date: 30/10/2019; DO # 26784/72901; Contract # SSD/1019/T01PK; Nett weight: 19,840kg; Vehicle # SD7848A - RSPO MB Buyer: KLK Premier Oils Sdn. Bhd.; W/bridge ticket # PKMB19000616W; Date: 13/11/2019; DO #	

		23057/73091; Contract # SSD/1019/T02PK; Nett weight: 18,710kg; Vehicle # SD858F	
	• For sites that are required to announce and confirm trades in the RSPO IT platform, this shall include making Shipping Announcements / Announcements and Confirmations on the RSPO IT platform per shipment or group of shipments. Refer to section 5.7.1 of this document for further guidance.	Announcement registered in PalmTrace system by the HQ Sales Department personnel. Based on PalmTrace transaction report, there were multiple (as per appendix) shipping announcements of both CSPO and CSPK made since the last assessment.	Yes
5.7. Re	egistration of transactions		
5.7.1	 Supply chain actors who: are mills, traders, crushers and refineries and; take legal ownership and/or physically handle RSPO Ceritified Sustainable oil palm products that are available in the yield scheme of the RSPO IT Platform (Figure 2 and 3, Refer Annex 1) shall register their transaction in the RSPO IT platform and confirm upon receipt where applicable. 	As per CPO/PK Sales Procedure; Doc. # PM-MKT-01; Rev. 00; Issue date: 2/1/2018, the registration of PalmTrace was carried out by the HQ Sales Department based in Tawau. All transactions were registered accordingly in the PalmTrace.	Yes
5.7.2	 The involved supply chain actors mentioned in 5.7.1 shall do the following actions in the RSPO IT Platform: Shipping Announcement / Announcement: When RSPO certified volume is sold as certified, the volumes of products that are in the yield scheme (Figure 2 and 3, refer Annex 1) shall be registered as a Shipping Announcement / Announcement in the RSPO IT Platform. The declaration time to do Shipping announcement / Announcement is based on members' own standard operating procedures. 	Based on the announcement summary, all the registrations were found to be in order.	Yes
	Trace: When RSPO certified volumes are sold as RSPO certified to actors in the supply chain beyond the refinery, the volume shall be traced at least annually. Tracing triggers the generation of a trace document with a unique traceability number. Tracing can be done in a consolidated way at least annually.	Not applicable. Products are not sold beyond refinery.	Yes

	Remove: RSPO certified volumes sold under other scheme or as conventional, or in case of underproduction, loss or damage shall be removed.	Based on the accounting (Mass Balance Allocation Sheet), the removal of volumes was done correctly when the products were sold as conventional.	Yes
	Confirm: Acknowledge the purchase of RSPO certified volume by confirming Shipping Announcements / Announcements.	Based on the announcement summary, all the confirmations were found to be in order.	Yes
5.8. Tr	aining		
5.8.1	The organization shall have a training plan on RSPO Supply Chain Standards requirements, which is subject to on-going review and is supported by records of the training provided to staff.	Genting Tanjung Oil Mill has developed Training Plan 2019 which has planned for the training of weighbridge operation and supply chain & traceability.	Yes
5.8.2	Appropriate training shall be provided by the organization for personnel carrying out the tasks critical to the effective implementation of the supply chain certification standard requirements. Training shall be specific and relevant to the task(s) performed.	Training records were found to be up-to-date. The following training records were sighted for SCC: a) GHG Calculation/Mass Balance New Format Training dated 20/10/19 b) RSPO, MSPO and ISCC Supply Chain Training dated 16/8/19 c) Traceability and Mass Balance Training dated 16/8/19 The above trainings involved the person responsible such as Mill Manager, Weighbridge operator and transporters. Attendance list was sighted.	Yes
5.9. R	ecord Keeping		
5.9.1	The organization shall maintain accurate, complete, up-to-date and accessible records and reports covering all aspects of these RSPO Supply Chain Certification Standard requirements.	Raw data records from GTOM Factory Crop Intake And Production Statement for daily, monthly to date and yearly to date production report was transferred to Mass Balance Worksheet – Monthly Input; ISCC, RSPO and MSPO Sustainable Products – Monthly Movement Summary Report (CPO) and Monthly Movement Summary Report (PK). Based on these records, the following were derived for Period of Nov 2018 – Oct 2019:	Yes



5.11. C	5.11. Claims			
5.10.2	Conversion rates shall be periodically updated to ensure accuracy against actual performance or industry average if appropriate.	The facility is using the actual extraction rate and therefore updating of rates is not necessary.	Yes	
5.10.1	Where applicable a conversion rate shall be applied to provide a reliable estimate for the amount of certified output available from the associated inputs. Organizations may determine and set their own conversion rates which shall be based upon past experience, documented and applied consistently. Guidance on conversion rates is published on the RSPO website (www.rspo.org); RSPO Rules for Physical Transition of Oleochemicals and its Derivaties. This is relevant for derivatives of Palm Oil and Palm Kernel Oil, as used in the oleochemical and personal care industries.	Conversion factor of CPO and PK production is depending on the actual OER and KER. Previous period under review's average were reported in earlier section of this report.	Yes	
5.10. C	Conversion factors			
5.9.3	The organization shall be able to provide the estimate volume of palm oil/palm kernel oil content (separate categories) in the RSPO certified oil palm product and keep an up to date record of the volume purchased (input) and claimed (output) over a period of twelve (12) months.	Based on the Mass Balance Sheet, the volume of CPO and PK has been allocated to both certified and noncertified products.	Yes	
5.9.2	Retention times for all records and reports shall be a minimum of two (2) years and shall comply with legal and regulatory requirements and be able to confirm the certified status of raw materials or products held in stock.	All relevant records related to supply chain available since at least past 2 years. Current records shown positive stock was reported as of the record dated $31/10/2019$ for CPO = $2,132.91$ mt.	Yes	
		 Total FFB received (certified): 315,483.93mt Total FFB received (uncertified): 71,696.99mt Total FFB processed: 387,180.92mt Total CPO produced: 79,622.36mt Total PK produced: 19,620.12mt 		



5.11.1	The site shall only make claims regarding the use of or support of RSPO certified oil palm products that are in compliance with the RSPO Rules on Market Communications and Claims.	RSPO trademark was not use. Nonetheless, the facility is aware with the requirements of the RSPO Rules on Market Communications and Claims.	Yes	
Genera	al corporate communications			
4.1	A corporate communication is one made by any RSPO member that highlights its membership of the RSPO and/or its commitment to the principles of the RSPO. Corporate communication is an 'off-product' claim.	No "off-product" claim made made by TSH LDPOM in the industry public domain.	Yes	
4.2	In corporate communications a member is allowed to: a. Display its RSPO membership status b. Display the RSPO web address (www.rspo.org) c. State that the member supports the work of the RSPO d. State the member's history with regard to the RSPO. e. Use the RSPO trademark to promote its membership of the RSPO. Additionally, where an RSPO member displays the RSPO trademark in digital format this must be accompanied by the text 'Check our progress'	Not applicable.	Yes	
4.3	at www.rspo.org' where the link must lead to the member's profile page. In corporate communications RSPO members must not make any statement that may lead consumers to believe that RSPO membership by itself implies the selling of RSPO-certified oil palm products.	Not applicable.	Yes	
4.4	Members must ensure that all communication is consistent, clear and cannot mislead consumers or other stakeholders as to the certified content of oil palm products in the member's own products.	Not applicable.	Yes	
4.5	Members are not allowed to use the RSPO corporate logo as shown in the RSPO Rules on Market Communications & Claims document. This is for the sole use of the RSPO secretariat.	Not applicable.	Yes	
Busine	ess to business communications			

5.1	Business to Business communication relates to RSPO members in the supply chain selling to and/or communicating with other organizations in the supply chain about the use of certified sustainable oil palm products.	Business to Business communication were made through the CSPO and CSPK trading contractual and transactions documentations between the mill and buyers. No further communications made by Genting for its raw products beyond its refineriy and oleochemical plants buyers.	Yes
5.2	When confirming the sale of certified oil palm products, members must adhere to the requirements of the RSPO SCCS. This includes stating the supply chain model and certificate number under which the claim is being made.	Not applicable.	Yes
5.3	Where a distributor or wholesaler takes title to products containing certified sustainable oil palm products, the requirements of the RSPO SCCS can follow either of two options:	Not applicable.	Yes
	 a. If the distributor or wholesaler holds only a Distributor license, it may only communicate RSPO-certified oil palm products by linking the product to the manufacturer using the manufacturer's SCCS certificate number. This covers both brand and own brand products. However, in the case of own brand products it is essential that customers are aware that the product has been made on behalf of the distributor or wholesaler, with specific evidence either through on-pack claims or documentation. b. If the distributor or wholesaler is supply chain-certified they should follow the requirements outlined in section 5.2. 		
5.4	A certified member can provide information to its customers detailing the presence of certified palm oil contained within a product even if it is not eligible for a product-specific under RSPO rules. The end product must not be labelled as certified or sold in such a way that implies RSPO certification.	Not applicable.	Yes
	For example, a retailer or food service company may require a breakdown of all palm based ingredients within an end product and the certified		

	status of each. This information may be provided by a certified RSPO member without constituting a product-specific claim.		
Busin	Business to consumer communication		
6.1	Only RSPO members that have supply chain certification are allowed to make business to consumer claims about the certified sustainable oil palm products contained within product(s), which are known as 'product-specific' claims. Product-specific claims are voluntary.	Not applicable.	Yes
6.2	Only RSPO members who have supply chain certification are authorised to use the RSPO trademark and/or RSPO label, with the exception of RSPO Credits and of retailers in accordance with 6.8 below.	Not applicable.	Yes
6.3	When on-pack claims on RSPO-certified sustainable oil palm products are used, the RSPO trademark and associated identification number must be present.	Not applicable.	Yes
6.4	Business to consumer communication shall not include information about the claimant's RSPO membership status.	Not applicable.	Yes
6.5	Members shall not communicate to consumers information about their suppliers' RSPO membership status.	Not applicable.	Yes
6.6	Use of the RSPO trademark is restricted to claims about RSPO-certified sustainable palm oil products and it is not authorised for use in relation to any other ingredient.	Not applicable.	Yes
6.7	Use of any other trademark or logo to highlight the presence of RSPO-certified sustainable oil palm products is an unauthorised product-specific claim.	Not applicable.	Yes
6.8	RSPO members who are retailers or food service companies can apply for an RSPO trademark license for use in business to consumer communications, provided they can demonstrate the validity of these claims to an RSPO-accredited certification body (CB). This will be	Not applicable.	Yes



	undertaken via a remote audit, prior to the trademark use, during which the retailer or food service company will need to demonstrate that the use of the trademark is in compliance with the rules contained within this document and that the claim itself can be supported through a certified supply chain. Any other palm oil claims, including those highlighting the absence of palm oil, must be highlighted to the CB during the audit to ensure that all claims comply with the requirements of these rules. The CB will confirm the outcome of these audits, to be conducted annually, to RSPO who may continue to grant a trademark license or withdraw permission based upon the audit findings. This is in keeping with the rules applying to RSPO supply chain certified members. The guidance document for audits is available on www.rspo.org.			
Audito	MODULE B – MASS BALANCE SPECIFIC RULES Auditor Hint: This specific rules shall be audited concurrently with the relevant Module C (including Module F & G) under the Supply Chain Modular Requirements			
Minim	um Mass Balance content			
	Where there is any percentage of non-certified oil palm within the product, the reason for this must be fully justified and an action plan for moving to fully certified oil palm must be in place, in accordance with the requirements of the RSPO SCCS. In addition, the non-certified volume must be covered by equivalent volume of RSPO Credits.	GTOM only delivered 100% oil palm content of RSPO MB-certified products to its buyers.	Yes	
Labelling and trademark (MB)				
	Members are allowed to use the RSPO label in one of the following ways:	Not applicable.	Yes	
	Surrounded by the text: `Certified sustainable palm oil'.			
	• The RSPO label MUST contain the tag 'MIXED'. The tag MIXED designates oil palm products sourced under the Mass Balance (MB) supply chain system, which administratively balances inputs and outputs of certain palm oil volumes. The tag 'MIXED' on a product does not			



	guarantee that the product itself contains the certified material; some or all of it may reside in a product that does not carry a claim.		
	a. • The RSPO label can also include the statement: '[The palm oil contained in this product] contributes to the production of certified sustainable palm oil'. Wherever the RSPO trademark is displayed, the applicable trademark license number must be shown immediately under or next to the trademark or the 'statement'. Font must be Calibri, font size must be at least 4 pt (1.4 mm or 0.06 inch). In onpack communications, the RSPO trademark can be printed anywhere on the pack. Further guidance on use of the trademark is provided in the RSPO Trademark License Terms and Conditions and in Annex 1 of the Rules on Market Communications & Claims document.		
Messa	ging (MB)		
	 Messaging ALLOWED in storytelling in product-related communications includes: [Oil palm products]/[palm oil]/[palm kernel oil] from RSPO-certified mills and plantations were mixed with non-certified oil palm products in the supply chain. The volume of [oil palm products][palm oil]/[palm kernel oil] in this product reflects an equivalent volume of palm oil or palm kernel oil produced by RSPO certified mills and plantations. In off-product communications, reference to (or images of) particular RSPO-certified production units, if the relationship to those units can be shown in company records is allowed. 	Not applicable.	Yes
	Messaging NOT ALLOWED in storytelling in product-related communications:	Not applicable.	Yes



	• Anything that can lead consumers to believe that RSPO-certified palm products are (certified to be) part of the product.		
5.12. 0	Complaints		
5.12.1	The organization shall have in place and maintain documented procedures for collecting and resolving stakeholder complaints.	The procedure for complaints (Complaints and grievances procedure, SMP-GPB-19, Rev: 03, dated 21/3/2018 was established.	Yes
5.13. N	Management Review		
5.13.1	The organization is required to hold management reviews annually at planned intervals, appropriate to the scale and nature of the activities undertaken.	The company has established Management Review procedure, Doc. No. PM-MR-01 dated 2/1/2018 on RSPO Supply Chain Certification Standard requirements. The frequency of the management review was set at least once a year.	Yes
5.13.2	 The input to management review shall include information on: Results of internal audits covering RSPO Supply Chain Certification Standard. Customer feedback. Status of preventive and corrective actions. Follow-up actions from management reviews. Changes that could affect the management system. Recommendations for improvement. 	The last management review meeting was conducted on 31/10/2019 and meeting minutes was sighted. All the inputs were covered during the meeting as verified through the meeting minutes prepared by the Sustainability Executive – GPOS signed dated 7/11/19.	Yes
5.13.3	The output from the management review shall include any decisions and actions related to: • Improvement of the effectiveness of the management system and its processes. • Resource needs.	The output from management review including decisions and actions were clearly recorded in the minute of meeting dated 7/11/2019 pertaining to the improvement and resource needs.	Yes





Appendix E: CPO Mill Supply Chain Assessment Report (Module E - CPO Mills: Mass Balance)

		Compliance
The Palm Oil Mill receives and process both certified and non-certified FFB. Therefore, it uses the Mass Balance supply chain system and module. During the P&C assessment, the audit team verified the volumes and sources of certified and non-certified FFB entering the mill, the implementation of processing controls and volume sales of RSPO certified Products.		Yes
The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in this public summary report. The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in this public summary report. The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in this public summary report.		
E.2.2 The mill shall also meet all registration and reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization		
Member Name	Genting Tanjung Oil Mill	Yes
Member ID	RSPO_PO1000005521	
RSPO Membership Number	1-0086-06-000-00(Genting Plantations Berhad)	
	certified FFB. The system and modu verified the volum FFB entering the and volume sales The estimated to potentially be propublic summary republic summary rep	certified FFB. Therefore, it uses the Mass Balance supply chain system and module. During the P&C assessment, the audit team verified the volumes and sources of certified and non-certified FFB entering the mill, the implementation of processing controls and volume sales of RSPO certified Products. The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in this public summary report. Company info available through RSPO IT Platform as following: Member Name Genting Tanjung Oil Mill Member ID RSPO_PO1000005521 RSPO Membership 1-0086-06-000-00(Genting Plantations Berhad)



E.3.1 The site shall have written procedures and/or work instructions to ensure the implementation of all the elements specified in these requirements. This shall include at minimum the following: a) Complete and up to date procedures covering the implementation of all the elements in these requirements;	Supply Chain and Traceability (Mill) Procedure Manual, Doc. No. SMP-GPB- 23, Rev.09 dated 23/9/2019 has been established to ensure the handling of incoming FFB and outgoing CPO and PK are carried out in a proper manner to meet the sustainability requirements for traceability and mass balance. Besides, procedures that are relevant were developed as below:	Yes
	a. Incoming Inspection (Direct Material), Doc. No. PM-PRD-04 dated 2/1/2018 b. Product Identification & Traceability, Doc. No. PM-PRD-01 dated 2/1/2018 c. Handling, Storage, Preservation and Delivery, Doc. No.	
	PM-LAB-03 dated 2/1/2018 d. Internal Audit, Doc. No. PM-IA-01 dated 2/1/2018 e. Management Review, Doc. No. PM-MR-01 dated 2/1/2018	
b) The name of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the site procedures for the implementation of this standard.	The Senior Mill Manager has appointed Chief Clerk of Genting Tanjung Oil Mill as person-in-charge for Supply Chain, Traceability and Mass Balance requirements of RSPO, ISCC and MSPO sustainability standards. Appointment letter dated 25/1/2017 was sighted. The person-in-charge has been trained on 23/10/2019 by Sustainability Executive. Interviewed with the Chief Clerk confirmed that she was able to demonstrate the implementation of their procedures in accordance to the standard.	Yes
E.3.2 The site shall have documented procedures for receiving and processing certified and non-certified FFBs.	Supply Chain and Traceability (Mill) Procedure Manual, Doc. No. SMP-GPB- 23, Rev.09 dated 23/9/2019 has been established to ensure the handling of incoming FFB and outgoing certified and uncertified CPO and PK are carried out in a proper manner to meet the sustainability requirements for traceability and mass balance. System available to make marking on the receiving documents to differentiate the certified and noncertified FFB received. Interviewed the weighbridge officer and confirmed	Yes

...making excellence a habit[™]

bsi.

	that the FFB from own estates will have the stamp on the dispatch chit.	
E.4 Purchasing and goods in		
E.4.1 The site shall verify and document the volumes of certified and non-certified FFBs received.	Daily records are prepared at the entry point at the weighbridge. Daily summary and monthly summary documented for all the certified and noncertified FFB. Records verified by internal and external audit. The accompanying documents of incoming FFB from own estate are estate's weighing bridge tickets which has the info about name of estate, RSPO certificate number, weighbridge ticket number, seal number, date of delivery, field number, number of bunches. Upon arrival at the mill, the mill issues its weighbridge ticket as confirmation of receipt. The estate's ticket number is recorded in the mill's ticket number. For example; Genting Layang Estate, ticket no. FFB19032094W dated 15/09/19. DO No. 054233, Lorry No. SS5312H, weight: 9850kg. ID: RSPO certified FFB, certificate no. RSPO 652320. For non-certified third party crop, they present their DO to the mill and mill's issues weighbridge ticket as confirmation of receipt. All 3rd party crops will be put under non-certified portion crop. E.g. sighted FFB D.O# 1684 from Anchor Prospects Sdn Bhd.	Yes
E.4.2 The site shall inform the CB immediately if there is a projected overproduction of certified tonnage.	The facilities aware of the procedure to inform CB immediately as written in the documented procedure of Supply Chain and Traceability (Mill) Procedure Manual, Doc. No. SMP-GPB- 23, Rev.09 dated 23/9/2019.	Yes



E.5.1 a) The site shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a real-time basis and/ or three-monthly basis.	Balancing of RSPO certified FFB received and deliveries of RSPO certified CPO and PK was base on records of following: - Weighbridge tickets - Dispatch of CPO/PK delivery note - Daily Production Report - Mass Balance Worksheet	Yes
(b) All volumes of palm oil and palm kernel oil that are delivered are deducted from the material accounting system according to conversion ratios stated by RSPO.	Based on the Mass Balance Sheet, the volume of CPO and PK has been allocated to both certified and noncertified products.	Yes
c) The site can only deliver Mass Balance sales from a positive stock. Positive stock can include product ordered for delivery within three (3) months. However, a site is allowed to sell short. (ie product can be sold before it is in stock.)	All relevant records related to supply chain available since at least past 2 years. Current records shown positive stock was reported as of the record dated 31/10/2019 for CPO = 2,132.91 mt.	Yes
E.5.2 In cases where a mill outsources activities to an independent palm kernel crush, the crush still falls under the responsibility of the mill and does not need to be separately certified. The mill has to ensure that the crush is covered through a signed and enforceable agreement	No outsourcing activities of palm kernel crush since the mill sold its certified product as PK.	Yes



Supply Chain Declaration

A. Monthly Records of Certified and Uncertified FFB Received since the last audit					
No.	Month - Year	Volume of FFB from certified supply bases (mt)	Volume of FFB from uncertified supply bases (mt)	Total FFB/Month (mt)	
1	November 2018	29,137.81	7,878.11	37,115.92	
2	December 2018	34,925.48	7,714.87	42,740.35	
3	January 2019	27,863.09	7,208.36	35,171.45	
4	February 2019	27,046.20	6,328.87	33,475.07	
5	March 2019	28,228.45	6,220.77	34,549.22	
6	April 2019	25,172.30	4,827.87	30,100.17	
7	May 2019	25,322.28	4,509.90	29,932.18	
8	June 2019	21,930.30	4,787.21	26,817.51	
9	July 2019	22,123.59	4,483.81	26,707.40	
10	August 2019	21,528.58	5,107.62	26,736.20	
11	September 2019	23,559.10	5,944.96	29,604.06	
12	October 2019	27,446.75	6,683.64	34,230.39	
Total		314,283.93	71,695.99	385,979.92	

B. Mo	B. Monthly Records of Certified CPO & PK since the last audit				
No.	Month - Year	Certified CPO (mt)	Certified PK (mt)		
1	November 2018	6,011.13	1,471.46		
2	December 2018	7,205.13	1,763.74		
3	January 2019	5,748.16	1,407.09		
4	February 2019	5,579.63	1,365.83		
5	March 2019	5,823.53	1,425.54		
6	April 2019	5,193.05	1,271.20		
7	May 2019	5,223.99	1,278.78		
8	June 2019	4,524.22	1,107.48		
9	July 2019	4,564.10	1,117.24		
10	August 2019	4,441.35	1,087.19		
11	September 2019	4,860.24	1,189.73		
12	October 2019	5,662.26	1,386.06		
Total	1	64,836.77	15,871.34		



C. Records of Certified CPO & PK Sold under PalmTrace to Buyers since the last audit (if any)				
No.	Buyers Name	Palmtrace Trading License Number	Certified CPO Sold (mt)	Certified PK Sold (mt)
1	К	RSPO_PO1000001517	-	14,622.60
2	G	RSPO_PO1000005763	4,256.12	-
3	L	RSPO_PO1000006525	-	377.03
	Total		4,256.12	14,999.63

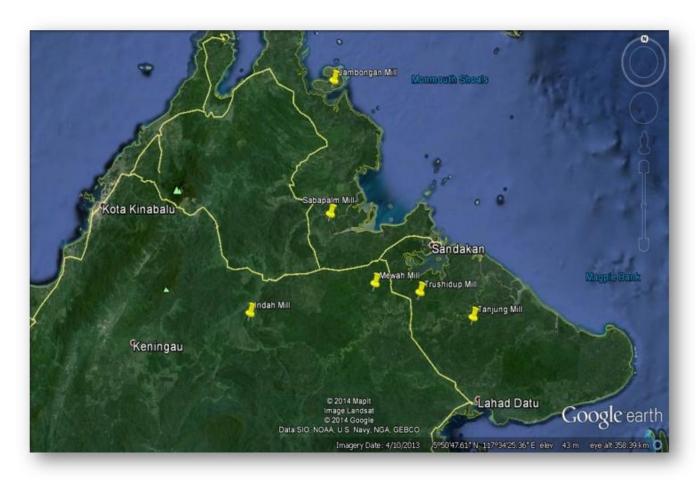
D. Records of CPO & PK Sold under other schemes to Buyers since the last audit (if any)				
No.	Buyers Name	Scheme Name	CPO Sold (mt)	PK Sold (mt)
1	G	ISCC	57,858.60	-
Total			57,858.60	-

E. Records of CPO & PK Sold as conventional to Buyers since the last audit (if any)			
No. Buyers Name CPO Sold PK Sold (mt) (mt)			
Nil	N/A	N/A	N/A

F. Records of Certified CPO Sold under RSPO Credits to Buyers since the last audit (if any)			
No. Buyers Name PalmTrace Trading RSPO Credits of License Number Certified CPO Sold (mt)			
Nil	N/A	N/A	N/A

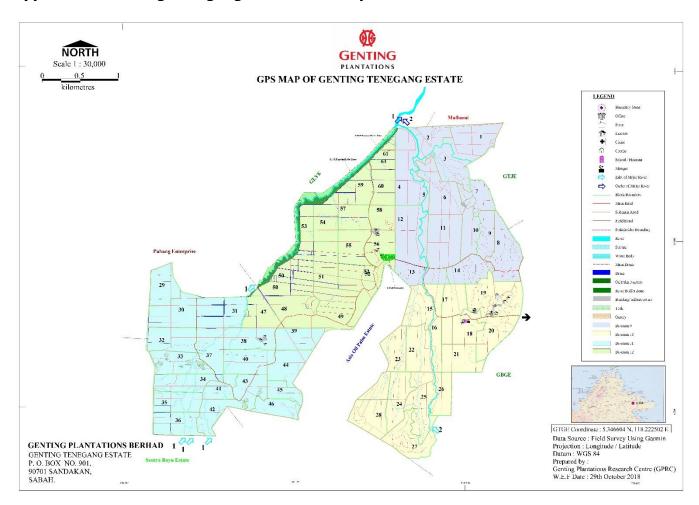


Appendix F: Location Map of Genting Tanjung Oil Mill Certification Unit



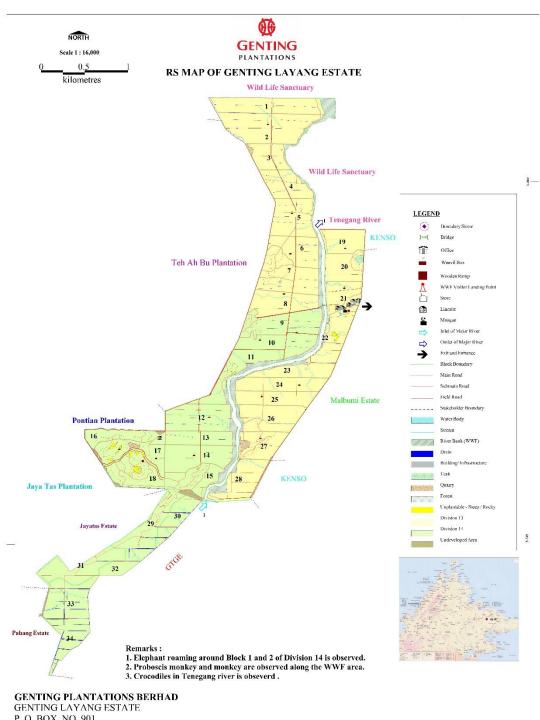


Appendix G: Genting Tenegang Estate Field Map





Appendix H: Genting Layang Estate Field Map



GENTING LAYANG ESTAT P. O. BOX NO. 901, 90701 SANDAKAN, SABAH. Date: 15/08/2017

Prepared By : Genting Plantations Research Centre Sabah.





Appendix I: List of smallholder sampled

Not Applicable



Appendix J: List of Abbreviations

a.i Active Ingredient

BOD Biochemical Oxygen Demand

CB Certification Bodies

CHRA Chemical Health Risk Assessment
COD Chemical Oxygen Demand
CLC Community Learning Centre

CPO Crude Palm Oil

CSPO Certified Sustainable Palm Oil
CSPKO Certified Sustainable Palm Kernel Oil

EFB Empty Fruit Bunch

EHS Environmental, Health and Safety
EIA Environmental Impact Assessment
EMS Environmental Management System

FFB Fresh Fruit Bunch

FPIC Free, Prior, Informed and Consent

GAP Good Agricultural Practice

GHG Greenhouse Gas **GLYE** Genting Layang Estate Genting Tenegang Estate GTGE Genting Tanjung Oil Mill **GTOM** Good Manufacturing Practice **GMP GPS** Global Positioning System **HCV** High Conservation Value IPM **Integrated Pest Management**

IP Identity Preserved

IS - CSPO
 Independent Smallholder Certified Sustainable Palm Oil
 IS - CSPKO
 Independent Smallholder Certified Sustainable Palm Kernel Oil
 IS - CSPKE
 Independent Smallholder Certified Sustainable Palm Kernel Expeller

ISCC International Sustainable Carbon Certification

LD50 Lethal Dose for 50 sample

MB Mass Balance

MSDS Material Safety Data Sheet

MT Metric Tonnes
OER Oil Extraction Rate

OSH Occupational Safety and Health

PK Palm Kernel
PKO Palm Kernel Oil
POM Palm Oil Mill

POME Palm Oil Mill Effluent

PPE Personal Protective Equipment
RSPO Roundtable on Sustainable Palm Oil

P&C Principles & Criteria

RTE Rare, Threatened or Endangered species SCCS Supply Chain Certification Standard

SEIA Social & Environmental Impact Assessment

SIA Social Impact Assessment
SOP Standard Operating Procedure